

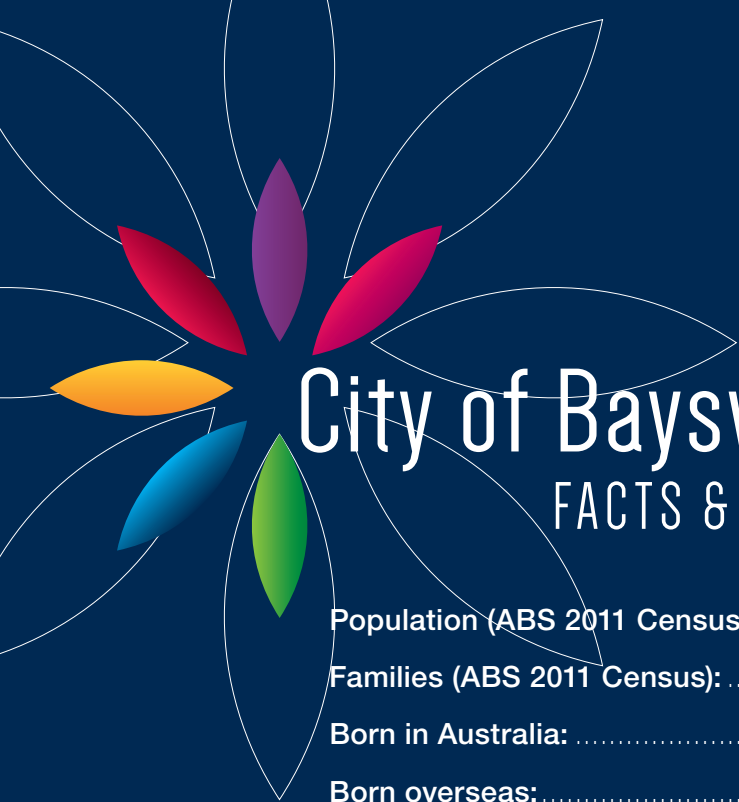
City of Bayswater

Annual Report 2014-15



www.bayswater.wa.gov.au





City of Bayswater

FACTS & FIGURES

Population (ABS 2011 Census):	61,262
Families (ABS 2011 Census):	16,266
Born in Australia:	58.7%
Born overseas:	41.3%
Electors (September 2010)	40,477
Residential premises:	26,976
Commercial premises:	1,657
Total area:	32.8km ²
Swan River foreshore:	10.2km
Parks and reserves:	168
Roads:	380km
Footpaths:	290km

The City of Bayswater includes the suburbs of Bayswater, Bedford, Embleton and Maylands, and parts of Morley, Noranda, Dianella and Beechboro.



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Mayor's Message



I am delighted to be able to present the City of Bayswater's annual report for 2014-15, during which the City delivered a wide-range of over 200 value-for-money, customer responsive services aimed at enhancing the quality of life of all those who live, work or visit our city.

For 2014-15, the City delivered a highly successful calendar of free events that included such highlights as the Avon Descent Finish Line and the Autumn River Festival, which

attracted many thousands of people to the Swan River foreshore. I was also impressed by the support for the Have-A-Go Day held at The RISE in April. Promoted in partnership with *Inclusion WA* and attended by over 50 clubs, the event's underlying message was that the City's clubs and groups cater for people of all abilities.

The City's commitment to promoting a sustainable environment was very much in evidence, with work getting underway to revitalise the Eric Singleton Bird Sanctuary. This is a \$3 million project being undertaken in partnership with the Swan River Trust and it will deliver many benefits for this artificial wetland. These include improving habitat, and the diversity of birds and native flora and fauna. The project will also reduce the level of pollutants entering the Swan River.

I was also pleased that the City was able to support the State Government's *Better Bins* program. This involved changing the lid colours of household waste bins to the latest Australian standards. Research has shown that the colour changes are not just cosmetic, but bring real environmental benefits. The colours chosen aim to encourage greater recycling rates and reduce contamination of the waste stream.

Leading by example is important in terms of promoting a sustainable environment and helping to tackle the challenge posed by climate change. The City has committed to do just that and during 2014-15, the City introduced measures to reduce our carbon footprint.

This included installing a 30kw solar panel at the City's Depot, delivering a 50 per cent reduction in the Depot's electricity bill.

The local government reform initiative was high on the agenda for much of 2014-15 and the State Government's decision to cancel boundary changes was disappointing. Our support for reform was based on our experience of boundary change when Maylands joined us from the City of Stirling in the 1990s. By creating fewer, larger local governments there were opportunities for economies of scale, more strategic planning and greater responsiveness in meeting the needs of our community.

During 2014-15, the City took forward further measures to add vibrancy to our town centres. These initiatives strengthen communities, enhance quality of life, and stimulate local economies. Examples of these measures includes supporting community markets, trialing food vans in our parks, supporting public art initiatives, and introducing planning measures, such as the Morley Activity Centre Structure Plan and the Bayswater town centre scheme amendment.

Delivering great services to our community requires teamwork and I would like to take this opportunity to thank my fellow Councillors for their outstanding commitment and hard work over the last year. I also want to thank our staff who throughout the year remained focused on providing a high level of customer service.

Cr Sylvan Albert
Mayor



Council Members

Councillors 1 July 2014 to 30 June 2015

South Ward



Cr. Sylvan Albert
(Mayor)



Cr. John Rifici

Central Ward



Cr. Mike Sabatino
(Deputy Mayor)



Cr. Barry McKenna
(Freeman of the City)



Cr. Chris Cornish

North Ward



Cr. Mike Anderton JP



Cr. Alan Radford



Cr. Michelle Sutherland

West Ward



Cr. Terry Kenyon JP
(Freeman of the City)



Cr. Martin Toldo



Cr. Stephanie Coates

Council Ward Map locations



North Ward

Area 7km²
Parts of Noranda, Morley,
Dianella and Beechboro



South Ward

Area 5km²
Maylands and part of
Mt Lawley



Central Ward

Area 9km²
Parts of Morley, Embleton,
Bayswater, Dianella and
Beechboro



West Ward

Area 11km²
Bedford and parts of
Bayswater, Embleton,
Morley and Dianella





Chief Executive Officer's Report



The work undertaken by the organisation to meet the requirements of the State Government's initiated local government reform process is a recurring theme found throughout this report.

The timescale provided following the Minister for Local Government's announcement of the boundary changes to take place by 1 July 2015 was tight and challenging.

However, I was impressed by the

way the organisation responded to ensure the City was prepared for the changes required, which involved the City growing to include the Town of Bassendean and portions of the City of Swan and the City of Stirling.

Although the local government amalgamations were cancelled by the State Government at a late stage, the body of work undertaken preparing for reform strengthened the organisation; as this work involved reviewing all of our systems and processes, and encouraging even greater cross-organisational teamwork and communication.

An outcome of the local government reform process was a greater focus on continuous improvement. As a result, preparatory work for performance enhancements was undertaken in a number of areas, such as agenda reporting, administration support, providing a robust policy framework and communications. This will be further defined and rolled out to the organisation during 2015-16.

With the lease on the Morley Library expiring at the end of 2015, work began on identifying alternative locations for this important community facility, which on average is used by over 600 people each day. A number of site options were explored, including leasing or purchasing suitable premises in Morley city centre, co-locating with a local school, Morley Sports and Recreation Centre and the Les Hansman Community Centre. Following a review of the possible locations, the Les

Hansman Community Centre was chosen as the best option to provide a temporary home for the library until a longer-term solution can be developed.

The Morley Activity Centre Structure Plan was a major body of work undertaken by the City during 2014-15. This recognises the Morley city centre's role as our strategic heart. The structure plan provides the planning framework for Morley's future development to ensure that it thrives as an economic, social, and civic hub, and home to over 10,000 people and as many jobs.

Over the last year the City's social media presence has grown and has become an increasingly important channel for communication with our community and stakeholders. It provides the City with the means to get messages out to the community quickly and provides our community with an opportunity to give the City feedback on our projects and programs. During 2014-15, the number of people liking the City's Facebook page more than doubled and those following the City on Twitter grew significantly.

The 2014-15 financial year was busy and rewarding and I have been impressed by the positive way that the organisation responded to the many challenges faced. I want to acknowledge the Mayor and his fellow Councillors for their support and leadership. I must also thank the Directors and our staff for their continued commitment to getting the job done to a high standard.

Francesca Lefante
Chief Executive Officer



Senior Management Group



Helen Liedel

Director of
Administration
and Community
Services



**Doug
Pearson**

Director of
Technical
Services



**Francesca
Lefante**

Chief Executive
Officer



Des Abel

Director of
Planning and
Development
Services



**Carissa
Bywater**

Director of
Finance and
Corporate
Services



Executive Services



Our People

During 2014-15, local government reform was a significant focus for the organisation. This meant developing strategies and programs for increasing organisational capacity and further optimising business performance to harness the potential of our people.

Initiatives taken forward included streamlining our recruitment processes by introducing an electronic recruitment and selection system, and enhancement of our records management processes.

A staff survey undertaken in early 2015, as part of the City's preparations for reform implementation, identified that satisfaction levels with working at the City remained high despite the uncertainty of reform. The survey assisted in identifying a number of areas for organisational improvement, including in the areas of internal communications, and training and development. Work to address these began in the last quarter of 2014-15 and will be further developed during the next financial year.

As an employer, the City encourages diversity in the workforce reflecting community expectations and is demonstrated by the City's commitments under our Disability Access and Inclusion Plan. Other initiatives taken include promoting equal opportunity when advertising vacancies, providing support to recruiters to ensure selection processes are free from discrimination, and providing targeted diversity training in the City's enhanced corporate induction program for new starters.

Staff turnover remained relatively steady with a total of 52 leavers and 46 new permanent employees. The total number of employees recruited to the City is 121 including a high number of casuals who are employed predominantly in our recreation facilities.

Workplace Health and Safety

The City has worked in association with the *Local Government Insurance Scheme* to identify areas where our safety culture can be enhanced. In response, the role of the *Workplace Health and Safety Committee* and our safety representatives has been strengthened, and contractor safety management procedures reviewed. Other initiatives included the roll-out of workplace health and safety awareness training, and undertaking job tasks analysis, to form a job dictionary - the first step in a pre-employment assessment aimed at mitigating preventable workplace injuries.

The City's Fit4Life program continued throughout the year as part of the City's commitment to employee health and wellbeing. Fit4Life programs included the provision of health assessments, screening for skin cancer, and a range of health and fitness activities.





Administration and Community Services

Recreation Services

Club Development

During 2014-15, the City's club development program continued to support the growth and sustainability of local sporting clubs and groups, to ensure that the community has local opportunities to be active in sport and recreation.

Several initiatives were delivered during the year, including:

- \$68,000 in *KidSport* funding to ensure young people aged 5-18 years can participate in sport. *KidSport* has continued to grow, with over 300 children living in the City receiving vouchers in 2014-15.
- The City partnered with Swan Districts and East Perth Districts football clubs to deliver the Community Clubs Conference 2015. The Department of Sport and Recreation provided a grant to the value of \$2,000 for the event, which saw six workshops delivering topics such as concussion in sport, energy efficiency in clubrooms and recruiting and retaining volunteers.
- A number of other workshops and events were held, designed to increase the knowledge and skills of sporting clubs and community volunteers. These included liquor licence refresher workshops and inclusion training in partnership with *Inclusion WA*.

Events

During 2014-15, the City's program of free-to-enter community events continued to provide opportunities to add vibrancy to communities and bring people from different backgrounds together. Notable highlights included:

Avon Descent Finish Line Family Fun Day

In August 2014, the City of Bayswater hosted the finish line event for the Avon Descent. The free event was held on the banks of the Swan River at Riverside Gardens in Bayswater. This year's event attracted over 5,000 people to the foreshore to enjoy a range of free community entertainment and support the competitors on the water.

Feature at the RISE and Feature at Lightning Park

In November 2014, *LA Gold*, a professional seven piece band had a packed crowd up and dancing at The RISE in Maylands. The event was run in conjunction with the Maylands Markets and was well attended, with lots of great feedback from the community.

In February 2015, Lightning Park in Noranda played tribute to the King of Pop - Michael Jackson - with nearly a thousand strong crowd enjoying the free *Forever Michael* concert.

