



CITY OF BAYSWATER

MINUTES

**FOR THE
DISABILITY ACCESS AND INCLUSION
PLAN (DAIP) COMMITTEE MEETING**

2 June 2017



DISABILITY ACCESS AND INCLUSION PLAN ADVISORY COMMITTEE MINUTES

TABLE OF CONTENTS

ITEM	SUBJECT	PAGE NO
1.	OFFICIAL OPENING	3
2.	ATTENDANCE, APOLOGIES, LEAVE OF ABSENCE (PREVIOUSLY APPROVED) & ABSENCE	3
3.	DELEGATED AUTHORITY BY COUNCIL	4
4.	TERMS OF REFERENCE	4
5.	DECLARATION OF INTEREST	5
6.	CONFIRMATION OF MINUTES	5
7.	DEPUTATIONS	5
8.	BUSINESS	6
8.1	Access and Inclusion Initiatives	6
8.2	Creating Accessible Communities - Progress Report	13
8.3	Disability Access and Inclusion Plan Advisory Committee - General Business Report	21
9.	CONFIDENTIAL ITEMS	24
10.	GENERAL	24
11.	NEXT MEETING	24
12.	CLOSURE	24

CITY OF BAYSWATER

MINUTES of the meeting of the Disability Access and Inclusion Plan Advisory Committee which was held in the Committee Room, City of Bayswater Civic Centre, 61 Broun Avenue, Morley on Friday, 2 June 2017 commencing at 10:30am.

Committee Recommendations to Council are subject to adoption, or otherwise, at the following Ordinary Meeting of Council, as recorded in Minutes of that Council Meeting.

MINUTES**1. OFFICIAL OPENING**

The Chairperson, Cr Stephanie Coates, Deputy Mayor, respectfully acknowledged the past, present and future traditional owners of this land on which we are meeting, the Noongar people.

The Chairperson, Cr Stephanie Coates, Deputy Mayor, welcomed those in attendance and declared the meeting open for the Disability Access and Inclusion Plan Advisory Committee at 10:34am.

2. ATTENDANCE, APOLOGIES, LEAVE OF ABSENCE (PREVIOUSLY APPROVED) & ABSENCE**Members**

Cr Stephanie Coates
Cr Sally Palmer
Mr Kevin Howard
Ms Catherine Marion
Mr Stephen Cole
Mr Tony Santoro

Deputy Mayor and Chairperson

Deputy Chairperson

Officers

Mr Darren Beltman
Ms Trish McCourt
Mr Joe Gomboc
Mr Jon Vines
Mr Ivan Jakicevic
Mr Michael Long
Ms Fiona Dent

A/Director Community Services
Manager Community Services
Manager Building Services
Manager Recreation Services
Technical Manager Engineering Services
Coordinator - BLIS Program
PA/Director Community Services

Observers

Nil.

Leave of Absence

Nil.

Apologies

Ms Chelle Weedon
Ms Marissa Thompson
Mr Elliaz Petersen-Pik
Ms Gemma Blagrove

Crosslinks Inc
Disability Services Commission

Community Development Officer

3. DELEGATED AUTHORITY BY COUNCIL

There are no items appearing in this minutes for which the Disability Access and Inclusion Plan Advisory Committee has been granted delegated authority by Council in accordance with section 5.23(1)(b) of the *Local Government Act 1995* this meeting is closed to the Public.

4. TERMS OF REFERENCE

Terms of Reference - Disability Access and Inclusion Plan (DAIP) Advisory Committee	
Meeting occurrence :	As required
Day of Meeting:	When suitable
Time of Meeting:	When suitable, 10:30am
Location of Meeting:	City of Bayswater, Civic Centre 61 Broun Ave Morley WA 6062
Liaison Officer:	Manager Community Services or nominated officer
Purpose of Committee:	The Disability Access and Inclusion Plan Advisory Committee considers and makes recommendations on the implementation of the City's DAIP and ensures that all members of the community regardless of their race, disability, age, religion or education level have access to all Council services, information and facilities, in accordance with the <i>Disability Services Act 1993</i> and the <i>Equal Opportunity Act 1984</i> .
Role of Representatives:	The roles and responsibilities of the City of Bayswater representatives on this Committee are: <ul style="list-style-type: none"> • Member in own right; and • Spokesperson for City of Bayswater.
Elected Members:	<ul style="list-style-type: none"> • Cr Stephanie Coates (Deputy Mayor), and • Cr Sally Palmer.
Non-Council Members:	<ul style="list-style-type: none"> • Maximum of six (6) community members residing within the City of Bayswater. • One (1) x representative from the Disability Service Commission.
Non-Voting Members:	<ul style="list-style-type: none"> • Director Community Services; • Manager Community Services; • Manager Building Services; • Manager Technical Services; • Community Development Officer; and • Coordinator - Bayswater Leisure and Information Service (BLIS) Program.
Terms of Membership	21 October 2015 to 21 October 2017
Delegated Authority	Nil.
Sitting Fees	Nil (included as part of the annual Sitting Fees paid to Councillors)

5. DECLARATION OF INTEREST

Nil.

