

Minutes

LOCAL HOMELESSNESS ADVISORY COMMITTEE

15 April 2021

*By signing these minutes I certify that they were confirmed at the Local Homelessness
Advisory Committee held on 17 June 2021*

**CR STEPHANIE GRAY
CHAIRPERSON**

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MINUTES

MINUTES of the meeting of the Local Homelessness Advisory Committee which was held in Embleton Room, City of Bayswater Civic Centre, 61 Broun Avenue, Morley on **15 April 2021** commencing at 5.38pm.

Committee Recommendations to Council are subject to adoption, or otherwise, at the following Ordinary Meeting of Council, as recorded in Minutes of that Council Meeting.

1. OFFICIAL OPENING

The Chairperson, Cr Stephanie Gray, declared the meeting open at 5.38pm.

At 5.38pm, Ms Michele Fletcher left the meeting and returned at 5.41pm.

2. ACKNOWLEDGEMENT OF COUNTRY

In accordance with the City of Bayswater's Reflect Reconciliation Action Plan November 2019-November 2020, the Presiding Member will deliver the Acknowledgement of Country.

Noongar Language

Ngalla City of Bayswater kaatanginy baalapa Noongar Boodja baaranginy, Whadjuk moort Noongar moort, boordiar's koora koora, boordiar's ye yay ba boordiar's boordawyn wah.

English Language Interpretation

We acknowledge the Traditional Custodians of the Land, the Wadjuk people of the Noongar Nation, and pay our respects to Elders past, present and emerging.

The Chairperson, Cr Stephanie Gray, acknowledged the Traditional Custodians of the land, the Whadjuk people of the Noongar nation, and paid respects to Elders past, present and emerging.

3. ATTENDANCE

Members

Cr Stephanie Gray	Chairperson
Ms Kathryn Snell	Deputy Chairperson
Cr Sally Palmer	
Cr Giorgia Johnson	
Ms Maria McAttackney	
Ms Leah Watkins	
Ms Kathy Blitz-Cokis	

Non-Voting Members

Mr Des Abel	Director Community and Development
Ms Karen Quigley	Manager Community Development
Ms Michele Fletcher	Coordinator Community Development

Observers

Nil.

3.1 Apologies

Cr Lorna Clarke
Mr Aaron McGregor
Mr Razif Ismail

3.2 Approved Leave of Absence

Nil.

4. DISCLOSURE OF INTEREST SUMMARY

In accordance with section 5.65 of the *Local Government Act 1995*:

A member who has an interest in any matter to be discussed at a Council or Committee meeting that will be attended by the member must disclose the nature of the interest -

- (a) in a written notice given to the CEO before the meeting; or
- (b) at the meeting immediately before the matter is discussed.

Nil.

5. DELEGATED AUTHORITY BY COUNCIL

There are no items appearing in this minutes for which the Local Homelessness Advisory Committee has been granted delegated authority by Council in accordance with section 5.23(1)(b) of the *Local Government Act 1995*; this meeting is closed to the Public.

6. TERMS OF REFERENCE

TERMS OF REFERENCE	
Local Homelessness Advisory Committee	
Definition of Homelessness	The City of Bayswater refers to homelessness as defined by the Bureau of Statistics (ABS), which is: <i>"...when a person does not have suitable accommodation alternatives they are considered homeless if their current living arrangement:</i> <ul style="list-style-type: none">• <i>is in a dwelling that is inadequate; or</i>• <i>has no tenure, or if their initial tenure is short and not extendable; or</i>• <i>does not allow them to have control of, and access to space for social relations."</i> (ABS, 2012)'. <i></i>
Meeting occurrence:	Quarterly, or as required.
Day of Meeting:	When suitable
Time of Meeting:	When suitable
Location of Meeting:	City of Bayswater, Civic Centre, 61 Broun Avenue Morley WA 6062