Autumn River Festival 2015

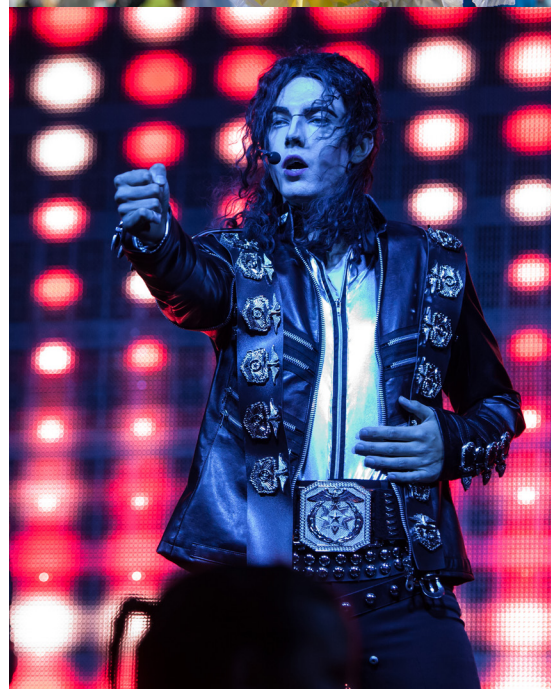
In April 2015, the Autumn River Festival attracted 8,000 people to Riverside Gardens in Bayswater. The event provided main stage entertainment, arts and craft markets, community stalls, plenty of food vendors and lots of free activities for the whole family.

Citizenship ceremonies

The City hosted 11 citizenship ceremonies over the 2014-15 financial year. These welcomed 625 new residents to the Australian family.

The 2014-15 Calendar of Events:

Scholarship Program and Presentation Evening	June/July 2014
North of Perth Music Festival	September/October 2014
Art Awards and Exhibition	September/October 2014
Dance Festival	October 2014
Early Settlers Civic Luncheon	October 2014
City of Bayswater 30 Year Celebration	November 2014
North of Perth Music Festival Winners Concerts	November 2014
Feature at The RISE	November 2014
Volunteer Christmas Luncheon	December 2014
Garden Awards and Christmas Lights Presentation	December 2014
Carols by Candlelight	December 2014
Australia Day Community BBQ	January 2015
Feature at Lightning Park	February 2015
Autumn River Festival	March 2015
Dance Festival	April 2015
Volunteer Cocktail Function	May 2015
June Community Concert	June 2015



Administration and Community Services continued



Playground replacements

During 2014-15, the City of Bayswater invested around \$425,000 in replacing playground equipment at a number of locations across the city, including:

- Gibbney Reserve, Maylands
- Abinger Reserve, Noranda
- Noranda Sporting Complex, Noranda
- Crimea Reserve, Morley
- Trewin Reserve, Morley
- Shearn Reserve, Maylands
- Rudloc Reserve, Morley
- FJ Beales, Morley
- Hamilton Reserve, Bayswater
- Corderoy Reserve, Noranda,
- AP Hinds Reserve, Bayswater

In addition, the City installed a new regional playground at Bardon Park in Maylands. This innovative project involved incorporating a nature theme into the playground by reflecting the six Noongar seasons, within the four European seasons, in a garden setting.

Other capital improvements included:

Outdoor basketball

As part of the City's commitment to community recreation, upgrades to open access basketball pads were undertaken at Crimea Reserve, Toowong Reserve and Holden Reserve. Upgrades included new concrete surfacing and new basketball goal installations.

Community drinks fountains

Fifteen additional drinks fountains including dog bowls were installed to enhance community access to drinking water at all sporting reserves across the City.

Community leases

Seven not-for-profit sporting or community groups entered into new or renewed existing tenancy agreements for building occupancy across the City. These groups provide a range of key services to benefit the local community.

Bayswater Waves

The Bayswater Waves Aquatic Centre is widely regarded as Perth's premier indoor aquatic playground and it attracts users from across the region. During 2014-15, a number of programs proved to be very popular with the community, including the swim school, which saw an increase in enrolments of approximately 400 participants. Another successful area was the spa and hydrotherapy facility, which recorded an increase in users of approximately 20 per cent.

As part of the City's commitment to reducing its carbon footprint, during 2014-15 post installation testing took place of the variable speed drives installed on pool pumps and of the LED lights that were retrofitted at Bayswater Waves. These projects aimed to reduce energy consumption, which in turn decreases electricity costs and carbon emissions. Some of the benefits identified through this testing included:

- reduction in the annual electricity consumption of 645,520 kWh;
- reduced greenhouse gas emissions of 491 tonnes of carbon dioxide equivalent; and
- annual electricity cost saving of approximately \$108,980.

Maylands Waterland

Maylands Waterland is a seasonal open air facility open between November and April each year. The facility is very popular with the community for holding birthday parties and other family events.

Predominantly aimed at families with children aged ten years and under, the facility also offers a range of events throughout the season.





Administration and Community Services continued



The RISE

The 2014-15 financial year saw continued growth in programs and services at The RISE. Total income grew by almost 10 per cent from the previous financial year. Highlights included social sports competitions that grew 47 per cent, sports hall lettings that grew by 69 per cent and function suite hire that grew by 25 per cent.

The year saw a further increase in the number of corporate events, such as meetings, conferences and seminars held by government departments and private companies. These types of events bring people to The RISE from the wider Perth metropolitan area and helped to raise the profile of the Maylands area.

As a community space, The RISE continued to host a number of community events such as the City of Bayswater Art Awards and Exhibition, and community nursing outreach programs.

Library Services

During 2014-15, the City's library service reviewed and fine-tuned a number of services and products introduced during 2013-14. A focus of this work involved considering the actions needed to reduce the divide between digital "haves and have nots" within the community. Initiatives to achieve this included:

- expansion of the free Information Technology (IT) workshops program;
- expansion of the WiFi coverage at the Gerry Leeuwangh (Morley) Library; and
- implementation of a product that enables patrons using laptops and hand held devices to print files via the free WiFi service.

New IT products delivered to the community included Internet downloadable eAudiobook and eMagazine services. While behind the scenes, several products were introduced that resulted in efficiencies in the cataloguing of stock and reporting of borrower usage.

The number of community members attending activity sessions topped last year's historical high by 3.1 per cent. Attendances at activity session for 2014-15 totaled 20,900.

The highlight of the activities program was the annual Evening in the Park celebration. Held in Bert Wright Park on King William Street in Bayswater, this year's event attracted over 500 people.

Library Services - Key Performance Indicator Summary

Usage	Usage 2014-15	Comment
Patron visits	341,600	Average of 1,290 visits per day.
Items loaned	374,300	Average of 1,410 loans per day.
Activity session attendances	20,900	A record number.
Outreach programs	1,450	Number of parents and children reached.
Onsite Internet/PC Service sessions	68,800	Average of 230 sessions per day.
New Membership applications	4,350	Average of 16 new members per day.
Total memberships as at 30/06/15	23,850	



Administration and Community Services continued

Community Services

YAC

The Youth Advisory Committee (YAC) is a forum for local young people aged from 12-25 to provide them with a voice within their community, plan events and activities and advise the City on what issues are important to them. During the year, YAC coordinated a series of youth events including:

NAIDOC Week Youth Art Exhibition 2014

The City of Bayswater and *Outcare Youth Services* commemorated *NAIDOC Week 2014* with a Youth Art Exhibition exploring the themes around NAIDOC Week. The exhibition featured the artwork of young people from Aboriginal and other cultural backgrounds from the *Outcare Youth Services* program and Weld Square Primary School. The exhibition featured a performance by Aboriginal band the *Bartlett Brothers*. The exhibition attracted many visitors and ran from 7 to 13 July at The RISE in Maylands.

School Holidays Workshops

The City continued to run regular school holidays workshops for young people aged 12-25. These workshops included:

- Barista training;
- Make-a-Movie;
- Robogals Robotics; and
- Music

This YAC led initiative was run in partnership with local businesses and non-for-profit organisations, including *Dome Café*, *Young Carers WA*, *Music Rocks* and *Robogals Youth Engineering and Robotics*.

Disability Awareness Week - Youth kite workshops

Two kite-making workshops for young people with a disability took place during *Disability Awareness Week* in December. The workshops were held with Durham Road School (for students with disability) and the City of Bayswater BLIS program for young people with a disability. An additional kite workshop was also held at the City's *Carols by Candlelight* event at Halliday Park. The workshops were supported by a grant from the Disabilities Services Commission.

2015 Baysie Youth Fest

In 2015, the City of Bayswater combined the *Sound Overload Battle of the Bands* Competition and *Boomshanka Skate, Scooter and BMX* Competition under the format of a larger youth festival called *Baysie Youth Fest*. The event was held at Wotton Reserve.

In addition to the music and skate competition, the festival featured a sausage sizzle, inflatable games and urban art, as well as youth service agency stalls and allotments for young artists to sell their work. The festival also included a headline performance by prominent local band *The Love Junkies*. Approximately 400 people attended the festival.



Autumn River Festival Youth Zone

The Autumn River Festival 2015 featured a *Youth Zone* with a range of activities for young people, including the YAC stall, video games, inflatable soccer and chill-out zone.

Sound Overload Battle of the Bands Competition 2015

The *Sound Overload Battle of the Bands* Competition was the fifth year of this annual event. The competition was open to bands with members aged 12-25 years from all music genres. This YAC coordinated event was supported by Xpress magazine and APRA AMCROSS.

The competition heat was held at the *Baysie Youth Fest*, with the final taking place on the main stage of the Autumn River Festival. Five bands were selected to participate in the competition and competed for a prize package worth \$5,000.

National Youth Week - First Aid Workshops

To celebrate *National Youth Week* during the April school holidays, the City ran two CPR and basic first aid workshops for young people. After a series of practical and theory activities, they were presented with a CPR certificate. The workshops received support from the Department of Local Government and Communities.

School engagement and activities

The City also facilitated a number of activities at local school. These included the breakfast club at John Forrest Secondary College, *No Bullying Day* and a drug and alcohol awareness activity at Hampton Senior High School, *Harmony Week* at Kiara College and the Cyril Jackson Senior Campus *Health Festival* day.



Youth partnerships

The City also recognised the important role that young people play within the community and actively sought partners to develop effective ways to support them in reaching their full potential. Examples of these programs during 2014-15 included:

YouthCARE:

The City continued its partnership with YouthCARE to help fund chaplaincy school programs. YouthCARE now provides services to two high schools and seven primary schools within the city. These services include pastoral care, mentoring students and building positive relationships within the school community.

Outcare Youth Services:

The City continued to provide funding to Outcare Youth Services for programs to support at-risk young people in our community. These included art workshops to foster positive behaviour and relationships at school, a building and construction skills program to support young people transitioning from detention into the community, a mentoring program for students at educational risk, assistance to local community groups, and maintenance and building of community facilities in the City (including BBQ's, benches and paving).

Jade Lewis and Friends Inc:

Jade Lewis & Friends Inc. is a local, non-profit organisation that assists schools, businesses, youth and community groups with personal development, and drug and alcohol prevention programs.



Administration and Community Services continued



Volunteers

The City has over 200 volunteers supporting vital services that enhance the quality of life for many residents within the community. These services include Meals-on-Wheels, the Justice of the Peace service, Books-on-Wheels and community bus drivers. During the year the City held a number of events to recognise the contributions made and service given by volunteers.

Early Years

The City of Bayswater supported the *Bayswater-Bassendean Early Years Group* (BBEYG). The group is a network of local early years agencies that meet bi-monthly and undertakes projects to promote the importance of early development for young children. In 2014-15, the City provided administrative support, venues and funding for BBEYG projects.

Home and Community Care

Home and Community Care (HACC) provided a range of services to older people, as well as people with a disability and their carers within the community. These services support client independence, build capacity and connect people with their local community.

During 2014-15, the City met all 18 standards in its national quality review, which demonstrated that the Bayswater HACC program continued to maintain excellence in service provision.

Traditional services continued, including providing domestic assistance, social support, day centre places, Meals-on-Wheels, meal preparation, community transport and assistance with advocacy and information.

A niche service unique to the City is the *Pets and Wellbeing Program (PAWS)*, where volunteers support people to care for their pets. The program's benefits include meeting other pet lovers and their animals, as well as the physical and emotional well-being associated with pet ownership.

Another new initiative, which has continued to grow and benefit clients, is the *Friendship Group*, which supports people in dealing with grief and loss. Members of this group shared stories, enjoyed afternoon tea together, listened to guest speakers, and made friends.

As part of supporting the City's younger people with disability, the Saturday Drop-In Centre at The RISE continued for 2014-15. The program offered a range of support, including skill development, excursions, exercise, music, art and craft.