6. CONFIRMATION OF MINUTES

The Minutes of the Disability Access and Inclusion Plan Advisory Committee held on 3 March 2017 which had been distributed, are to be presented for confirmation as a true and correct record.

MR KEVIN HOWARD MOVED, CR SALLY PALMER SECONDED

CARRIED UNANIMOUSLY

7. DEPUTATIONS

Nil.

8. BUSINESS

8.1 Access and Inclusion Initiatives

Reporting Branch: Community Services
Responsible Directorate: Community Services
Refer: Item 13.1.2: OCM 28.3.2017

EXECUTIVE SUMMARY

Application:

To advise the Disability Access and Inclusion Plan (DAIP) Advisory Committee of updates on access and inclusion initiatives.

Key Issues:

- Recharge Scheme Initiative
- Bayswater Connect
- 'Have a Go Day'

BACKGROUND

Recharge Scheme Initiative

The Recharge Scheme was endorsed by Council at its Ordinary Meeting held on 15 April 2014. The scheme provides peace of mind to gopher, scooter and electric wheelchair users by enabling travel within the City of Bayswater without fear of transport vehicles running out of charge.

In July 2015, the City entered into an agreement with Recharge Scheme Australia (RSA). This scheme provides the City with access to RSA branding, online RSA services (such as promotion on the official Recharge Scheme website, local listing and Council profile) and cross promotion of the Council's Recharge Scheme initiative.

The City of Bayswater is now known as a 'Recharge Partner' and recharge points have been installed at The RISE and Bayswater Library.

Bayswater Connect

Under the 'Community Inclusion and Participation' grants round, the City submitted a grant application in July 2015, for \$48,928 (including GST) to support the Bayswater Connect Program. The grant funding was provided by the Disability Services Commission (DSC) and administrated by VisAbility (formerly known as the Association for the Blind of Western Australia). In September 2015, the City was advised that the submission was successful for an amount of \$46,112 (including GST).

The Bayswater Connect project aimed to connect people who are socially isolated within the City of Bayswater, with an emphasis on linking individuals with a disability to local recreation, sport clubs and community groups, based on their skills, needs and goals.

To achieve this aim, a Project Officer from Inclusion WA (non-profit organisation that works alongside individuals, community groups and government to facilitate social inclusion) was based at the City one day per week for a 15 month period (January 2016 - March 2017), working within the Community Services directorate. As part of the project, key responsibilities included:

- Building relationship with local clubs and groups to support, educate and mentor them in improving accessibility and inclusion.
- Assisting local clubs and groups to build membership capacity and volunteer support.

- Working with individuals using a 'person-centred' approach to establish goals and passions and facilitate connections with the community either as a participant, volunteer or other active involvement.
- Working with key partner organisations that assist in official referrals, such as Home and Community Care (HACC) Assessment Teams, Department of Sport and Recreation and Disability Services Commission Local Area Coordinators.
- Provide regular reports to the City on the progress with the project.

Have a Go Day

'Have a Go Day' is a free, annual community event, featuring participatory activities to celebrate social inclusion and connect residents to local community clubs, groups and organisations.

Have a Go Day 2017 was the seventh hosted by the City. The initiative commenced in 2012, with funding from the Disability Services Commission and the City has continued to fund the event on an annual basis since. The initiative is a joint project between the City's Community and Recreation Services and Inclusion WA.

The event is community-led, with ownership from local clubs and community groups via the 'Have a Go Day' Committee, who meet monthly in lead up to the event to plan arrangements.

Prior to the event, participating stallholders receive social inclusion training and mentoring on how their clubs and community groups can be more inclusive of all abilities and backgrounds.

CONSULTATION

Nil.

ANALYSIS

Recharge Scheme Initiative

At its meeting held on 3 March 2017, DAIP Committee members discussed issues previously highlighted regarding locating a Recharge Scheme point at Bayswater Waves, and suggested the following be investigated:

- Recharge point at the outside foyer, pool deck and under cover grassed area at Bayswater Waves:

Staff met to discuss the location of a recharge point outside Bayswater Waves. An area next to the outdoor pool was identified as a potential location. Building Services will now assess the site and if suitable, arrange the installation of the recharge point.