Liaison Officer:	Director Community and Development or nominated officer
Purpose of Committee:	<p>The Local Homelessness Advisory Committee:</p> <ul style="list-style-type: none"> • Provides appropriate and considered strategic advice and feedback relating to homelessness matters within the City of Bayswater that can be dealt with at a local government level to inform the development of the City's draft Local Homelessness Strategy; • Provide advice and recommendations on how the City of Bayswater Local Homelessness Strategy and cascading actions can align to the Department of Communities' 10 year Strategy on Homelessness 2020-2030; and • Receives reports on the City's Local Homelessness Strategy development progress.
Role of Representatives	<p>The roles and responsibilities of the City of Bayswater representatives on this Committee are:</p> <ul style="list-style-type: none"> • Member in own right; and • Spokesperson for City of Bayswater.
Elected Members:	<ul style="list-style-type: none"> • Five Councillors • All other Councillors are deputies
Non-Council Members:	<p>Up to six community representatives who satisfy one or more of the following criteria:</p> <ul style="list-style-type: none"> • Individuals who work with or for homelessness service providers with their main operations based within the City of Bayswater; • Individuals who advocate on behalf of people experiencing homelessness on a professional level; and • Individuals with a lived experience of homelessness.
Non-Voting Members:	<ul style="list-style-type: none"> • Director Community and Development; • Manager Community Development; and • Other officers as required.
Terms of Membership	<ul style="list-style-type: none"> • Councillors – from date of Committee establishment until final Council endorsement of the Local Homelessness Strategy. • Non-Council members - from the date of appointment by Council until final Council endorsement of the Local Homelessness Strategy.
Delegated Authority	Nil.
Sitting Fees	Nil (included as part of the annual Sitting Fees paid to Councillors).

7. CONFIRMATION OF MINUTES

COMMITTEE RESOLUTION

The Minutes of the Local Homelessness Advisory Committee held on 14 January 2021 which had been distributed, are to be presented for confirmation as a true and correct record.

CR SALLY PALMER MOVED, MS KATHRYN SNELL SECONDED

CARRIED UNANIMOUSLY: 7/0

8. REPORTS

8.1 Draft Local Homelessness Strategy 2021-2025 Implementation Plan

Responsible Branch:	Community Development	
Responsible Directorate:	Community and Development	
Authority/Discretion:	<input type="checkbox"/> Advocacy <input checked="" type="checkbox"/> Executive/Strategic <input type="checkbox"/> Legislative	<input type="checkbox"/> Review <input type="checkbox"/> Quasi-Judicial <input type="checkbox"/> Information Purposes
Voting Requirement:	Simple Majority Required	
Attachments:	1. Draft Local Homelessness Strategy 2021-2025 Implementation Plan	
Refer:	Item 10.6.1.1: OCM 23.2.2021 Item 10.6.5.1: OCM 27.10.2020	

SUMMARY

For Council to consider the draft Local Homelessness Strategy 2021-2025 implementation plan, as presented in **Attachment 1** to this report to be released for public comment.

OFFICERS RECOMMENDATION

That Council approves the draft Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in **Attachment 1** to this report, to be released for public comment.

COMMITTEE RECOMMENDATION TO COUNCIL

That Council approves the draft Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in **Attachment 1** to this report with the following amended clause 4.1 (d) to be released for public comment:

“4.1 (d) Utilise and enhance the City of Bayswater City Spatial online portal, as a systems tool to manage data relating to ‘hot spot areas’ when participating in Connections Week initiatives.”

MS MARIA MCATACKNEY MOVED, MS KATHY BLITZ-COKIS SECONDED

CARRIED UNANIMOUSLY: 7/0

REASON FOR CHANGE

The Committee changed the officer’s recommendation to ensure that the City’s spatial online system only reflects ‘hot spots’ of people experiencing homelessness are found or located rather than all data relating to ‘Connections Week’.

BACKGROUND

At the Ordinary Council Meeting on 27 October 2020, Council resolved the following:

“That Council endorse the updated Local Homelessness Strategy project timeframe and key community engagement activities, as detailed in Attachment 1 to this report for the final strategy to be presented to Council for adoption by no later than July 2021”.

In accordance with the project timeframe endorsed by Council on 27 October 2020, community engagement activities were facilitated throughout November and December 2020, which helped to inform the City’s draft Local Homelessness Strategy 2021-2025 implementation plan, as attached to this report.

Furthermore, at the Ordinary Council Meeting of 23 February 2021, Council resolved the following:

“That Council:

- 1. Notes the Local Homelessness Strategy community engagement outcomes as contained in Attachment 1 to this report.*
- 2. Notes that the draft Local Homelessness Strategy implementation plan will be presented to Councillors and the Local Homelessness Advisory Committee at a joint briefing in March 2021.”*

Accordingly, a joint briefing for Councillors and the City's Local Homelessness Advisory Committee members was held on 9 March 2021 to provide feedback on the City's inaugural draft Local Homelessness Strategy 2021-2025 implementation plan.