During 2014-15, the City introduced another cooking club - *Cooking Circle* - at Olive Tree House. The club focused on food budgeting, safety, preparation and storage. A fully trained chef coordinates the cooking classes and transport arrangements.



The Meals Program also continued, with the City offering a variety of support to clients, including Meals-on-Wheels, assistance with shopping, and cooking support in the home.

HACC Service 2014-15	Total Services Hours
Domestic Assistance	5,575
Meal Preparation	1,727
Adult Day Centre	13,242
Bayswater Leisure Information Service (BLIS)	14,905
Transport	(trips) 5,879
Social Support	5,700
Meals on Wheels	(meals) 14,190
Counselling	2,006

Seniors

The City operates three senior citizens centres. These are located in Bayswater, Morley and Maylands. The more than 500 club members enjoyed a variety of activities, such as yoga, computing, bingo and card games. Members also participated in trips and outings, with the City providing financial support amounting to \$4,500.

A subsidised, community based podiatry service was provided at the three centres and made available to seniors on a low income and health care card users. A hairdressing service was also provided at the Bayswater and Morley senior citizen centres.

Ranger and Security Services

Rangers

Ranger Services deals with customer requests and administer laws relating to a range of legislation aimed at maintaining and improving community safety. These include:

- Dog Act 1976
 - Dog Attacks
 - Dogs Wandering
 - Dog Nuisance
 - Dog Registrations
 - Dog Impounding
- Cat Act 2011
 - Impounding of Cats on Private Property
 - Registration of Cats
- City of Bayswater Local Laws
 - Parking Local Laws
 - Activities on Thoroughfares Local Laws
 - Property (Reserves) Local Laws
 - Dog Local Laws
- Litter Act 1979
 - Littering
 - Bill Posting
 - Dumping of Rubbish
- Bush Fires Act 1954
 - Fire Management
 - Fire Break Inspections
 - Fire Prevention
- Control of Off-Road Vehicles Act 1978
 - Driving of unlicensed vehicles
- Local Government Act 1995 and Miscellaneous Provisions
 - Impounding of Abandoned Vehicles
 - Impounding of Materials
 - Livestock



Administration and Community Services *continued*

Programs and Projects

Cat management facility

The City has entered into an agreement with the Cat Haven located in Shenton Park to hold cats that have been impounded. Cats are impounded at the request of a land owner or occupier after a cat has been trapped on the property.

Cats that are micro-chipped and registered are reunited with their owners.

Shopping trolleys

Abandoned shopping trolleys affect the visual amenity of the area and can also create safety issues for the community. With the introduction of the Ranger and Security in-vehicle communication systems, our officers can report and track an abandoned trolley to ensure that they are removed within 24 hours.

Fire hazard management

The State Government has provided recommendations relating to the management of fire hazards within local government areas. The City of Bayswater has incorporated an electronic fire hazard management system. This system allows rangers to log and report on fire hazard reductions from their vehicles. This program ensures that fire hazards are reduced by the 30 November deadline.

Security Watch Service

Areas of responsibility:

- Respond to customer requests
- Check premises on behalf of residents while they are on holiday
- Security patrols
- Assist rangers
- Assist WA Police
- Graffiti offender observations
- *Eyes on the Street* reporting

Programs and Projects:

Holiday watch program

The City of Bayswater currently provides a patrol service where residents can register their address when they are away on holidays. To provide additional peace of mind for residents, Security Officers will patrol the street.

24-hour security patrols

The City's Security Officers patrol the City's streets 7 days a week, 24 hours a day. At any point in time there can be up to four Security Officers acting as *Eyes on the Streets*.

WA Police programs

The City's Security Watch Service has established a great operational and information sharing relationship with local police. This relationship enhances the safety and security of the local community.

Security Customer Requests

	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Property	751	901	1,008	1,238	912	712
Persons	838	1,000	1,057	1,147	907	955
Damage and Other	526	747	449	363	327	399
Disturbances	204	176	121	78	34	38
Vehicles, Traffic	190	296	584	766	583	777
Requests	531	721	837	490	515	365
Graffiti	-	782	3,480	3,246	3,009	3,341
Total	7,588	10,263	11,500	12,362	8,225	6,586

Ranger Action Requests

	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Dogs	791	772	960	1,032	1,018	710
Cats	-	-	-	-	51	398
Abandoned Vehicles	365	285	425	495	805	327
Bushfire Control	31	27	186	122	176	964
Parking Control	721	672	1,131	851	896	1,143
Total	2,412	3,735	8,705	8,670	3,938	3,542



Technical Services



Engineering services

Timely maintenance of the City's road works network is critical to ensure adequate levels of service and whole of life cost savings. During 2014-15, the road works carried out by the City included road resurfacing, traffic management, carpark line marking, street lighting, drainage and upgrading of right-of-ways.

Throughout 2014-15, funding for road works was allocated from the following sources:

Metropolitan regional road grants	\$506,228
Base grant funds	\$725,000
<i>Roads to Recovery</i> grant funds	\$370,827
Specific grants	\$129,000
Council's municipal funds	\$951,430
Total	\$2,682,485

The operational maintenance budget for engineering works including street lighting, street sweeping, bus shelters, graffiti removal, signs, roads, drains, paths and kerbing was \$2,522,600.

Road resurfacing

Resurfacing of roads not only provides aesthetic and ride quality benefits, but is also an important component of preserving the City's extensive road network. Timely resurfacing prolongs pavement life thus reducing maintenance and eventual reconstruction costs. Engineering services carried out a total of 19 kilometres of resurfacing work during 2014-15 providing for the resurfacing of many of the City's streets including:

- Beechboro Road Northwest Carriageway - Morley Drive to Benara Road
- Clement Street, Bedford
- Robinson Road, Morley
- Weatherill Way, Noranda
- Chambers Way, Noranda
- Gobba Place, Bayswater
- Newton Street, Bayswater

Drainage

In response to the potential for severe storm events, the City undertook drainage improvements in a number of areas, including:

- Dunkley Place, Bayswater
- McGann Street, Maylands
- Rodda Street, Morley

Right-of-ways

The City continued its ongoing program of upgrading right-of-ways (ROWs) with the reconstruction of ROWs bordering:

- Roberts/Milne/William/Guildford ROW;
- Adelphi/Aldwych/Toowong/Shafesbury ROW; and
- Catt/Cantlebury/Drake/Foyle

Traffic management

A Citywide Traffic Management Study for three of the precincts was completed earlier this year. Recommendations of the study for Precincts 1, 2 and 8 were adopted having regard to public comments provided during the consultation period. Progress on the study for the remaining five precincts will continue during 2015-16.

Paths and cycling facilities

Maintenance and upgrading of the City's footpath network reduces trip hazards and promotes healthy travel options. A total of \$402,000 was allocated to the construction of new pathways, which included:

- Deschamp Road, Noranda
- Shadwell Way, Morley
- Ham Place, Morley
- Nanhob Street, Bayswater
- Ellice Street, Morley

Graffiti

The prompt removal of graffiti is seen as an important component of reducing graffiti incidents. The City has a dedicated team for graffiti removal and all reported incidents are attended to within set performance targets. In 2014-15 there were 3,341 incidents of removed graffiti at a total cost of \$209,344. The community were also able to download graffiti information and lodge requests via the City's website.

State Government projects

The City has been actively involved in a number of State Government projects being developed by Main Roads WA (MRWA). These include:

- Seventh and Third Avenue Bridges reconstruction; and
- Preliminary designs for the NorthLink (WA) project.



Geographic Services

Infrastructure assets

During 2014-15, work continued to build detailed asset management registers for all of the City's infrastructure assets. The program focused on finalising the capture of Global Positioning Systems information for the stormwater drainage networks, with ongoing mapping of the above and below ground assets of the City's parks and reserves. This information is critical to planning for the City's asset renewal programs. The City continued to refine and improve processes to deliver accurate financial reporting for each asset class.

Local government reform

The City's geographic services was also heavily involved in providing spatial analysis and mapping information around demographic, infrastructure and administrative information for the proposed new local government area. Mapping was at the core of decision making and provided invaluable information that in many instances could only be derived in a spatial context.



Technical Services *continued*



Parks, Gardens and Streetscapes

Irrigation replacement program

For 2014-15, the City once again took forward a rolling program of irrigation infrastructure replacement. As part of the program, sporting fields and high profile locations were given priority and had largely been completed. For 2014-15, neighborhood parks were prioritised and irrigation systems were replaced at Kirkpatrick, Battersea, Feredy, Shadwell, Holden, Dormans, Logan, Flora, Kennedy, Hamersley, Corderoy and Fedders reserves.

Irrigation controllers and cabinets were replaced at Bardon Park, the City's Civic Centre and Charles, Bath Street, McKenzie, Birkett, Pat O'Hara, DeLacey, Morley Drive East, Hampton Square and Woking reserves.

Bores and/or pumps were also replaced at the Donald Square/Roberts Street day care centre, Toowong Park and DeLacey, Houghton, Kennedy, Morley Drive West, Thornber, Hamersley, Rhodes and Puntie reserves.

The City's *Rainman* centralised Irrigation system was further expanded to include Dick Lucas Park, Crimea Median South, Crimea/Malaga Road median and roundabout, Collier Road roundabout, Alfreda

Reserve, and McKenzie Reserve. In addition, a weather monitoring station was installed at the Embleton Golf Course.

The City also had five new *Hornet* moisture meters installed at Crimea, Beaufort, Frank Drago, Wotton and Emberson reserves. The benefit of the *Hornet* is that it gathers live soil moisture information and can be used to adjust the amount of water going onto the reserve very quickly.

Park structure and fencing replacement

The old post and rail fences at Emberson, Crimea, Pat O'Hara, Mills, Waltham, Bedford RSL, Whybourne, Carson Court and FJ Beals reserves were replaced with new pine bollards, which has raised the aesthetic appeal of each reserve, as well as improved safety.

During 2014-15, a variety of timber structures were extensively refurbished or replaced, including:

- John D'Orazio Park - new gazebo and seating
- Hardy Reserve Riverside - gazebo refurbished
- Remembrance Park - new gazebo and seating
- Bardon Park - replaced old decorative bridges
- Halliday Park - replaced gazebo and seating
- Camellia Gardens - new parks shelter and seating
- Grand Promenade Reserve - new park shelter and seating

Shopping precinct landscape upgrades

The Bedford and Bayswater shopping precincts received a streetscape upgrade in the form of additional seating, decorative fencing and shrub and tree planting.

Sustainable Environment

The City works on a number of natural area and sustainability programs each financial year. As well as implementing ongoing environmental restoration and sustainability plans, for 2014-15, a comprehensive capital works program was completed. Some of the highlights of this program included:

Riverbank restoration

- Riverbank stabilisation
- Improve the amenity of the local area
- \$75,000 of Swan River Trust grant funding

The City implemented the second stage of the riverbank stabilisation works along the Tranby foreshore. The foreshore near the reserve was highly eroded, threatening the last line of Sheoaks along the river. The City designed and implemented a stabilisation solution including:

- Hard engineering using rocks to stabilise the riverbank;
- Soft engineering through the use of native sedges to further reinforce the riverbank and provide ecosystem services to the Swan River; and
- An innovative trial of a design approach referred to as a managed retreat. As the City did not want to place rock along the entire river, a section of the foreshore was designed to gradually erode into a beach. Buried “erosion hold points” were placed so the beach will form to a predetermined design.

Bayswater Depot 30kw solar panels

- 50 per cent decrease to the works depot's electricity bill
- 50 per cent decrease to the depot's carbon liability (electricity)



The City installed a 30kw solar energy solar system to the roof of the depot. This is equivalent to the average energy use of ten houses and will save the City nearly \$10,500 a year.

The energy upgrades are expected to reduce the depot's electricity use by approximately 50 per cent per annum.



Technical Services continued



Eric Singleton Bird Sanctuary

- Completed the first stage of the projects earthworks and soil remediation
- A \$1.2M grant from the Department of Parks and Wildlife was received

This project is part of a broader strategy to improve the quality of stormwater entering the Swan River from urban catchments.

Stormwater drainage contains nutrients that can be harmful to the health of the Swan River. The Bayswater drainage catchment - also known as the Bayswater Brook - is one of eight priority catchments for the Swan River Trust (SRT). The SRT identified that there is a need to reduce the catchments' annual nutrient load to the Swan River by 30 per cent.

Once completed, the project will restore the wetland by allowing water to flow from the Bayswater Brook into the Bird Sanctuary via a system of nutrient removal mechanisms. The project will:

- prevent 1.3 tonnes of nitrogen and 200kg of phosphorus and 40 tonnes of sediment going into the Swan River;
- restore natural habitat at the wetland to encourage native fauna back; and
- provide a long term climate proof source of water for the wetland.