- The Chair of the DAIP to write to major shopping centres like the Galleria, Coventry's and Noranda Palms to set up a recharge station:

The Chair of the DAIP (Cr Coates) recently wrote to Coventry Village, Galleria Shopping Centre and Hawaiian's Noranda, to encourage their participation in the Recharge Scheme. The DAIP Committee will be advised of their response.

- Hold discussions on potential recharge partners with the City's Place Managers:

The Recharge Scheme has previously been promoted by Place Managers through their local business networks, without success. Officers have recently met with Place Managers to discuss targeting individual local businesses in a more direct one on one method.

Prior to approaching individual businesses, Officers sought feedback from the RISE and Bayswater Library regarding use of the recharge point at these venues. Feedback was that use of the points was infrequent, and that they were often misused to recharge phones.

Place Managers advised that the recharge points may not benefit local businesses if they are used for different purposes, such as phone charging, and could therefore cause an inconvenience to them.

Feedback from retailers of mobility devices was also sought about their use and recharge needs. Feedback was that mobility devices are usually charged overnight, for approximately 8-10 hours. One retailer commented that it could take 2-3 hours to get enough charge for a battery, a long time for the user to wait near the recharge point. This could be a reason for the current low usage of existing recharge points.

There are also other services available for users of a mobility device who run out of battery charge whilst travelling. The RAC Wheels2Go Roadside Assistance program provides their members who use a manual or electric wheelchair with access to 24/7 roadside assistance. Members must have a spare battery on hand, or alternatively be able to arrange access to a spare battery.

Whilst the City can continue to operate Recharge Points at its venues, there may be limited benefit in targeting local businesses to join the scheme.

Bayswater Connect

Throughout the Bayswater Connect project, the following outcomes have been achieved by the Project Officer:

- Promoted and attended a series of 29 Community Open Days (hosted by 12 local community clubs, groups and organisations) throughout February and March 2017 - including Bayswater Lacrosse Club, Hampton Park Scout Group and Catch Music. These were attended by approximately 1,130 participants.
- Engaged with 151 socially isolated individuals within the community and facilitated personalised introductions to local clubs and groups.
- Provided mentoring, advice and support to 34 community groups and clubs, including Starting Over Support Association and Bayswater Family Centre.
- Attended local school open days, including Kiara College, John Forrest Secondary College and Hampton Senior High School to promote the program. 126 students engaged with the Project Officer at these open days.
- Provided five Social Inclusion Training Sessions for clubs and groups. Over 67 people attended - of these, 55% of clubs/groups represented had never engaged in Social Inclusion training.
- Provided a training session on "Growing Membership and Engaging your Community" for clubs and groups.
- Compiled a database of local community groups and clubs.

The project has now concluded and the final project report and acquittal has been submitted to the funder, VisAbility.

Feedback

"I believe that the City of Bayswater's effort to educate and support community groups within its borders is a truly positive and encouraging effort. It shows that the Council actively cooperates and sees these services as an asset." Jane Hamilton, Hampton Park Scout Group.

"My experience of the training sessions was very enjoyable and I feel that we as a club have gained valuable information and techniques which will aid us in furthering our club's activities and

membership and becoming a more active member of the community." - Lynn Nichols, Australian Model Railway Association WA".

"Last season we had 15 players down to training; this year with the help of Bayswater Connect we had over 45!" - Paula Olofsson, Bayswater Lacrosse Club".

Key Project Learnings

Some key project learnings from the initiative include:

- There was interest from a range of 'mainstream' clubs and groups in the program.
- High interest from other local governments in the program, including the City of Belmont and City of Joondalup, who may implement similar programs within their own areas.
- The short time period for the project limited the outcomes achieved. As a pilot project, a significant amount of time was involved in the initial planning, administration and promotion of the initiative, before work with individuals and clubs/groups could commence.
- Allowing an additional day per week for the Project Officer would enable increased work in the community.
- Limit the number of clubs, groups and individuals participating in the project to allow the Project Officer to work more closely with each.
- Run Community Open days throughout the duration of the project, rather than at the conclusion of the project.
- The lack of a formal launch for the project may have resulted in limited community awareness of the program.
- The process for creating promotional/information materials for the project was lengthy, resulting in a lag between the launch of the project and 'follow up' with promotional/information materials.

