

# Baywaste Access Changes - FAQs

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## What changed?

As of 1 July 2025, the City no longer offers tip passes to residential properties. Instead, residents in the City can access the Baywaste Transfer Station & Recycling Centre (Baywaste) to drop off items previously covered with a tip pass for free and with no pass required.

## How does it work?

- Residents arrive at Baywaste during opening hours with a carload or trailer load of residential waste. Waste must be separated into material types to increase recovery.
- Resident shows proof of residency in the City of Bayswater. All visitors must provide ID. Photo ID including an address, such as a driver's licence, will be accepted.
- Resident drops off waste in designated areas for each waste type.

If residents would like to check about items they can drop off, they can phone Baywaste at 9271 2964 or the City's Waste Management via 9272 0622.

Only residential quantities will be accepted. Suspected commercial loads are subject to the Baywaste Fees and Charges, including contractors.

## Why are tip passes no longer provided or accepted?

This change allows the City to better provide safe and accessible waste services to its residents.

By no longer providing tip passes, residents:

- Do not need to visit the Civic Centre or any library to gain free access to the site. This allows residents who work during standard opening hours to not be disadvantaged in responsible waste disposal.
- Are encouraged to responsibly dispose of their waste.
- Who rent properties are not disadvantaged by inability to collect tip passes due to owner directives.

## What about bulk bins?

Residents are still eligible for bulk bins, and the system functions much the same as before. Each residential property is eligible to book up to **three bulk bins** within each financial year and access Baywaste for additional waste disposal and recycling.

Bulk bins expire on 30 June of each year. Bulk bins should continue to be booked online via the [Cleanaway bulk bin portal](#) or by phoning Cleanaway on 9449 3338.

## Will tip passes previously issued still be usable?

No, tip passes will not be able to be used as they hold no value due to free drop off for residents.

Old tip passes should be disposed of in the recycling bin.

## What can residents drop off for free?

Residents can drop off residential quantities of the following waste types:

- General bulk waste\*
- Green waste\*
- Mattresses and mattress bases\*\*
- Aerosols
- Bicycles
- Cardboard
- Polystyrene (expanded only)
- Vehicle lead acid batteries
- Scrap metal
- Electronic waste (maximum of 10 items per visit)

\*Up to 300kg per visit. Above 300kg will be charged at commercial rates.

\*\* Fees will apply for additional mattresses.

## Are there any waste types that charges apply for?

Yes, construction and demolition waste (at the discretion of Baywaste staff) does incur a charge at any point of disposal. Fees and charges are available to view on the [City's website](#).

General bulk waste and green waste is limited to 300kg per load (residential quantity) to drop off for free. Any additional general bulk waste or green waste above 300kg delivered to the site may be subject to the site's commercial rates. If you are a resident and think you may have over 300kg to be delivered, consider bringing two smaller loads to avoid being charged.

There are several waste types that are not accepted at Baywaste under any circumstance due to the site's licence:

- Household batteries
- Household Hazardous Waste (i.e., gas bottles, flares, paint, chemicals, etc.).
- Tyres
- Asbestos
- Needles, sharps and medication
- Liquid waste

Public weighs still incur a charge.

## What processes are in place for elderly residents or residents with disability who are unable to drop off at Baywaste themselves?

Residents who are elderly or residents with disability can delegate their drop off to a family member, friend or neighbour. The delegated person will need to supply a copy of the resident's proof of address (licence, rates notice, utility bill, etc.) and a copy of their own identification.

Contractors will not be allowed to drop off waste on behalf of residents unless prior approval has been sought by the City's Coordinator Waste Resource Recovery via phone or email. This approval is generally only granted in extraordinary circumstances.

## **What about commercial businesses based in the City?**

Commercial businesses in the City will still be able to dispose of waste and recycling at Baywaste.

They will be subject to fees and charges for the following items:

- General bulk waste
- Green waste
- Mattresses
- Electronic waste (except items included in the National Television and Computer Recycling Scheme) – 10 items maximum.

Due to changing operations and impacts to pricing onsite, aerosol cans and polystyrene are no longer able to be dropped off by commercial businesses.

## **Can a contractor drop off waste on behalf of a City of Bayswater resident?**

Generally, no. Access may be granted under compassionate circumstances but needs to be approved in advance before entry.

## **Can an owner of a rented property access Baywaste like a resident?**

An owner of a City of Bayswater property may access the site with official proof of ownership (rates notice) and photo ID linking to the name on the rates notice. Only residential quantities will be accepted.

## **Where can residents find more information?**

The changes and updated information are available on City's [website](#).

## **Where is Baywaste and what are the opening hours?**

Baywaste is located at 271 Collier Road, Bayswater (corner Tonkin Hwy and Collier Rd).

To contact the site, call (08) 9271 2964.

Baywaste is open 7 days a week:

- Monday to Friday, 7:30am – 4:00pm
- Saturday and Sunday, 10:00am – 4:00pm

Last entry is 10 minutes before site closing time.

The site is closed Christmas Day, Boxing Day, New Year's Day and Good Friday.

Find conditions of entry at <https://www.bayswater.wa.gov.au/baywaste>.