Some interesting highlights of the project included:

- creation of a mini-wetland to house the local turtles during construction works. For similar projects, turtles are often placed in a neighbouring wetland which exposes them to a number of risks. This innovative approach allowed the turtles to be kept on site and avoid the potential for disease within the population;
- a pipe was built through the old landfill site where a newspaper was found still intact from 1974, as well as a child's bicycle from the 1930s;
- the sediment in the bird sanctuary was up to 1m deep. The sediment was a problem to the wetland as it was acidic and contained high levels of nutrients. The entire wetland was reengineered with limestone to neutralise the acidity and cap the nutrients. New topsoil has been spread across the entire wetland ready for winter to spring planting; and
- as earthworks first began, a dotterel (small species of bird) found a lovely place to nest in the middle of the construction zone. The works schedule had to be re-written until the dotterel chicks hatched and flew off the site.



Environmental Health

Waste management

The City is committed to reducing the amount of waste going to landfill and during 2014-15 continued to work with the East Metropolitan Regional Council to investigate alternative waste treatment technologies and waste diversion strategies.

The existing service incorporates the following:

- Weekly 240 litre bin for general waste
- Fortnightly 240 litre bin for co-mingled recyclables
- Fortnightly 240 litre bin for green waste
- Up to 3 bulk bins or tip passes per residential property every year
- Free refrigerator collection for residents
- Free oil disposal (up to 20 litres) for residents (non-commercial)
- Dry cell battery, mobile phone and compact fluorescent lamp disposal

In 2014-15, the State Government's Waste Authority invited local governments to participate in a newly funded program called *Better Bins*, which aimed to reduce the waste going to landfill through better and more consistent kerbside collection systems.

As part of the program, various strategies were investigated to further reduce waste to landfill, with the City actively participating in the bin lid replacement project to introduce Australian Standard colours that, together with a community education program, would help the City to improve recycling rates.

General household waste

The City's contractor collected over 22,338 tonnes of general waste during the year from 28,001 residential premises and 1,288 commercial premises.

This equates to approximately 0.76 tonnes per premises.

Co-mingled recycling

In 2014-15, the quantity of co-mingled recyclables (yellow top bin) collected from domestic premises included:

Recyclable Materials	Tonnes Recycled
Newspaper	1,637.32
Cardboard	335.50
Glass	1,614.69
PET plastic	32.92
HDPE plastic	46.14
Other plastic	36.66
Steel cans	41.34
Aluminium cans	30.17
Bulk steel	79.62

The co-mingled material is sorted at the material recovery facility operated by Cleanaway on City owned land at 271 Collier Road, Bayswater. All of the recovered material is sold to companies within Australia for processing themselves or export to plants overseas to be re-manufactured into various products.

Technical Services continued



Green waste

A total of 4,934 tonnes of green waste was collected from residents during 2014-15. The collected material was delivered to the Eastern Metropolitan Region Council landfill facility at Red Hill, and processed into soil conditioner and mulch.

Bulk bin service

The City's bulk bin service was again extremely popular with householders, with each household entitled to up to three bulk bins every year.

In 2014-15, 17,496 bulk bins were delivered comprising 9,335 week day bulk bin borders and 8,161 weekend orders.

A total of 4,842 tonnes of waste was collected through the bulk bin system and taken to landfill.

The bulk bin system eliminates the need for unsightly verge collections and the associated issues. It is also more convenient for residents to order bins when they are needed.

Tip passes

Over the 2014-15 year 9,208 tip passes were issued. Most tip passes (59%) were generated from the Civic Centre with the remainder (41%) from the City's Galleria office.

Service requests

Residents, who experience problems with any of their bins, can request a repair or replacement from the City. Total service requests for the year were 5,076.

The City has an agreement with its waste contractor, Transpacific Cleanaway, for service requests to be actioned within one to two working days.

Refrigerator collection program

The City provides a free refrigerator collection service for residents. During the year there were 485 requests for refrigerators to be collected. The refrigerators were taken to the Bayswater Transfer Station where they were de-gassed and recycled for scrap metal.

Immunisation

School immunisation program

The City continued to provide school vaccinations to 13 year old students for Hepatitis B, Diphtheria, Tetanus, Whooping Cough, Chicken Pox and Cervical Cancer. The school immunisation program resulted in 706 students being vaccinated during the year.

Child health immunisation clinics

Over 1600 children were vaccinated in 2014-2015; which is a significant increase from last financial year. This increase suggests that community support for the City's immunisation clinics remains high.

Mosquito control

During 2014-15, the Perth metropolitan area experienced what can be described as a neutral weather pattern. This resulted in average tides and mosquito breeding throughout the Swan/Canning river systems. This differs from previous years when the *LA Nina* weather phenomenon resulted in above average tides, residual water, higher than usual temperatures, and much higher mosquito numbers.



The City's Mosquito Control Unit undertook continuous monitoring, trapping, and treatment of all breeding sites and worked closely with neighbouring local governments and the WA Department of Health's Vector Borne Disease Unit to combat the mainly "nuisance" numbers of mosquitoes.

The City also continued to investigate several alternative treatment methods, to enable the delivery of larvicides to relatively inaccessible wetland areas.

The WA Department of Health provided funds for the purchase of a dinghy to assist the City and neighbouring local governments to access and treat isolated areas along the Swan River.

Food

Food handler training

The City held 12 free food handler training seminars for a variety of food premises. These seminars were attended by over 150 food handlers looking to improve their skills and knowledge of food hygiene.

Free online food handler training called I'm Alert was also offered to food businesses, to assist them with meeting their training obligations. During the 2014-15 financial year, the total number of people to have accessed this training increased to over 1000.

Food surveillance

During 2014-15, the City's undertook 951 inspections of food businesses to determine compliance with the *Food Act 2008*. The majority of the inspections undertaken were satisfactory, however, twelve infringement notices were issued and one prosecution undertaken.

Food sampling

The City collected over 60 food samples during 2014-15 and submitted these for analysis. These

samples were collected as part of routine food sampling, coordinated sampling projects and in response to customer complaints.

Food recalls

The City was made aware of 50 food recalls during 2014-15. These recalls can occur for a variety of reasons, including the presence of foreign objects, incorrect labelling and contamination.

The City's Environmental Health staff visited food businesses to ensure that the non-compliant products had been removed from sale.

Emergency management

The City of Bayswater held four Local Emergency Management Committee (LEMC) meetings during the 2014-15 and was involved in two significant, multi-agency events; being a road transport emergency and simulated fire/explosion.

To help increase the City's preparedness in the event of an emergency, the City and LEMC conducted a joint emergency management exercise with the Town of Bassendean.

In addition to this, the City also:

- Appointed a dedicated, permanent part-time Emergency Management Officer
- Introduced a *City of Bayswater Emergency Response Guide*
- Funded and constructed a rooftop safety training facility for the Bayswater SES
- Reviewed, updated and renewed the local 'Aged Care Sector Network Partnering Agreement'
- Developed an 'Emergency Risk Management' review plan



Planning and Development Services

Strategic Planning Projects

Morley Activity Centre Structure Plan

Progressing strategic planning for the Morley City Centre was one of the City's priorities for 2014-15. Morley has been identified by the WA State Government as one of ten *Strategic Activity Centres* in the Perth metropolitan area. Following extensive consultation in 2013-14 and public comment on the draft document in early 2015, the City adopted the *Morley Activity Centre Structure Plan* in April 2015.

The *Morley Activity Centre Structure Plan* guides planning for future development within the Morley Activity Centre and promotes a high quality urban environment to ensure that Morley thrives into the future. The structure plan provides planning and development requirements including allowable land uses, residential density, building height and parking standards.

The structure plan builds upon the strengths already present in the city centre and includes promoting an enhanced street interface with the Galleria Shopping Centre; Progress Street as the mainstreet; and an enhanced Morley bus station. New features include quality apartment developments; a city park as a community gathering place; and an urban piazza surrounded by alfresco dining.

There are a number of actions in the *Morley Activity Centre Structure Plan* that the City has already begun to implement. One of the highest priorities is a scheme amendment to translate land uses, residential densities, and building heights in the structure plan into statutory provisions within the City's town planning scheme. Work to develop a car parking management plan for Morley commenced to help inform decision making, and address the provision and management of future car parking facilities, including recommendations to address any constraints and shortfalls.



Bayswater town centre

In August 2014, the City approved an amendment to the City's Town Planning Scheme No. 24 relating to the King William Street and Whatley Crescent commercial precinct in Bayswater. The special control area provisions will facilitate mixed-use development, including higher density residential and building heights up to five storeys within the Bayswater town centre. The amendment presents a great opportunity for residents to shop, live and work locally and to be close to Bayswater train station.

Following approval by the WA State Government, the amendment came into effect in March 2015.



Mertome Retirement Village scheme amendment

The City is currently considering redevelopment options for the Mertome Retirement Village in Bayswater.

During 2014-15, the City took forward a scheme amendment, which introduced special control provisions for the village. The amendment aims to facilitate redevelopment of Mertome Village in line with the vision in the masterplan adopted by the City in July 2013. The Minister for Planning granted final approval to the amendment in April 2015.

Redevelopment of the Les Hansman Community Centre

The City continued to explore options for the redevelopment of the Les Hansman Centre on Walter Road West in the Morley City Centre. In addition to providing enhanced community facilities in a central and accessible location, its redevelopment would lead the way for the rejuvenation of Morley consistent with the aims of the *Morley Activity Centre Structure Plan*.

Character Protection Areas

The City is committed to ensuring that new development is sympathetic in areas where there are a high percentage of character homes. During the year, the City commenced a review of its Character Protection Areas (CPAs) in Maylands North and Mount Lawley and investigated the establishment of two new CPAs in Bayswater and Bedford. On behalf of the City, consultants undertook an assessment of existing guidelines and developed a new planning policy to supersede these.

The City endorsed for public advertising an amended draft policy relating to Maylands North, Mount Lawley and Bayswater. The project is on track for completion early in the next financial year.



Planning and Development Services continued

Statutory Planning Services

Development applications

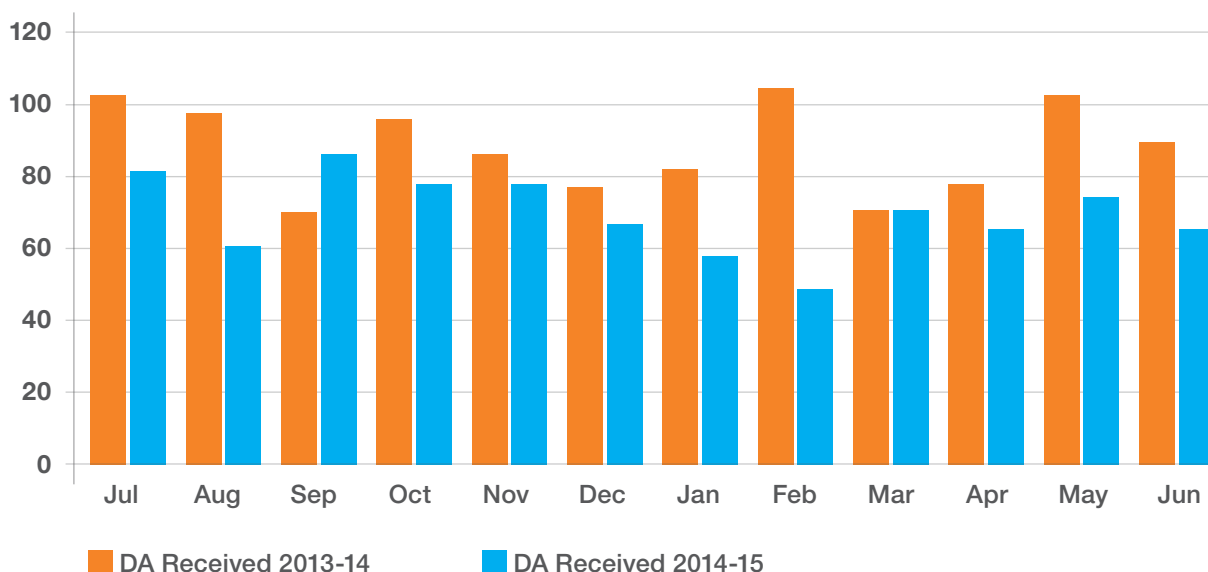
During 2014-15, the City received a total of 841 development applications, which represented a 21 per cent decrease when compared to 2013-14. However, application turnaround times have increased to an average of 69 days. This reflects a greater volume of more complex and higher value developments. The most notable change in application type was an increase in multiple dwelling developments, which in this financial year increased by 47 per cent compared to 2013-14.