Some photos from the Community Open Days are pictured below:



Bayswater Lacrosse Club



Catch Music



Hampton Park Scouts

Have a Go Day

- 'Have a Go Day' was held at The RISE, Maylands on Sunday, 9 April 2017.
- The 2017 event was well-received, with over 800 people in attendance.
- 31 x Stallholders participated in the event, including a diverse range of stallholders who had not previously been involved. Stallholders included the WA Flying Disc Association, Maylands Tennis Club, Australian Model Railway Association and Blind Citizens WA.
- In addition to the 'Have a Go' activities at the stalls, the event featured a climbing wall, food vendors, face painting, hula hooping, bouncy castle, a prize raffle, and appearances by Adelaide Strikers cricketer Liam O'Connor and the Nova Casanovas (radio station representatives).
- The Have a Go Day Committee met on a monthly basis to plan arrangements in the lead up to the event. The committee included representatives from DAIP Committee, Youth Advisory

Council, WA Genealogical Society, Perth Indonesian Community, ANA Rowing Club, Bayswater Tennis Club and Hampton Park Scouts.

Some highlights from the event are pictured below:



Feedback

The City received positive feedback from participating stallholders and the community. Some of the feedback is noted below:

Stallholders

"One adult who had never had exposure to the sport has already commenced training at the club two days after the event."

"It was a great opportunity to let people know what we do...Many people signed up to our mailing list to receive information about our events."

"Although we didn't receive any new membership applications we did get to speak to many people about what we do...Therefore we achieved an increased public awareness of our existence and services we provide to our community."

"We had several people with visual difficulties approach our display and chat with us...I would like some advice on where we could access printers/publishers that could help us devise reading materials for an audience with vision impairment."

"A lot of people didn't know we were based in Bayswater - it was great exposure for our society to local residents."

Have a Go Day Committee

- Valuable promotion for clubs and groups - many got new members.
- There were a number of new clubs & groups at this year's event.
- Provided a valuable opportunity for networking between local clubs & groups (e.g. Konga now hire part of Bayswater Tennis Club venue).
- Next year, can focus on increasing promotion to the CaLD community.
- Having the event during the afternoon may draw a bigger crowd.

The next Have a Go Day event is subject to the 2017-18 budget adoption. If adopted, planning for the 2018 event will commence with the Have a Go Day Committee in September 2017.

OPTIONS

Not applicable.

Feedback from Advisory Committee

During the meeting of 2 June 2017, members of the Disability Access and Inclusion Plan Advisory Committee provided the following feedback:

- Recharge Scheme Initiative - Members discussed the positive feedback in relation to the Galleria providing a re-charge point and cessation of the scheme as members feel that there are a good number of re-charge points located within the City.

CONCLUSION

The City's Officers will continue to progress the various access and inclusion initiatives as outlined above and will provide further updates to Council.

FINANCIAL IMPLICATIONS

The following financial implications are applicable:

2016/17 BUDGET ALLOCATION	2016/17 BUDGET RECONSIDERATION	PROPOSED 2017/18 BUDGET ALLOCATION	ONGOING COSTS (e.g. MAINTENANCE)	LIFE OF PROJECT - LIFE EXPECTANCY OF ASSET
Have a Go Day Community Services - Miscellaneous 410200-4317 \$12,000 Disability Services - Ad/Media 270400-4422 \$6,000	N/A	\$18,000	N/A	N/A

STRATEGIC LINK

In accordance with the City of Bayswater Strategic Community Plan (2016-2026), the following applies:

Theme: Our Community

Aspiration: A resilient community with a strong sense of purpose that is able to celebrate its diversity in numerous ways.

Outcome C5: Services for children, youth, families and seniors.

COUNCIL POLICY AND LEGISLATIVE IMPLICATIONS

The Disability Services Act 1993 (amended 2004)

VOTING REQUIREMENTS

Simple Majority Required.

ATTACHMENTS

Nil.

Advisory Committee/Officer's Recommendation to Council

That Council notes the progress report on access and inclusion initiatives, including feedback from the Disability Access and Inclusion Plan (DAIP) Committee.

MR STEPHEN COLE MOVED, MR TONI SANTORO SECONDED

CARRIED UNANIMOUSLY

8.2 Creating Accessible Communities - Progress Report

Reporting Branch: Community Services
Responsible Directorate: Community Services
Refer: Item 13.1.3: OCM 3.3.2017

EXECUTIVE SUMMARY**Application:**

To inform the Council of the access and inclusion correspondence received from the community since the meeting of the last Disability Access and Inclusion Plan (DAIP) Committee in March 2017.

Key Issues:

Access issues have been raised by community members and this report outlines the City's responses.

BACKGROUND

See consultation.