The complex issue of homelessness and responding to the needs of people experiencing homelessness in WA is considered to be a State responsibility. The management of homelessness issues is not considered a core business of local government. However, it is considered that local government does have a responsibility to advocate; ensure the community is educated; make referrals to appropriate agencies and work in collaboration with agencies to help end homelessness.

In December 2019, the Department of Communities released its 10 year Strategy on Homelessness 2020-2030 entitled *All Paths Lead to a Home*. The Strategy aims to be a whole-of-community plan to address homelessness in WA. Its intent is to find better ways to prevent homelessness and support those who are experiencing it.

The Strategy on Homelessness 2020-2030 highlights priority actions within the following four focus areas:

1. Improving Aboriginal wellbeing.
2. Providing safe, secure and stable homes.
3. Preventing homelessness.
4. Strengthening and coordinating our responses and impact.

The Strategy on Homelessness 2020-2030 further details the way in which local governments can contribute to the vision of the Strategy, which in various ways, the City of Bayswater is already doing, albeit in the absence of a formal Local Homelessness Strategy:

- Making information on local services and supports available and accessible;
- Ensuring Rangers and front-line staff are informed and supported to interact with people experiencing homelessness and, where appropriate, refer them to local services;
- Working with Police to support and refer people experiencing homelessness to local services and supports;
- Coordinating volunteer and charity groups through a place-based approach that better meets the needs of people experiencing homelessness; and
- Utilising land and assets to create places that are inclusive and can support vulnerable people.

The Australian Bureau of Statistics 2016 Census, estimated there were 210 persons in the City of Bayswater experiencing homelessness, this equates to 0.3% of the City's total population. The number of people experiencing homelessness in 2016 in the City of Bayswater increased by 52 people from the 2011 Census.

In 2020, the City of Bayswater participated in two Rough Sleeper Counts, an initiative that was supported by a number of local government authorities in the Perth metropolitan area. The two counts were held in March and October 2020, with a total of 23 persons found to be rough sleeping in the City of Bayswater. 11 persons were located in March 2020 and 12 located in October 2020. This information was used to inform the City's draft Local Homelessness Strategy.

EXTERNAL CONSULTATION

Local Homelessness Advisory Committee (LHAC)

The City's LHAC were consulted regarding the community engagement activities planned to inform the City's Local Homelessness Strategy. At its first meeting on 22 October 2020, the Committee provided valuable feedback such as the facilitation of focus groups with persons with lived experiences within the City. Committee members also participated in the Community Engagement Workshop held on 10 December 2020 and a joint Councillor and LHAC briefing on 9 March 2021.

Shelter WA

Shelter WA is the state's independent peak body that advocates for social and affordable housing, and ending homelessness. Shelter WA's vision is that all people living in Western Australia have housing that enables them to thrive. Shelter WA was consulted to inform the City's engagement activities and to facilitate the City's Community Engagement Workshop on 10 December 2020, at the City's Civic Centre. Shelter WA was also instrumental in summarising the City's community engagement activities and key findings, which were presented to Council on 23 February 2021. These community engagement findings have informed the development of the City's draft Local Homelessness Strategy implementation plan.

Focus Groups – Persons with lived experience of homelessness

Two separate focus groups were held with persons with lived experience of homelessness at Orana House and 55 Central on 24 and 27 November 2020 respectively. Valuable feedback on personal experience within the City of Bayswater was captured to inform the City's draft Local Homelessness Strategy. The comments captured at these two focus groups were presented to Council on 23 February 2021.

Community Engagement Workshop – December 2020

The City held a community engagement workshop on 10 December 2020 with key stakeholders. The workshop was facilitated by Shelter WA, with the assistance of Aha! Consulting. Workshop attendees included Councillors, City staff and representatives from:

- Western Australia Local Government Association (WALGA);
- 55 Central;
- United Way WA;
- Orana House;
- Northern Suburbs Legal Centre;
- Mission Australia;
- Access Housing;
- Ruah Community Services;
- Foundation Housing;
- Silver Chain;
- St Vincent De Paul;
- Services Australia;

- Morley Senior High School;
- Perth Homeless Support Group Inc.;
- WA Primary Health Alliance; and
- Holy Trinity Church.

The purpose of the workshop was to engage with service providers within the City of Bayswater to inform the development of the draft Local Homelessness Strategy.