The adoption of a new planning framework for Bayswater town centre aims to revitalise the centre and facilitates high quality, mixed-use developments. This framework attracted interest from the private sector.

The City continued to attract enquiries and development applications for high quality mixed-use developments in and around the Maylands town and Morley city centres, with many proposals seeking to realise the inherent potential of the areas. Interest from proponents seeking to develop in Maylands remains high, with a number of key sites generating particular interest.



Development Applications received - 2013 to 2015



Development Applications



Development Assessment Panel applications

Nine Development Assessment Panel (DAP) applications were received during the 2014-15 financial year; up from three last financial year. Two of the applications related to mixed-use developments, including for a 10-storey office and apartments building in Morley and a three-storey office and apartment building in Maylands. A further five related to multiple dwelling developments totaling 76 dwellings in Bayswater and Maylands and another two for 21 and 14 grouped dwellings in Maylands and Bayswater respectively.

Subdivision applications

Subdivision and strata title developments remained at a steady level in Morley, Bayswater and Maylands.

In general terms, development activity remained constant throughout the City, although a subtle change has been identified with respect to the intensity and complexity of applications, which coincides with the emerging inner-middle urban nature of the city.

Building Services

The 2014-15 financial year saw a reduction in the number of building permits issued and an increase in the value of the works approved. Some of this can be attributed to more substantial buildings being constructed within the City. There was an 11 per cent decrease in the number of approvals and an increase in the value of works of 19.3 per cent.

Although there was an overall reduction in the number of building permits issued, there was an increase in commercial, industrial and large unit developments, as well as an increase in demolition approvals.

During 2014-15, 52 per cent of building applications submitted were privately certified, with the remainder being processed by the City. The City issued permits within statutory timeframes, with an average time of four days for certified and nine days for uncertified.

Planning and Development Services continued

Type of Construction	Number of Approvals	Value of Works	Variance in number of approvals
Dwellings and additions	500	\$211,275,140	-26%
Outbuildings, patios and pergolas	406	\$5,190,454	-13%
Commercial, industrial, shop fit out, and public buildings	105	\$22,393,824	17%
Swimming pools	74	\$1,964,007	0%
Other (fences, retaining wall and strata inspections)	244	\$1,857,379	0%
Demolition	200	\$3,126,999	16%
Total	1,529	\$245,807,803	-11%

Application type	No. of applications	Average processing time in days
Certified	619	4
Uncertified	578	9
Other	332	7
Total	1,529	

The graph below indicates the number of building approvals issued by the City over the past 12 years.

Building Applications



Building maintenance

In 2014-15, the City continued to undertake an extensive maintenance program. The City completed the following key maintenance works in 2014-15:

Building Maintenance	\$438,619
Preventative Maintenance	\$438,619
Special Building Maintenance	\$438,619
Cleaning Maintenance	\$601,876

Capital works

During the year, the City completed a number of significant capital works projects including:

Lightning Park Recreation Centre	Extensions to main hall & three new store rooms	\$365,000
Bayswater Waves Aquatic Centre	Replacement of Air Handling Units	\$299,000
	Installation of new turnstiles in the gymnasium	\$56,000
Hinds Reserve - ANA Rowing Club	Repairs to roof & supporting structures	\$67,000
Morley/Noranda Recreation Club	New function room kitchen	\$64,000
Bayswater State Emergency Service	New roof safety training facility	\$60,000
Maylands Golf Course	Connection to sewer	\$50,000
Pat O'Hara Reserve	New store room	\$41,000

In addition, the City commenced several other key projects that will be completed during the 2015-16 financial year. These included:

- Additions and renovations to the Morley-Noranda Recreation Club;
- Connection of all building located on the Moojebing Reserve to sewer; and
- Installation of a public toilet facility to the Bayswater town centre site.





Finance and Corporate Services

The Finance and Corporate Services Division is responsible for the overall financial management of the City and in addition, provides a range of corporate services to the organisation, such as customer services, governance, information services, records management, and public relations.

Donations

During 2014-15, the City made donations to 78 community groups, organisations and individuals that totaled \$42,765. This comprised a number of major donations totaling \$22,000:

Buddha's Light International Association of WA Harmony Day	\$3,000
Canoeing WA Annual Paddle Challenge	\$4,000
CEBA 2015 Business Awards	\$15,000

Customer services

A full range of services is provided at the Civic Centre in Morley, and front counter staff can assist with enquiries relating to planning and building applications, rates and rubbish collection, as well as animal registrations, parking infringements and general advice on community programs and events.

The City also operates shop front style one-stop-shops at the Galleria Shopping Centre in Morley, as well as at The RISE multipurpose community facility in Maylands. A Justice of Peace service is provided at both of these sites.

Governance and risk

This involves providing support to the City in managing the statutory functions of local government, including periodic reviews of the City's Local Laws, Council meeting procedures and compliance returns.

Finance and Corporate Services also manages the City's insurance claims and related risk issues.

Service agreements

While most programs and services are run directly by the City, there are also services run by the City through specialist providers, including aged care accommodation. The City owns five aged care sites which provide a range of accommodation requirements from independent living through to residential care.

The operational requirements and agency reporting is undertaken on behalf of the City by a specialist aged care provider through a long term management agreement.

The City also owns the Morley Sport and Recreation Centre, which is managed through an agreement with a specialist recreation and sports industry provider.

Information services

During 2014-15, a number of initiatives were undertaken by Information Services in preparation for Local Government Reform.

These included:

- Creating an *Information Services Strategic Plan* for local government reform to 2018. This plan included all of the activities that were required to occur as part of the reform process and was used as the blueprint for Information Services future direction.
- A project to expand the capacity of the City's IT infrastructure and storage was completed during the 2014-15 financial year. This project allowed for data and systems to be imported from anticipated reform partners - the Town of Bassendean, and the Cities of Swan and Stirling.
- During the year the business systems team was responsible for the completion of Business system reviews, the delivery of several new systems and providing significant technical support in the delivery of the new document management system, which replaced the previous out-dated system.



- As part of the local government reform process, Information Services invested considerable effort into the conversion of database information from Bassendean, Swan and Stirling councils into a format compatible with City of Bayswater inhouse systems. This was a time consuming operation that involved the creation of batch processes to import data from each of the individual councils business systems.
- A primary focus was also to improve security from online threats, such as hacking and viruses. The City's security environment was reviewed, re-designed and implemented. The design is built around enabling and not hindering business systems, whilst ensuring resources are secure.

Business productivity suite enhancements were also completed during the 2014-15 period. These enhancements were completed in order to facilitate a smooth transition as part of reform.

Public relations

During 2014-15, social media played an increasingly important role as a tool for keeping the community informed about the City's services and programs. The number of people liking the City's Facebook page doubled to over 1,000 and those following the City on Twitter reached over 1,200. In addition, the City used YouTube to host videos about the progress of the \$3 million Eric Singleton Bird Sanctuary project.

As part of the City's commitment to keeping the community informed, the section provided a proactive media liaison service and during 2014-15, produced 116 media releases, responded to 117 media inquiries and organised around 150 photo-calls. In addition, the section also provided communications support for a number of projects, including the Eric Singleton Bird Sanctuary, Morley Library relocation and the Save Water and Power (SWAP) sustainability initiative.

The City also produced the Budget Bulletin 2014-15, Annual Report 2013-14, two editions of the 12-page Bayswater Brief newsletter, 12 full page News in Brief advertorials, and a number of features around local government reform that appeared in the local newspapers. The advertorials represented a mix of news stories and advertisements promoting the City's events and programs.

During 2014-15, the Public Relations section was also responsible for producing the weekly Councillor's Column in the Eastern Reporter and for writing or editing civic speeches. Over the year, this involved producing 52 Councillor's Columns and 58 speeches.

Aged care services

The City provides a range of aged care accommodation through a mix of residential aged care facilities and independent living units. The day to day running of these services is managed under contract by Juniper.

During 2014-15, the City continued to investigate options for the redevelopment of Mertome Village.

Child care services

The City is also directly involved in providing child care services through the City of Bayswater Child Care Centre Association (Inc). During 2014-15 work began on a review of the Association's constitution to ensure it remains fit for purpose and relevant. In addition, the City worked with the Association to identify a new site for the Derrick Ernst Neighbourhood Centre to secure its long term future.

Morley Sport and Recreation Centre

Finance and Corporate Services also looks after the contract with the YMCA for the management of the Morley Sport and Recreation Centre in Morley. That agreement expires at the end of 2015. The Centre provides a wide range of services, including health and fitness programs, children's term programs, sports competitions and the Wellington Room functions suite.



Financial Performance



Despite increased service costs and changes the City has maintained a sound financial position and continues to review services to ensure that they remain relevant to the community and have the desired impact.

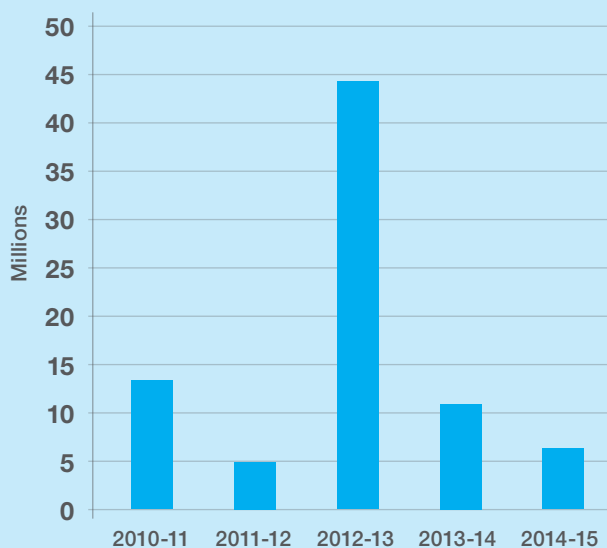
The City's financial performance remains strong with:

- Cash Reserves of \$40,934,158
- Operating Surplus Ratio of 8.86% (Target >1%)
- Current Ratio or Liquidity Ratio of 1.28:1 (Target > 1.00:1)
- Asset Sustainability Ratio of 140.39% (Target 90-110%)

In 2014-15 the financial management focus has been on supporting the long-term financial sustainability of our City while balancing affordability with the need to maintain the services and assets that our community values most.

Net result

Sustaining a net surplus is critical to ensure that sufficient funds are available to renew the City's \$372.79 million of community infrastructure and equipment, and building assets. The net result takes into account the operating result from continuing operations and includes non-operational grants, contributions and movements in joint ventures, profit and loss on sale of assets and first-time recognition of assets through fair value.



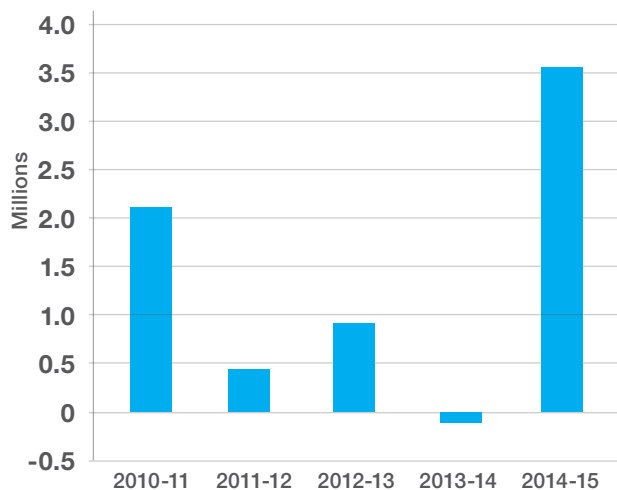
**2012-13 Sale of Land \$22 million and fair value recognition \$15.8 million.*

Underlying result

The underlying result takes into account the operating result from continuing operations and excludes non-operational grants, contributions and movements in joint ventures, profit and loss on sale of assets and first-time recognition of assets through fair value.

Operating expenditure increases are generally aligned with increases in the CPI, with the exception of energy costs that continue to increase at a rate greater than CPI.

Revenue growth remains steady in most areas. Fluctuations in this result each financial year can be as a result of changes to useful lives of assets when determining depreciation rates. Income arising from the contribution of an asset is recognised when control is received over the asset, and includes grants and contributions paid in advance.