CONSULTATION

Access issues raised by community members are shown in the table below:

Date	Initial reports: <ul style="list-style-type: none"> • June 2016 - Bayswater Senior Citizen Centre • January 2017 - Kemp Place, Morley
Suburb	Bayswater and Morley
Location	Bayswater Senior Citizens Centre, 27 King William Street, Bayswater. Kemp Place and Aliffe Street, Morley
Issue/Background	<p>Items for 2017/18 Budget</p> <p>Bayswater Senior Citizens Centre</p> <p>In June 2017, the Bayswater Senior Citizens Centre Coordinator received a call from a patron who attended the Centre for a community group meeting (WA Genealogical Society). The patron was in a wheelchair and was disappointed that there was no accessible toilet on the premises.</p> <p>In this regard, she advised the City of the following issues:</p> <ul style="list-style-type: none"> • No support rail; • Unable to manoeuvre a wheelchair under the toilet vanity to get legs under, therefore could not get close enough to the sinks as they are at the wrong height; • Soap and handtowels too high on the wall; • Lack of partitioning in toilets; and • Unable to turn wheelchair in toilet. <p>At the DAIP Committee meeting in November 2016, the Committee supported the provision of accessible toilet facilities at the Bayswater Senior Citizens Centre. This was raised at the Council meeting on 31 January 2017. The resolution from Council (31 January 2017) stated:</p> <p><i>"That Council considers an allocation of \$100,000 in the 2017/18 budget</i></p>

	<p><i>to provide accessible toilet facilities at the Bayswater Senior citizens and Library Facility."</i></p> <p>Footpath on Kemp Place and Aliffe Street, Morley</p> <ul style="list-style-type: none"> • In January 2017, a customer reported that the laneway/path at Kemp Place and the verges/paths of Aliffe and Crimea Street in Morley are often blocked by parked cars. This has made it difficult for pedestrian use and sometimes forces pedestrians to walk on the roads. • The customer also raised the difficulty for people with a disability crossing Crimea Street, due to heavy traffic. The customer requested the installation of a footpath from Aliffe Street along Kemp Place to connect onto the existing ROW, and a footpath from Aliffe St along the eastern side of Crimea St to the traffic lights (marked in red on the map below). • Rangers and Security staff met onsite with the customer regarding parking issues, which were addressed. • Engineering Services investigated the installation of a footpath and advised that there is sufficient space on the site for this.
Action/Feedback	<p>Bayswater Senior Citizens Centre</p> <p>A budget allocation of \$100,000 will be included in Council's draft budget for 2017/2018, to provide accessible toilet facilities at the Bayswater Senior Citizens and Library facility. The DAIP Committee will be updated on the outcome of this.</p> <p>Footpath on Kemp Place and Aliffe Street, Morley</p> <p>Engineering Services advised that there is sufficient space on site for a footpath, which will be listed as a high priority in the 2017/2018 budget for capital funding. The DAIP Committee will be updated on the outcome of this.</p>

Date	2 February 2017
Suburb	Maylands
Location	Corner of Guildford Rd (north side) and Ferguson St, Maylands.
Issue/Background	<p>Customer reported the poor condition of two footpaths, which are a safety hazard to pedestrians:</p> <ul style="list-style-type: none"> • Footpath near 281 Guildford Road (Studio 281) • Footpath at corner of Ferguson St, near 285 Guildford Road.
Action/Feedback	Engineering Services have advised that footpaths have been repaired.

Date	3 March 2017
Suburb	Bayswater
Location	<p>Bayswater Lacrosse Club</p> <p>Halliday Park</p> <p>Coode Street, Bayswater.</p>
Issue/Background	Lack of external lighting and path at venue.
Action/Feedback	Engineering Services contacted customer to seek further information.

	After further discussion with the customer it was concluded that the lighting is sufficient and no further action is required.
--	--


Date	3 March 2017
Suburb	Across City of Bayswater
Location	City parks.
Issue/Background	Need paths to link to accessible BBQ/picnic seating in parks (eg: to cross dirt, grassed areas, etc in wheelchair)
Action/Feedback	Engineering Services have advised that budget can be allocated for paths where required, and that this can be addressed at any specific locations identified.

Date	3 March 2017
Suburb	Maylands
Location	8th Avenue
Issue/Background	Uneven brick paving, causing a trip hazard.
Action/Feedback	Engineering Services advised that uneven paving is an ongoing issue in Maylands town site, particularly around the edges of buildings and phone pits. The paving is monitored daily by City staff and any repairs made on a weekly basis.

Date	3 March 2017
Suburb	Morley
Location	Bus stop # 16644 (Irwin St, Morley)
Issue/Background	There is no seating or shelter at bus stop. Could this be investigated?
Action/Feedback	Bus Stop #16644 in Irwin Road is not on the list for upgrade as it does not meet the minimum PTA requirements. Engineering Services has advised that a seat will be installed at that site in May 2017.