Councillor and Local Homelessness Advisory Committee Briefing

On 9 March 2021, the City held a joint briefing for Councillors and the City's LHAC at the Civic Centre. The purpose of the briefing was to provide feedback on the draft Local Homelessness Strategy 2021-2025 implementation plan before it being formally presented to LHAC and subsequently to Council on 15 and 27 April 2021 respectively.

OFFICER'S COMMENTS

The intention of the City's draft Local Homelessness Strategy, as resolved by Council, is to ensure the Strategy addresses how the City can best meet the needs of those who may experience homelessness and detail actions that the City can implement to prevent homelessness in the district.

The draft Local Homelessness Strategy is made up of two sections- section A and B. Section A refers to the first half of the draft strategy that includes statements from the Mayor and Chief Executive Officer, statistics, local demographics and an explanation of how the City developed its implementation plan- Section B. In the context of this report, the draft Local Homelessness Strategy 2021-2025 implementation plan will makeup section B of the overall strategy. Section A is generally approved by the City's Executive Leadership Team and will be finalised following the public comment phase. The Local Homelessness Strategy 2021-2025 will also be graphically designed following Council approval of the final draft, following a period of public comment.

The draft City of Bayswater Local Homelessness Strategy 2021 – 2025 implementation plan, as presented in **Attachment 1** has been developed following consultation with the City's LHAC, key stakeholders, people with lived experience of homelessness and City staff, as presented in the *External Consultation* section of this report.

The draft Local Homelessness Strategy 2021-2025 implementation plan is proposed to have a four-year lifespan. Importantly, it has been closely aligned to the Department of Communities' 10 year strategy entitled '*All Paths Lead to a Home*'. To that end, the actions contained within the implementation plan are in accordance with the role of local government, as detailed in the State's strategy.

During the community engagement phase undertaken to inform the draft Local Homelessness Strategy 2021-2025 implementation plan, four emerging themes were identified, which have been included in **Attachment 1**. The themes are:

- Preventing Homelessness;
- Safety for People Experiencing Homelessness;
- Exiting Homelessness; and
- Service Coordination and Advocacy.

City's Capacity and Role in Implementing Proposed Actions

There are 38 actions in the City's draft Local Homelessness Strategy 2021-2025 implementation plan, aligned to the above themes. The City aims to deliver these actions with existing staff resources. It is noted that while the draft implementation plan is an all organisational document, the Community Development team are responsible for implementing and supporting the majority of actions listed. Human resources are already stretched and working at capacity within the team. Therefore, the implementation of actions contained within **Attachment 1** will take priority over other actions and activities not already listed within the City strategic plans; business as usual activities; and/or other actions included in the annual budget.

As the City does not provide direct homelessness services to the community, the City's role for implementing the strategies and actions within its draft strategy will vary from being a facilitator, advocate and partner - largely focussing on supporting local service providers in building community capacity to better respond to people experiencing homelessness in our City. Through leadership, an important outcome for the City in its draft Local Homelessness Strategy will be to build a compassionate community who know how to respond and show empathy to people experiencing homelessness, with the ultimate aim being an end to homelessness within the City of Bayswater.

Measuring Social Impact of Proposed Actions

An Evaluation Framework has recently been released by Local Government Professionals to assist local governments to measure the impact of community development work in Western Australia. The framework will be utilised by the City to assist in measuring the social impact of new programs and initiatives to be implemented from the draft Local Homelessness Strategy implementation plan. These findings will be reported to Council and the community as part of annual reporting cycles.

Next Steps

Following Council approval of the draft Local Homelessness Strategy 2021-2025 implementation plan to be released for public comment, it will be publicly released for a period of two weeks. Stakeholders directly involved in the development of the draft implementation plan will also be individually informed of its release.

Following the public comment phase, a further revised draft Local Homelessness Strategy 2021-2025 will be presented to the LHAC and subsequently to Council by June 2021, in accordance with the Council endorsed project timeframe.

LEGISLATIVE COMPLIANCE

Not applicable.

OPTIONS

In accordance with the City's Risk Management Framework, the following options have been assessed against the City's adopted risk tolerance. Comments are provided against each of the risk categories.