**2014-15 includes \$1.1m advanced Federal Assistance Grant*

Rates

During the 2014-15 financial year the City levied rates and charges of \$47.432 million, comprised of -

General Rates	\$37,737,017
Rubbish Bin Charges	\$9,301,178
Admin Fees/Penalties	\$394,263

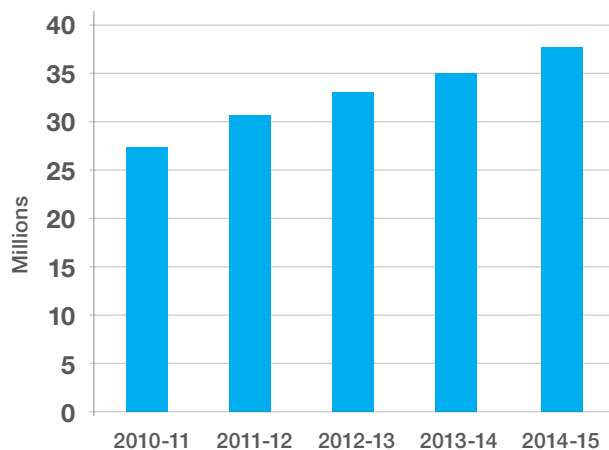
The City's rates debt collection amount remains consistent with 98 per cent of the rates and charges collected every year.

Emergency Services Levy	\$8,257,952
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In addition, the City levies and collects the Emergency Services Levy on behalf of the Fire and Emergency Services Authority. The total amount levied is remitted to the State Government each year.

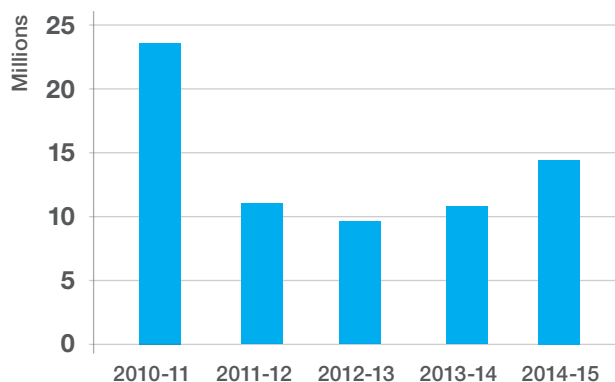
Rates were based on the Gross Rental Value (GRV) of the property as determined by the Valuer General's Office. (Gross rental values in the district as at 1 July 2014).

General Rates Levied



Financial Performance continued

Total capital spend



Total Capital expenditure for 2014-15 of \$14,240,806 has been spent in the following areas:

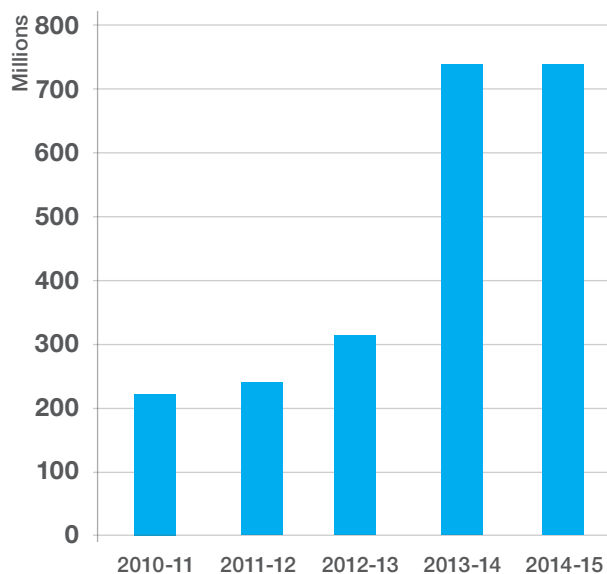
Buildings	\$1,410,183
Furniture and Equipment	\$162,486
Fleet and Plant	\$1,788,192
Computer Equipment	\$415,953
Roads	\$3,417,250
Drainage	\$259,167
Footpaths	\$559,247
Parks and Gardens	\$3,260,503
Works in Progress	\$2,924,550
Other	\$43,275

Net assets

Is the result of what the City owns as assets and what it owes as liabilities. This is the net worth of the City that has been built up over many years, also referred to as equity.

In 2013-14, there was a significant land and buildings valuation increment that saw the net asset position of the City increase by \$431.298 million to \$746.759 million.

Net assets



The Local Government reporting entity

All funds through which the City controls resources to carry on its functions have been included in the financial statements.

Principles of consolidation

All entities through which the City controls resources to carry on its operation have been included in the financial statements. This encompasses:

Main Entity

The Municipality of the City of Bayswater (includes Aged Persons Homes)

Consolidation

The Municipality of the City of Bayswater

The City of Bayswater Child Care Centre Association (Inc)

What you received for \$100

This list represents a breakdown for every \$100 spent on delivering these services during 2014-15

Acquisition Property Plant and Equipment	4.72
Aged Care	8.47
Aquatic Facilities	6.52
Capital Works	11.97
Customer Service Centres	0.66
Environmental	0.33
Golf Courses	1.63
Governance	1.46
Information Services	2.01
Library Services	2.72
Maintaining Community Parks and Buildings	13.42
Multipurpose Facilities	2.21
Organisational Support and Systems	10.25
Planning and Building Services	3.93
Public Health	1.71
Ranger and Security Services	2.43
Recreation Management	6.74
Senior Citizens	0.48
Sustainable Environment Services	0.78
Technical and Engineering Services	3.70
Waste Management Services	10.64
Welfare Services	3.22
TOTAL	\$100.00

The City of Bayswater delivers a broad range of services to our residents, business owners and visitors. During 2014-15, it cost \$87.39 million to deliver these services.





Statutory Reporting



Freedom of Information (FOI)

In accordance with sections 96 and 97 of the *Freedom of Information Act 1992*, the City is required to publish an annual Information Statement which details the process for applying for information under the Act, as well as information that the City provides outside the Act. This document is available from City of Bayswater offices or its web site.

During 2014-15 the City received 25 access applications, an increase of ten from the previous financial year. The Act requires that all applications are responded to within 45 calendar days. The City's average processing time for 2014-15 was 24 days, up from 18 days in the previous year. A total of \$675.00 was levied by the City in processing applications received during the financial year.

Record keeping

The Information Management Section manages the records of the City in accordance with the legal requirements of the State Records Act 2000 and the City of Bayswater Recordkeeping Plan.

During 2014-15, 212,980 documents were registered in the City's document management system, ECM, an increase of 89 per cent on the previous financial year.

All new City employees undertake a compulsory induction training session for the City's document management system. The induction addresses employee's legal responsibilities in regard to their compliance with the City of Bayswater Recordkeeping Plan, and Council Policy AD-P16. After the initial induction training, follow up training sessions are conducted to ensure the City's staff understand their recordkeeping responsibilities and are abiding by procedures and policy. Additionally, on-going assistance

and support is provided to all City staff by Information Management to ensure continued commitment to recordkeeping compliance and procedures.

Integrated Planning Framework

During 2014-15, the City reviewed and updated the Corporate Business Plan 2015-18. The plan supports the delivery of other elements of the Integrated Planning Framework, including the City of Bayswater Strategic Community Plan 2013-23.

Disability Access and Inclusion Plan

During 2014-15, the City continued to implement its Disability Access and Inclusion Plan and during that time took forward a number of projects aimed at promoting an inclusive city. These included:

(a) Carers Week

The City of Bayswater in partnership with *Carers WA* coordinated a 'Wellness Day' for carers on 16 October 2015 at The RISE with funding assistance from Lotterywest. The day focused on the holistic view of health and wellbeing. This included activities and topics around aromatherapy, stress management, relaxation techniques, hair care and massage. It also included a number of workshops.

(b) Have a Go Day

The City was successful in obtaining \$33,000 in 'Count Me In' grant funding from the Disability Services Commission to stage another of our highly successful Have a Go Days at The RISE in Maylands. This project aims to increase participation and inclusion of people with a disability in community based sports, leisure and cultural activities. Around 50 local sports and community groups have participated in the Have a Go Days.

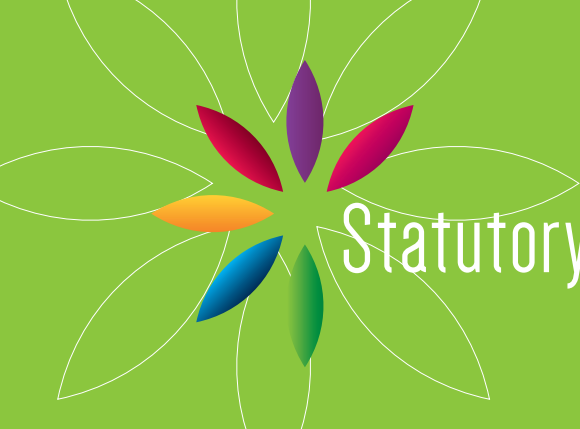


(c) Gopher Project

The *Gopher Recharge Program* is an initiative which provides added peace of mind for gopher, scooter and electric wheelchair users by access to re-charge points when they are out and about within the city. As part of the project, recharge points will be trialled and installed at The RISE community facility and at the Bayswater Waves Aquatic Centre.

(d) Disability Awareness Week

The City received funding from Disability Services Commission to host three kite making workshops, to run as part of *Disability Awareness Week*. The City partnered with Sir Durham School, and BLIS, the young people with disability program.



Statutory Reporting continued



National competition policy

The Competition Principles Agreement (CPA) is a contractual agreement between Federal Government and all State and Territory Governments. The CPA aims to ensure that all public enterprises operate in a transparent manner in the best interests of the public. Under the CPA, public enterprises are required to review their operations to ensure they have no competitive advantage or disadvantage as a result of their public status.

Competitive neutrality (under the CPA)

Competitive neutrality addresses potential advantages or disadvantages that public enterprises may have compared with businesses operating in the private sector.

The following services are provided by the City of Bayswater through the open tendering process and which fall within the definition of the CPA:

1. Domestic waste collection including recycling, green waste and park litter bins has been contracted to Transpacific Holdings trading as Cleanaway.
2. Management of the Morley Sport and Recreation Centre is contracted to the YMCA.
3. Management of the Embleton Public Golf Course and the Maylands Peninsula Public Golf Course is contracted to Golf Oracle Pty Ltd.
4. The operational management of the residential aged care facilities including the City of Bayswater Hostel, Carramar Hostel, the independent living units, Salisbury Retreat and Noranda Retreat facilities is contracted to Juniper Aged Care.

Disclosure of annual salaries

Legislative amendments included the insertion of regulation 19B into the *Local Government (Administration) Regulations 1986*. Regulation 19B requires that the Annual Report of a local government for a financial year is to contain information on the number of employees of the local government entitled to an annual salary of \$100,000 or more and the number of employees with an annual salary entitlement that falls within each band of \$10,000 over \$100,000.