Date	9 March 2017
Suburb	Morley
Location	Beechboro Road
Issue/Background	Customer advised of three groups of cars blocking access to footpath on Beechboro Road (towards Roe Highway, and after Benara Road), potentially forcing path users onto the road.
Action/Feedback	<p>Rangers and Security Services are aware of construction in the area and do regular drive-bys to ensure that vehicles are parking appropriately.</p> <p>If these are private vehicles not relating to the construction for the NorthLink WA project, Rangers and Security Services will attend; educate the driver and request removal of the vehicle.</p>

Date	10 March 2017
Suburb	Morley
Location	City of Bayswater Civic Centre 61 Broun Avenue
Issue/Background	Difficulty using lift.
Action/Feedback	Building Services advised that the lift mechanisms that operate the lifts cannot be altered, as this is the way that they are designed.

Date	16 March 2017
Suburb	Maylands
Location	In front of Little Shop of Plenty on 8th Avenue side
Issue/Background	<p>Customer reported that a shrub was overgrown across footpath, forcing wheelchair users to go around the footpath and into soft boggy sand. Requested that the shrub be trimmed back 40-50cm.</p> 
Action/Feedback	Path has been cleared.

Date	29 March 2017
Suburb	Maylands
Location	Maylands Foreshore Reserve
Issue/Background	Complaint to the Mayor with allegation of discrimination against people with disabilities. Customer reported a lack of ACROD bays at Reserve, and that the existing drop-off point is insufficient for the needs of people with a disability.
Action/Feedback	<p>ACROD bays are available in close proximity to the area. The area referred to is a boat launch parking area, which is designed for boat launching activities, not for general parking. These bays are multi-purpose and can be used by ACROD permit holders. There are no restrictions or time limits for parking in a boat launch bay.</p> <p>The Mayor provided a written response, which states that City Officers will carry out a review of Maylands Foreshore Boat Ramp and Claughton Reserve Boat Ramp to assess if ACROD Bays can be installed. Engineering Services are in the process of assessing this.</p>

Date	3 April 2017
Suburb	Morley
Location	Morley Library
Issue/Background	<p>Patron made a complaint regarding lack of access to large print books at the Walter Rd Morley library. Patron stated that they take their Mother in Law to the large print book area and that it is becoming untenable for her to select her own books, for the following reasons:</p> <ol style="list-style-type: none"> 1. The shelving is so low to the floor that the bottom two rows are inaccessible to her. 2. Areas of seating have been expanded for all other aspects of the library with the exception of the area that most aged people access (Large Print Books) - there is no seating in this area. <p>The patron stated that they have made this suggestion at the library for approximately 12 months, without it being addressed.</p>
Action/Feedback	<p>Morley Library responded with the following feedback:</p> <ul style="list-style-type: none"> • Height of the bottom shelf of the Large Print collection complies with the Australian Standards AS 1428.2-1992 Design for access and mobility. The seating that has been provided in this area for customers to utilise also complies with the standards. • Advised the Patron of the City of Stirling Homebound Delivery Service (where their mother in law resides). • Advised that library staff can assist with making book selections at Morley Library.

	<p>Morley Library also took the following steps to address the issues outlined and informed the patron of this:</p> <ol style="list-style-type: none"> 1. Sought guidance from the Building Services Department regarding Australian Standards for Design for access and mobility; 2. Sought guidance from the Building Services Department regarding height of seating to meet Australian Standards for Design for access and mobility; 3. Advised library staff to remove all large print items from the shelf lowest to the ground; and 4. Is in the process of purchasing a bench seat for customers to utilise whilst browsing the shelves in this area.
--	---

Date	3 May 2017
Suburb	N/A
Location	N/A
Issue/Background	<p>Resident enquired if the City has a program similar to the "Access All Areas" program at City of Swan and Stirling, which provides funding for activities for children with disabilities. The resident has a son with disabilities aged 4.</p> <p>Note: The City of Swan "Access All Areas" program provides vouchers of up to \$200 a financial year to residents who have a barrier to participation in a recreation/cultural/life skills activity or course.</p>
Action/Feedback	<p>Resident was advised that the City of Bayswater does not currently have a program similar to "Access All Areas". Provided information about the following programs provided by the City:</p> <ul style="list-style-type: none"> • Kidsport - provides up to \$200 each year for children between the ages of 5 and 18 who hold a current health care or pension concession card (or referred to the program via an approved financial assessor) to join their local not for profit sporting club. • Accessible facilities at Bayswater Waves and The RISE. • Provision of swimming classes for all abilities at Bayswater Waves.

ANALYSIS

Nil.

OPTIONS

Not applicable.