Option 1	That Council approves the draft Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in <u>Attachment 1</u> to this report, to be released for public comment.	
Risk Category	Adopted Risk Appetite	Risk Assessment Outcome
Strategic Direction	Moderate	Low
Reputation	Low	Low
Governance	Low	Low
Community and Stakeholder	Moderate	Low
Financial Management	Low	Low
Environmental Responsibility	Low	Low

Service Delivery	Low	Low
Organisational Health and Safety	Low	Low
Conclusion	It is considered that there are low risks associated with this option (the officer's recommendation to this report) as it meets the intent of Council's resolution to develop a Local Homelessness Strategy with input from the LHAC and other key stakeholders. Releasing the strategy for public comment will provide the community with an opportunity to feedback on the draft Local Homelessness Strategy 2021-2025 to ensure a well-rounded approach to its development.	

Option 2	That Council approves the draft Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in <u>Attachment 1</u> to this report with amendments, to be released for public comment.	
Risk Category	Adopted Risk Appetite	Risk Assessment Outcome
Strategic Direction	Moderate	Identified risks are dependent on modification(s) determined by Council.
Reputation	Low	
Governance	Low	
Community and Stakeholder	Moderate	
Financial Management	Low	
Environmental Responsibility	Low	
Service Delivery	Low	
Organisational Health and Safety	Low	
Conclusion	The current actions listed within the draft Local Homelessness Strategy 2021-2025, have been developed in consultation with key stakeholders including people with lived experience of homelessness through various engagement activities, therefore, any newly introduced actions would not have been workshopped previously nor have had financial implications or timeframes considered. The identified risks are therefore dependent on modification(s) to the implementation plan, as determined by Council.	

Option 3	That Council declines the draft Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in <u>Attachment 1</u> to this report to be released for public comment.	
Risk Category	Adopted Risk Appetite	Risk Assessment Outcome
Strategic Direction	Moderate	Low
Reputation	Low	Moderate
Governance	Low	Low
Community and Stakeholder	Moderate	High
Financial Management	Low	Low
Environmental Responsibility	Low	Low
Service Delivery	Low	Low
Organisational Health and Safety	Low	Low
Conclusion	By not approving the City's draft Local Homelessness Strategy 2021 – 2025 to be released for public comment, Council's resolution to approve the City's first homelessness strategy by June 2021 would continue to be unrealised. This is considered to be a moderate reputation and a high community and stakeholder risk, as all the key stakeholders who have collaborated and being engaged to inform the strategy may feel disappointed of having given of their time to this project without a positive outcome. Equally, it may not meet the community's expectation on the City's position to work at ending homelessness at a local level, as discussed during recent engagement activities.	

FINANCIAL IMPLICATIONS

The following financial implications are applicable:

Item 1: Implementation costs of the City's Local Homelessness Strategy 2021-2025

Asset Category: N/A

Source of Funds: Municipal

LTFP Impacts: Not itemised in the LTFP.

Notes:

The projected cost of implementing actions listed in the draft Local Homelessness Strategy 2021-2025 have been separated into the four year lifespan of the Strategy. These projected costs do not include the \$25,000 budgeted cost of funding Nyoongar Outreach Services, as this cost is already reflected in the City's annual operational budget (the City has funded Nyoongar Outreach Services since 2017).

ITEM NO.	CAPITAL / UPFRONT COSTS (\$)	ONGOING COSTS (\$)		INCOME (\$)	ASSET LIFE (YEARS)	WHOLE OF LIFE COSTS (\$)	CURRENT BUDGET (\$)
		MATERIALS & CONTRACT	STAFFING				
1	\$32,000 for year one (2021/22)	N/A	Staff time is covered by the relevant annual budgeted wages.	N/A	N/A	N/A	Nil.
	\$26,500 for year two (2022/23)						
	\$42,500 for year three (2023/24)						
	\$39,500 for year four (2024/25)						
	Total for the four year strategy lifespan: \$140,500						

STRATEGIC IMPLICATIONS

In accordance with the City of Bayswater Strategic Community Plan 2017-2027 (as amended), the following applies:

Theme: Our Community.

Aspiration: An active and engaged community.

Outcome C2: Accessible services that recognise diversity.

Strategy C2.1: Ensure the City's services and facilities are accessible and inclusive.

Theme: Leadership and Governance.

Aspiration: Open, accountable and responsive service.

Outcome L2: Proactively communicates and consults Strategy.

L2.1 Communicate and engage with the community.

The City's inaugural Local Homelessness Strategy will be a key strategic document that supports the City of Bayswater's community aspirations. The Strategy will include practical actions that will drive the City's contribution to ending homelessness at a local level.