Salary range	2014-15 number of employees
100,000-110,000	7
110,000-120,000	5
120,000-130,000	6
170,000-180,000	4
240,000-250,000	1

Register of complaints of minor breaches

In accordance with Section 5.121 of the *Local Government Act 1995* (as amended) and Section 5.53(2), the Annual Report is required to disclose the number of complaints received each year:

No. of complaints 2014-15

One (1)

Action taken during 2014-15

None





Attendance summary

	Number of meetings	Cr Sylvan Albert	Cr Terry Kenyon	Cr Martin Toldo	
Council Meetings					
Ordinary	12	11	10	12	
Special	5	5	2	3	
Standing Committees					
Planning and Development Services and Administration and Community Services	12	11 ✓	2 ✓	9 ✓	
Technical Services and Finance and Personnel	12	5D + 1 ✓	2 ✓	10 ✓	
AGM	1	1 ✓			
Management Committees					
Aged Care and Governance	3			2D	
Audit and Risk	5	4 ✓		5D	
CoB Childcare Centre	7			1D + 2 ✓	
Local Emergency	6	6 ✓			
Advisory Committees					
Heritage Advisory (No Meetings)					
Disability Access and Inclusion Plan	3			2 ✓	
Youth Advisory Committee (No meetings)					
Community Safety Advisory	1	1 ✓			
External Committees					
Eastern Metro Regional Council (EMRC)	9				
Avon Descent Liaison	2			2 ✓	
Autumn River Event	3			2 D	
Board Meetings					
COB Child Care Association AGM	1				

Legend:

✓ Committee Member

D Attendance as an Observer or Deputy

	Cr Barry McKenna	Cr Michael Sabatino	Cr Chris Cornish	Cr Mike Anderton	Cr Alan Radford	Cr Stephanie Coates	Cr John Rifici	Cr Michelle Sutherland
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	11	12	12	11	10	11	11	11
	4	4	4	3	4	5	3	5

		4D	1D	5D + 1 ✓	7 ✓	11 ✓	12 ✓	8 ✓
	9 ✓	7 ✓	11 ✓	10 ✓	6 ✓	6D		6D
	1 ✓	1 ✓	1 ✓					

			3 ✓			2 ✓		
	1 ✓	2 ✓	5 ✓	3 ✓	2D			
	4 ✓		6 ✓	7 ✓		3 ✓		
					1 ✓	3 ✓		

						3 ✓		

			8 ✓	7 ✓	2 D			
	2 ✓				2 ✓	2 ✓		
		1 ✓				3 ✓		

	1 ✓		1 ✓	1 ✓		1 ✓		
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Abridged Financial Statements



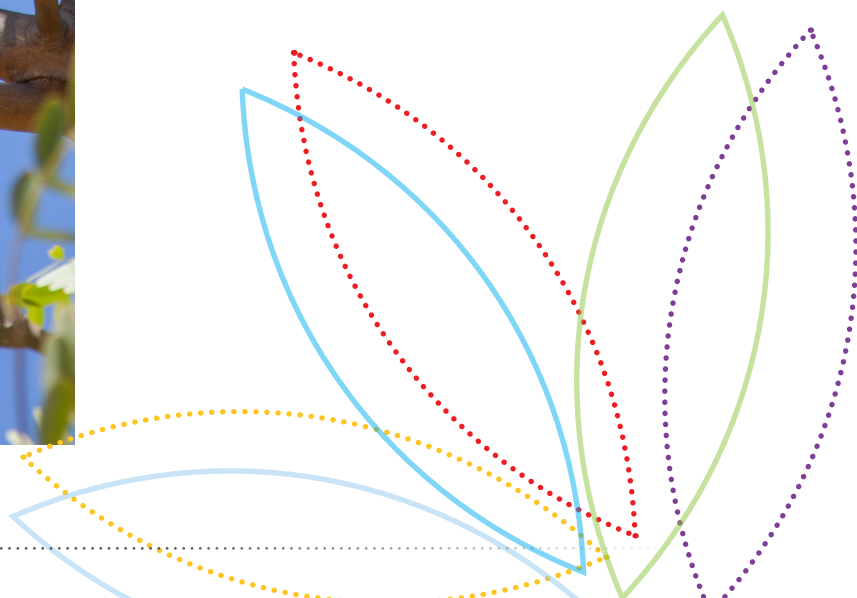


Abridged Financial Statements



The following statements form part of the abridged version of the 2014-15 financial report. A comprehensive set of financial reports, inclusive of notes to the accounts, is available upon request.

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INDEPENDENT AUDITOR'S REPORT TO: RATEPAYERS OF CITY OF BAYSWATER

Report on the Financial Report

We have audited the financial report of the City of Bayswater, which comprises the Statement of Financial Position as at 30 June 2015 and the Statement of Comprehensive Income by Nature or Type, Statement of Comprehensive Income by Program, Statement of Changes in Equity and Statement of Cash Flows and Rate Setting Statement for the year ended on that date and a summary of significant accounting policies and other explanatory information and the Statement by Chief Executive Officer.

Management's Responsibility for the Financial Report

Management is responsible for the preparation and fair presentation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards, the Local Government Act 1995 (as amended) and the Local Government (Financial Management) Regulations 1996 (as amended) and for such internal controls as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. Our audit has been conducted in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with the relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to management's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the council's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we followed applicable independence requirements of Australian professional accounting bodies.

INDEPENDENT AUDITOR'S REPORT (Cont'd)

Auditor's Opinion

In our opinion, the financial report of the City of Bayswater:

- (a) gives a true and fair view of the financial position of the City of Bayswater as at 30 June 2015 and of its financial performance for the year ended on that date; and
- (b) complies with the Local Government Act 1995 (as amended), the Local Government (Financial Management) Regulations 1996 (as amended) and the Australian Accounting Standards.


Report on Other Legal and Regulatory Requirements

In accordance with the Local Government (Audit) Regulations 1996, we also report that:

- (a) There are no matters that in our opinion indicate significant adverse trends in the financial position or financial management practices of the Council.
- (b) There are no matters indicating non-compliance with Part 6 of the Local Government Act 1995 (as amended), the Local Government (Financial Management) Regulations 1996 (as amended) or applicable financial controls of any other written law were noted during the course of our audit.
- (c) In relation to the asset consumption ratio and asset renewal funding ratio (presented at Note 22 of the annual financial report) we have reviewed the calculations as presented and nothing has come to our attention to suggest they are not:
 - (i) reasonably calculated; and
 - (ii) based on verifiable information.
- (d) All necessary information and explanations were obtained by us.
- (e) All audit procedures were satisfactorily completed in conducting our audit.

Matters Relating to the Electronic Publication of the Audited Financial Report

This auditor's report relates to the financial report of the City of Bayswater for the year ended 30 June 2015 included on the City of Bayswater's website. Management is responsible for the integrity of the City of Bayswater's website. The auditor's report refers only to the subject matter described above. It does not provide an opinion on any other information which may have been hyperlinked to/from these statements. If users of the financial report are concerned with the inherent risks arising from publication on a website, they are advised to refer to the hard copy of the audited financial report to confirm the information contained in this website version of the financial report.


MACRI PARTNERS
CERTIFIED PRACTISING ACCOUNTANTS
SUITE 2, 137 BURSWOOD ROAD
BURSWOOD WA 6100


A MACRI
PARTNER

PERTH
DATED THIS 11TH DAY OF NOVEMBER 2015.





General Purpose Financial Statements

For the year ended 30 June 2015

Local Government Act 1995

Local Government (Financial Management)

Regulations 1996

Statement by the Chief Executive Officer

The attached financial report of the City of Bayswater being the annual financial report and supporting notes and other information for the financial year ending 30 June 2015 are in my opinion properly drawn up to present fairly the financial position of the City of Bayswater at 30 June 2015 and the results of the operations for the financial year then ended in accordance with the Australian Accounting Standards and comply with the provisions of the *Local Government Act 1995* and the regulations under that Act.

Signed as authorisation of issue on the Tenth day of November 2015.

Francesca Lefante

BA (Urb & Reg Stud)

Grad Dip (Urb & Reg Plan)

Chief Executive Officer





Statement of Comprehensive Income

(by Nature or Type) For the year ended 30 June 2015

	Notes	2015 Actual \$	Council 2015 Budget \$	2014 Actual \$	Consolidated 2015 Actual \$	2014 Actual \$
Revenue						
Rates	24(a)	37,737,017	37,557,852	34,781,485	37,737,017	34,781,485
Operating Grants, Subsidies & Contributions	28	14,960,224	13,181,734	11,829,268	16,925,013	13,414,273
Fees & Charges	27	20,493,548	19,761,109	19,255,950	23,499,537	22,152,140
Interest Earnings	2(a)	2,697,472	2,825,400	3,083,390	2,755,253	3,146,363
Other Revenue		509,149	411,254	971,085	509,149	1,001,175
		76,397,411	73,737,349	69,921,179	81,425,968	74,495,436
Expenses						
Employee Costs	31	(29,623,362)	(30,003,511)	(28,434,851)	(33,324,378)	(31,985,952)
Materials & Contracts		(28,746,520)	(28,960,981)	(28,061,525)	(29,776,966)	(29,046,363)
Utilities		(3,490,418)	(3,670,267)	(3,646,179)	(3,490,418)	(3,646,179)
Depreciation & Amortisation	2(a)	(10,143,709)	(7,971,000)	(8,970,403)	(10,281,916)	(9,110,929)
Interest Expenses	2(a)	(6,515)	(10,870)	(11,158)	(6,515)	(11,158)
Insurance		(795,308)	(912,221)	(912,713)	(795,308)	(912,713)
		(72,805,833)	(71,528,850)	(70,036,830)	(77,675,502)	(74,713,295)
Operating Result from Continuing Operations		3,591,578	2,208,499	(115,651)	3,750,467	(217,859)
Non-Operating Grants, Subsidies & Contributions	28	1,664,024	1,927,137	3,299,206	1,664,024	3,299,206
Revaluation Decrement - Infrastructure Parks & Gardens	2(a)	(964,905)	-	-	(964,905)	-
Net Share of Interests Joint Ventures	17	2,819,482	-	8,062,301	2,819,482	8,062,301
Profit on Asset Disposal	21	221,054	6,939	1,365	221,054	1,365
Loss on Asset Disposal	21	(204,359)	(175,334)	(393,362)	(204,359)	(393,362)
		3,535,296	1,758,742	10,969,511	3,535,296	10,969,511
Net Result - Surplus (Deficit)		7,126,875	3,967,241	10,853,860	7,285,763	10,751,652
Other Comprehensive Income						
Changes on revaluation of non-current assets	13	(3,966,108)	-	420,444,545	(3,966,108)	420,444,545
Total Other Comprehensive Income		(3,966,108)	-	420,444,545	(3,966,108)	420,444,545
Total Comprehensive Income		3,160,767	3,967,241	431,298,405	3,319,655	431,196,197



Statement of Comprehensive Income

(by Program) For the year ended 30 June 2015

Notes	Council			Consolidated	
	2015 Actual \$	2015 Budget \$	2014 Actual \$	2015 Actual \$	2014 Actual \$
Revenue					
General Purpose Funding	43,136,446	43,091,812	39,283,777	43,136,446	39,283,777
Law, Order, Public Safety	358,505	256,700	329,946	358,505	329,946
Health	212,515	168,000	264,188	212,515	264,188
Education & Welfare	10,925,619	10,942,505	10,629,701	15,954,176	15,203,958
Housing	103,860	97,150	98,499	103,860	98,499
Community Amenities	11,914,585	10,886,853	10,256,833	11,914,585	10,256,833
Recreation & Culture	7,806,519	7,328,809	7,521,549	7,806,519	7,521,549
Transport	1,196,491	312,520	761,837	1,196,491	761,837
Economic Services	679,306	564,000	640,939	679,306	640,939
Other Property & Services	63,566	89,000	133,911	63,566	133,911
	76,397,411	73,737,349	69,921,180	81,425,968	74,495,437
Expenses					
Governance	(5,668,156)	(5,898,128)	(5,286,623)	(5,668,156)	(5,286,623)
General Purpose Funding	(703,580)	(618,062)	(790,454)	(703,580)	(790,454)
Law, Order, Public Safety	(2,240,286)	(2,307,593)	(2,456,642)	(2,240,286)	(2,456,642)
Health	(2,180,358)	(1,551,163)	(1,459,150)	(2,180,358)	(1,459,150)
Education & Welfare	(11,145,497)	(11,796,033)	(10,293,638)	(16,015,165)	(14,970,103)
Housing	(116,554)	(112,885)	(97,325)	(116,554)	(97,325)
Community Amenities	(11,526,746)	(12,037,705)	(10,977,174)	(11,526,746)	(10,977,174)
Recreation & Culture	(27,074,691)	(26,662,054)	(26,841,574)	(27,074,691)	(26,841,574)
Transport	(7,964,905)	(7,065,764)	(7,676,160)	(7,964,905)	(7,676,160)
Economic Services	(1,665,020)	(1,457,065)	(1,277,672)	(1,665,020)	(1,277,672)
Other Property & Services	(2,513,525)	(2,011,529)	(2,869,260)	(2,513,525)	(2,869,260)
	(72,799,318)	(71,517,981)	(70,025,672)	(77,668,986)	(74,702,137)
Finance Costs					
Recreation & Culture	(6,515)	(10,870)	(11,158)	(6,515)	(11,158)
	(6,515)	(10,870)	(11,158)	(6,515)	(11,158)
Operating Result from Continuing Operations	3,591,578	2,208,498	(115,650)	3,750,467	(217,858)