Feedback from Advisory Committee

During the meeting of 2 June 2017, members of the Disability Access and Inclusion Plan Advisory Committee provided the following feedback:

- Accessible toilet at Bayswater Senior Citizens - Members were concerned about the accessible toilets being closed to the public when the Centre is not in use and would like the City to investigate Library staff having a key or similar to the Bayswater Senior Citizens Centre if patrons require use of the accessible toilet.
- Footpath Kemp Place and Aliffe Street, Morley - Members discussed the increase in construction being undertaken in the street and how in turn this created additional traffic in the area. Members requested that staff investigate the possibility of also having a pedestrian crossing installed on Crimea Street.
- Speeding on Collier Road, Embleton - Members discussed that there has been an increase in speeding in and around the crossing near Embleton Primary School. Staff advised members that speeding of vehicles is to be reported to Police and that the City can only monitor local roads and advise Police.

CONCLUSION

This report details issues raised in relation to access and inclusion within the City of Bayswater by community members, and the City's progress on these matters since March 2017.

FINANCIAL IMPLICATIONS

The following financial implications are applicable:

2016/17 BUDGET ALLOCATION	2016/17 BUDGET RECONSIDERATION	PROPOSED 2017/18 BUDGET ALLOCATION	ONGOING COSTS (e.g. MAINTENANCE)	LIFE OF PROJECT/LIFE EXPECTANCY OF ASSET
N/A	N/A	N/A	N/A	N/A

STRATEGIC LINK

In accordance with the City of Bayswater Strategic Community Plan 2016-2026, the following applies:

- Theme: Our Community
 Aspiration: A resilient community with a strong sense of purpose that is able to celebrate its diversity in numerous ways.
 Outcome C5: Services for children, youth, families and seniors.
- Theme: Leadership and Governance
 Aspiration: We will provide responsible governance and be recognised for operating with integrity and delivering quality services.
 Outcome L3: An engaged and informed community.

COUNCIL POLICY AND LEGISLATIVE IMPLICATIONS

The Disability Services Act 1993 (amended 2004)

VOTING REQUIREMENTS

Simple Majority Required.

ATTACHMENTS

Nil.

Advisory Committee/Officer's Recommendation to Council

That Council notes the reported access issues including the feedback from the Disability Access and Inclusion Plan (DAIP) Advisory Committee.

MR KEVIN HOWARD MOVED, MS CATHERINE MARION SECONDED

CARRIED UNANIMOUSLY

8.3 Disability Access and Inclusion Plan Advisory Committee - General Business Report

Reporting Branch: Community Services
 Responsible Directorate: Community Services
 Refer: Item 13.1.3: OCM 28.03.17

EXECUTIVE SUMMARY

Application:

To inform Council of the following:

- Updates on general business raised by the Committee at the last DAIP Committee in March 2017.

Key Issues:

- Access issues have been raised by the committee, and this report outlines the City's response and any status updates.

BACKGROUND

Nil.

CONSULTATION

Nil.

ANALYSIS

Item	Feedback- DAIP Committee Meeting 3 March 2017	Status update
8.1	Creating Accessible and Inclusive Communities Feedback Postcard - Members discussed that they would like to see the postcards promoted in the City's publications more.	The City's Public Relations staff will promote on the City's Facebook page and other promotional materials.
8.1	Modification of workstation - Cr Stephanie Coates, Deputy Mayor advised that there may be external funding available for the City to utilise if there is a requirement to adjust a staff member's workstation.	The City's Human Resources team have been informed of the Australian Government Employment Assistance Fund.
8.1	Building requirements - Cr Stephanie Coates, Deputy Mayor informed the meeting that the Bayswater Bowling Club has advised that their toilets are not accessible. It was noted that the Bayswater Bowling Club may be able to access the City's Community Capital Request for this issue as well.	Bayswater Bowls and Recreation Club have applied for a \$30,000 Community Capital Request to renovate the clubrooms interior and flooring. The application is currently under review. Should this request be successful, toilets must be upgraded to meet legislative requirements for accessibility.
8.2	Have a Go Day - Mr Stephen Cole, committee member, advised that he had distributed some Have a Go Day flyers at the Wellness Centre. The committee members suggested that flyers for the event could be distributed to local businesses and utilise the City's	Place Managers promoted the event to local businesses at Place Activation forums.