Statement of Comprehensive Income continued

(by Program) For the year ended 30 June 2015

	Notes	Council			Consolidated	
		2015 Actual \$	2015 Budget \$	2014 Actual \$	2015 Actual \$	2014 Actual \$
Non-Operating Grants, Subsidies, Contributions						
Law, Order, Public Safety		287,910	49,641	(50,539)	287,910	(50,539)
Education & Welfare		96,702	-	47,261	96,702	47,261
Community Amenities		200,228	154,386	1,031,772	200,228	1,031,772
Recreation & Culture		421	366,666	1,303,855	421	1,303,855
Transport		1,078,763	1,356,443	966,857	1,078,763	966,857
	28	1,664,024	1,927,136	3,299,206	1,664,024	3,299,206
Profit/(Loss) on Disposal of Assets						
Governance		-	(456)	-	-	-
Law, Order, Public Safety		(3,872)	(6,261)	(48,942)	(3,872)	(48,942)
Health		(21,070)	(11,164)	(38,753)	(21,070)	(38,753)
Education & Welfare		(8,582)	-	(29,835)	(8,582)	29,835
Housing		-	-	(11,984)	-	11,984
Community Amenities		221,054	(3,508)	(5,092)	221,054	(5,092)
Recreation & Culture		(33,125)	6,941	(38,583)	(33,125)	(38,583)
Transport		-	(10,997)	-	-	-
Economic Services		(35,088)	(23,944)	(20,178)	(35,088)	(20,178)
Other Property & Services		(102,623)	(119,004)	(198,630)	(102,623)	(198,630)
		16,695	(168,393)	(391,997)	16,695	(391,997)
Other Income						
Revaluation Decrement - Infrastructure Parks & Gardens	2(a)	(964,905)	-	-	(964,905)	-
Net Share of Interests Joint Ventures	17	2,819,482	-	8,062,301	2,819,482	8,062,301
		1,854,577	-	8,062,301	1,854,577	8,062,301
Net Result - Surplus (Deficit)		7,126,874	3,967,241	10,853,860	7,285,763	10,751,652
Other Comprehensive Income						
Changes on revaluation of non-current assets	13	(3,966,108)	-	420,444,545	(3,966,108)	420,444,545
Total Comprehensive Income		3,160,767	3,967,241	431,298,405	3,319,655	431,196,197



Statement of Financial Position

As at 30 June 2015

	Notes	Council		Consolidated	
		2015 Actual \$	2014 Actual \$	2015 Actual \$	2014 Actual \$
Assets					
Current Assets					
Cash and Cash Equivalents	3	57,382,055	53,402,380	59,502,147	55,411,235
Trade and Other Receivables	5	4,822,310	5,839,716	4,876,951	5,902,868
Inventories	6	101,625	92,554	101,625	92,554
Other	4	193,852	116,967	193,851	116,968
Total Current Assets		62,499,841	59,451,616	64,674,573	61,523,625
Non-Current Assets					
Trade and Other Receivables	5	756,598	696,395	756,598	96,395
Property, Plant and Equipment	7	499,902,275	501,993,357	500,543,360	502,488,317
Infrastructure	8	191,997,300	191,662,236	191,997,300	191,662,236
Interests in Joint Ventures	17	29,254,916	26,435,434	29,254,916	26,435,434
Total Non-Current Assets		721,911,088	720,787,422	722,552,173	721,282,382
TOTAL ASSETS	19	784,410,929	780,239,038	787,226,746	782,806,007
Liabilities					
Current Liabilities					
Trade and Other Payables	9	28,447,906	27,097,511	28,661,117	27,277,938
Borrowings	10	50,959	69,776	50,959	69,776
Provisions	11	5,377,341	5,266,462	6,032,256	5,863,080
Total Current Liabilities		33,876,205	32,433,749	34,744,331	33,210,794
Non-Current Liabilities					
Trade and Other Payables	9	11,900	11,900	11,900	11,900
Borrowings	10	36,707	88,055	36,707	88,055
Provisions	11	565,689	945,673	646,878	1,027,982
Total Non-Current Liabilities		614,296	1,045,628	695,485	1,127,937
TOTAL LIABILITIES		34,490,501	33,479,376	35,439,816	34,338,731
Net Assets		749,920,428	746,759,661	751,786,930	748,467,275
Equity					
Retained Surplus		214,763,647	209,453,810	215,708,296	210,084,859
Reserves - Cash/Investment Backed	12	40,934,158	39,117,120	41,856,012	40,193,685
Revaluation Surplus	13	494,222,623	498,188,731	494,222,623	498,188,731
Total Equity		749,920,428	746,759,661	751,786,930	748,467,275



Statement of Changes in Equity

For the year ended 30 June 2015

Council		Retained Surplus \$	Reserves Cash / Investment Backed \$	Revaluation Surplus \$	Total Equity \$
	Notes				
Balance as at 1 July 2013		199,139,889	38,577,182	77,744,186	315,461,257
Restated Balance		199,139,889	38,577,182	77,744,186	315,461,257
Net Result		10,853,860	-	-	10,853,860
Total Asset Revaluation	13	-	-	420,444,545	420,444,545
Reserve Transfers	12	(539,938)	539,938	-	-
Balance as at 30 June 2014		209,453,810	39,117,120	98,188,731	746,759,661
Net Result		7,126,875	-	-	7,126,875
Total Asset Revaluation	13	-	-	(3,966,108)	(3,966,108)
Reserve Transfers	12	(1,817,038)	1,817,038	-	-
Balance as at 30 June 2015		214,763,647	40,934,158	494,222,623	749,920,428
Consolidated					
Balance as at 1 July 2013		199,931,083	39,595,809	77,744,186	317,271,078
Restated Balance		199,931,083	39,595,809	77,744,186	317,271,078
Net Result		10,751,652	-	-	10,751,652
Total Asset Revaluation	13	-	-	420,444,545	420,444,545
Reserve Transfers	12	(597,876)	597,876	-	-
Balance as at 30 June 2014		210,084,859	40,193,685	498,188,731	748,467,275
Net Result		7,285,763	-	-	7,285,763
Total Asset Revaluation	13	-	-	(3,966,108)	(3,966,108)
Reserve Transfers	12	(1,662,327)	1,662,327	-	-
Balance as at 30 June 2015		215,708,296	41,856,012	494,222,623	751,786,930



Statement of Cash Flows

For the year ended 30 June 2015

				Council		Consolidated	
				2015	2015	2014	
	Notes			Actual	Budget	Actual	
				\$	\$	\$	
Cash Flows from Operating Activities							
Receipts:							
Rates				37,642,903	37,757,852	34,769,966	
Operating Grants, Subsidies and Contributions				14,960,224	13,256,734	11,746,751	
Fees and Charges				20,493,548	19,761,109	17,964,571	
Interest Earnings				2,697,472	2,855,000	3,083,388	
Goods and Services Tax				3,874,242	2,000,000	3,626,134	
Other Revenue				1,580,959	411,254	978,786	
				81,249,349	76,041,949	72,169,596	
Payments:							
Employee Costs				(29,628,926)	(30,178,511)	(27,339,687)	
Materials and Contracts				(28,247,068)	(30,340,583)	(26,402,746)	
Utilities				(3,490,418)	(3,620,267)	(3,622,781)	
Insurance				(795,308)	(912,221)	(885,497)	
Interest				(7,282)	(10,870)	(11,849)	
Goods and Services Tax				(3,964,902)	-	(3,539,914)	
Other Expenditure				502,212	-	(2,334,736)	
				(65,631,691)	(65,062,452)	(64,137,210)	
Net Cash provided (or used in) Operating Activities	14(b)			15,617,658	10,979,497	8,032,386	
Cash Flows from Investing Activities							
Receipts:							
Non-Operating Grants, Subsidies and Contributions	28			1,664,024	1,927,137	3,299,206	
Proceeds from Sale of Assets	21			938,797	653,500	715,077	
Payments:							
Payments for Purchase of Property, Plant & Equipment	20			(3,776,815)	(7,558,328)	(4,120,994)	
Payments for Construction of Infrastructure	20			(10,463,990)	(12,658,066)	(6,845,803)	
Net Cash provided (or used in) Investing Activities				(11,637,983)	(17,635,757)	(6,952,514)	



Statement of Cash Flows continued

For the year ended 30 June 2015



	Notes	2015 Actual \$	Council 2015 Budget \$	2014 Actual \$	Consolidated 2015 Actual \$	2014 Actual \$
Cash Flows from Financing Activities						
Receipts:						
Proceeds from Self Supporting Loans	23(a)	70,166	70,166	86,248	70,166	86,248
Payments:						
Repayment of Debentures	23(a)	(70,166)	(70,166)	(66,172)	(70,166)	(66,172)
Net Cash provided (or used in) Investing Activities		-	-	20,076	-	20,076
Net Increase/(Decrease) in Cash & Cash Equivalents		3,979,675	(6,656,260)	1,099,949	4,090,911	1,116,507
Cash at the beginning of the year	3	53,402,380	53,232,343	52,302,431	55,411,235	54,294,729
Cash & Cash Equivalents - End of the Year	14(a)	57,382,055	46,576,083	53,402,380	59,502,146	55,411,236



Rate Setting Statement

(by Program) For the year ended 30 June 2015

	notes	2015 Actual \$	2015 Budget \$	2014 Actual \$
Revenue				
General Purpose Funding (Excl Rates)		5,399,429	5,533,960	4,502,292
Law, Order, Public Safety		354,633	300,080	329,946
Health		191,445	156,836	264,188
Education and Welfare		10,917,037	10,942,505	10,629,701
Housing		103,860	97,150	98,499
Community Amenities		12,135,639	11,037,731	10,256,833
Recreation and Culture		7,773,395	7,702,416	7,521,549
Transport		1,196,491	1,657,966	761,837
Economic Services		644,217	540,056	640,939
Other Property and Services		(39,061)	(30,460)	133,911
		38,677,085	37,938,240	35,139,695
Expenses				
Governance		(5,668,156)	(5,898,128)	(5,286,623)
General Purpose Funding		(703,580)	(618,062)	(790,454)
Law, Order, Public Safety		(2,240,286)	(2,307,593)	(2,505,584)
Health		(2,180,358)	(1,551,163)	(1,497,903)
Education and Welfare		(11,145,497)	(11,796,033)	(10,323,473)
Housing		(116,554)	(112,885)	(109,309)
Community Amenities		(11,526,746)	(12,037,705)	(10,982,266)
Recreation and Culture		(27,081,206)	(26,672,924)	(26,891,315)
Transport		(7,964,905)	(7,065,764)	(7,676,160)
Economic Services		(1,665,020)	(1,457,065)	(1,297,850)
Other Property and Services		(2,513,521)	(2,011,529)	(3,067,891)
		(72,805,829)	(71,528,851)	(70,428,828)
Net Result Excluding Rates		(34,128,744)	(33,590,611)	(35,289,133)

Rate Setting Statement continued

(by Program) For the year ended 30 June 2015

	notes	2015 Actual \$	2015 Budget \$	2014 Actual \$
Adjustment for Cash Budget Requirements:				
Non-Cash Expenditure & Revenue				
(Profit)/Loss on Asset Disposal	21	(16,695)	168,395	391,997
Movement in Non-Current Deferred Pensioner Rates		(15,446)	-	4,267
Movement in Non-Current Employee Benefit Provisions		748,987	(149,706)	424,941
Current Self Supporting Loan Debtors Adjustment		(70,015)	-	3,843
Depreciation & Amortisation on Assets	2(a)	10,143,709	7,971,000	8,970,403
Movement of Other Non-Current Debtors		(95,869)	-	-
Aged Persons Liability Adjustment		(7,344,425)	-	(1,106,167)
Net Non-Cash Expenditure & Revenue		3,350,245	7,989,689	8,689,284
Capital Expenditure				
Purchase Land and Buildings	20	(1,410,183)	(3,853,011)	(1,838,336)
Purchase Plant and Equipment	20	(1,788,192)	(2,111,000)	(1,754,031)
Purchase Furniture and Equipment	20	(578,439)	(1,594,317)	(528,627)
Infrastructure Assets	20	(10,463,992)	(12,658,066)	(6,845,803)
Repayment of Debentures	23(a)	(70,166)	(70,165)	(66,172)
Net Capital Expenditure		(14,310,971)	(20,286,559)	(11,032,969)
Capital Revenue				
Proceeds from Disposal of Assets	21	938,797	653,500	715,077
Self-Supporting Loan Principal Income	23(a)	70,166	70,165	66,172
Grants & Contributions applied for Asset Development		1,664,024	-	3,299,206
Net Capital Revenue		2,672,987	723,665	4,080,455
Transfers				
Transfers to Reserves (Restricted Assets)	12	(5,882,829)	(2,545,228)	(3,086,611)
Transfers from Reserves (Restricted Assets)	12	4,065,791	4,546,864	2,546,673
Net Transfers		(1,817,038)	2,001,636	(539,938)
Surplus/(Deficit) July 1 B/Fwd	24(b)	10,362,362	9,070,292	9,673,178
Surplus/(Deficit) June 30 C/Fwd	24(b)	3,865,858	3,465,964	10,362,362
Amount Raised from Rates	24(a)	(37,737,017)	(37,557,852)	(34,781,485)



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