Item	Feedback- DAIP Committee Meeting 3 March 2017	Status update
	Place Managers to assist with the distribution of them.	
8.2	Cr Stephanie Coates, Deputy Mayor suggested that the Have a Go Day flyers could be distributed to Disability Services Commission Local Area Coordinators and nursing homes.	Flyers distributed as suggested.
8.3	Bayswater Senior Citizens Centre - the Committee discussed where the accessible toilet may be located at the Bayswater Senior Citizens Centre and would like the draft plans brought back to the DAIP Committee for consideration.	Accessible toilet to be considered in 2017-18 budget. If approved, the draft plans will be brought to DAIP Committee for comment.
8.3	Bayswater Tennis Club Redevelopment - the committee discussed the redevelopment and suggested that it would be beneficial for the committee to have input into the draft plans if possible, especially the connecting pathways to the surrounding parks etc. These discussions also led the committee to discuss being formally part of strategic plans/concepts that the City may be implementing or progressing.	Recreation Services have advised that the redevelopment currently has provision for accessible access from the Garratt road entry to the facility. Entry to the venue from the Murray Street side will be taken into consideration for the redevelopment budget. The DAIP Committee will be updated on the progress of this and will have the opportunity to provide input into the draft plans.
8.3	The Committee were advised that the City is holding community workshops relating to place activation and that there are four sessions being held in Maylands, Bayswater, Noranda and Morley. The City will send the invitations to the DAIP committee members.	The DAIP committee were sent information flyers for the four place activation sessions.
8.3	The online Creating Accessible Communities feedback form was raised by Mr Elliaz Petersen-Pik who suggested that it may be beneficial for there to be another section created on the form where the applicant could upload pictures.	The IT department have advised that the City's website does not currently allow upload of photos. Should this feature be available in future, it may be included on the online feedback form.

OPTIONS

Not applicable.

Feedback from Advisory Committee

During the meeting of 2 June 2017, members of the Disability Access and Inclusion Plan Advisory Committee provided the following feedback:

- Bayswater Tennis Club - Members discussed the universal access path that was showing from the Murray Street carpark to the grounds and clubrooms and asked if it were possible for access to all areas. Staff advised that this will be looked into once the building was in place and that costings would be placed on the budget for the works.

CONCLUSION

This report details general business raised by the Committee at the last DAIP Committee in March 2017, and the City's progress on these matters.

FINANCIAL IMPLICATIONS

The following financial implications are applicable:

2016-17 BUDGET ALLOCATION	2016-17 BUDGET RECONSIDERATION	PROPOSED 2017-18 BUDGET ALLOCATION	ONGOING COSTS (e.g. MAINTENANCE)	LIFE OF PROJECT/LIFE EXPECTANCY OF ASSET
N/A	N/A	N/A	N/A	N/A

STRATEGIC LINK

In accordance with the City of Bayswater Strategic Community Plan 2016-2026, the following applies:

Theme: Our Community
 Aspiration: A resilient community with a strong sense of purpose that is able to celebrate its diversity in numerous ways.
 Outcome C5: Services for children, youth, families and seniors.

Theme: Leadership and Governance
 Aspiration: We will provide responsible governance and be recognised for operating with integrity and delivering quality services.
 Outcome L3: An engaged and informed community.

COUNCIL POLICY AND LEGISLATIVE IMPLICATIONS

The Disability Services Act 1993 (amended 2004)

VOTING REQUIREMENTS

Simple Majority Required.

ATTACHMENTS

Nil.

Advisory Committee/Officer's Recommendation to Council

That Council notes the updates to general business from the Disability Access and Inclusion Plan (DAIP) Advisory Committee.

MS CATHERINE MARION MOVED, MR STEPHEN COLE SECONDED

CARRIED UNANIMOUSLY

9. CONFIDENTIAL ITEMS

Nil.

10. GENERAL**BLIS and HACC Program Cessation**

Ms Catherine Marion raised the cessation of the BLIS and HACC Programs from 1 January 2017 and would like to commend all staff on making the transition for current clients seamless, however is concerned with the level of service that current clients will receive.

The Manager Community Services provided information on the roll out in relation to expo's being held for both providers and current clients and that clients will be contacted to assist with local providers as they City is ceasing its service.

The A/Director Community Services thanked Michael Long, Coordinator BLIS Program and the staff that work alongside him and highlighted their valuable input to the program and the relationships that they have built with their clients.

The Chairperson, Cr Stephanie Coates also thanked the outgoing Manager community Services for her valuable input with the City over the last 18 months and wished her well in her future endeavours.

11. NEXT MEETING

The next meeting of the Disability Access and Inclusion Plan Advisory Committee will take place in the Committee Room, City of Bayswater Civic Centre, 61 Broun Avenue, Morley on Friday, 1 September 2017 commencing at 10:30am.

12. CLOSURE

There being no further business to discuss, the Chairperson, Cr Stephanie Coates, Deputy Mayor declared the meeting closed at 11:24am.