CONCLUSION

The City's inaugural draft Local Homelessness Strategy 2021-2025 implementation plan, has a lifespan of four financial years. The 38 actions contained in **Attachment 1**, have been developed in collaboration with key stakeholders such as the City's LHAC, local homelessness service providers, peak bodies and people with lived experience of homelessness. To that end, Option 1 is recommended.

The draft Local Homelessness Advisory Committee 2021- 2025 takes into consideration the budget that is required per action, the Manager responsible for delivery of each action and implementation timeframes.

In accordance with the project's adopted timeframe, following a period of public comment, the final draft Local Homelessness Strategy 2021-2025 will be presented to LHAC and Council by 30 June 2021.

Attachment 1**City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan**

PRIORITY 1: PREVENTING HOMELESSNESS								
Goal: Contribute to building an informed, resilient and connected community.								
Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$	
			21/22	22/23	23/24	24/25		
1.1 Establish a one-stop-shop community resource hub.	(a) Establish a volunteer-run Library Community Resource Hub to provide information, referral to services and educational sessions to people who are/ or are at risk of homelessness.	<ul style="list-style-type: none">• Manager Community Development• Manager Library and Customer Services• Manager Building Works• Manager Communications and Marketing					10,000 (once-off)	
	(b) Develop an Operational Management Plan for resourcing the Library Community Resource Hub in consultation with local service providers.	<ul style="list-style-type: none">• Manager Community Development					Operational	
1.2 Actively encourage changes in community behaviour to prevent family and domestic violence, substance misuse and trauma relapse.	(a) Foster respectful relationships and non-violent behaviour through the delivery of community training in partnership with professional training providers identified through the Library Community Resource Hub.	<ul style="list-style-type: none">• Manager Community Development					20,000 (5,000 p/a)	
	(b) Encourage schools, community groups and sporting clubs to apply for City grants with a purpose to promote respectful relationships that address family and domestic violence.	<ul style="list-style-type: none">• Manager Community Development					Operational	
	(c) Investigate partnership opportunities with specialist health and local homelessness service providers to establish, deliver and promote a trauma relapse prevention program with an aim to reduce re-presentation into crisis accommodation.	<ul style="list-style-type: none">• Manager Community Development					Operational	
	(d) Collaborate with local high schools, relevant agencies and service providers to deliver programs that raise awareness in young people of how to connect to appropriate supports.	<ul style="list-style-type: none">• Manager Community Development					Operational	
	(e) Establish a partnership with the Constable Care Foundation to educate children in local schools about the importance of personal safety and community safety.	<ul style="list-style-type: none">• Manager Community Development• Manager Rangers and Security					40,000 (20,000 p/a)	
	(f) Partner with service providers and promote campaigns that positively influence, educate and help to change community attitudes and behaviours toward people experiencing homelessness.	<ul style="list-style-type: none">• Manager Community Development• Manager Communications and Marketing					20,000 (5,000 p/a)	
1.3 Educate residents at risk of eviction on ways to maintain their tenancy.	(a) Increase resident knowledge on how to manage their tenancy through the delivery of the City's Community UpSkiler workshops in partnership with relevant stakeholders.	<ul style="list-style-type: none">• Manager Community Development					1,500 (500 p/a)	

City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan

Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
1.4 Contribute to reintegrating people with lived experience of homelessness with the broader community.	(a) Work with employment agencies and homelessness service providers to identify community training opportunities and life skill programs for local people who are homeless or are at risk of homelessness.	• Manager Community Development					Operational
	(b) In partnership with crisis accommodation providers, investigate and apply for funding to address gaps in employment or life skills programs to increase the economic participation of people who are homeless or at risk of homelessness.	• Manager Community Development					Operational
	(c) Investigate funding opportunities in collaboration with local crisis accommodation providers to co-design a physical health and wellbeing program utilising City recreational facilities to benefit people living in crisis accommodation.	• Manager Community Development • Manager Recreation					Operational
	(d) Investigate the establishment of a Moorditj Yarning Friendship Group for women in the City of Bayswater.	• Manager Community Development					Operational
1.5 Increase the knowledge of City of Bayswater frontline staff and volunteers to better understand and respond to people experiencing homelessness.	(a) Co-design, develop and trial staff training packages in consultation with people with lived experience and local service providers.	• Manager Community Development					20,000 (5,000 p/a)
	(b) Prepare an annual training calendar to increase staff and volunteer knowledge and strengthen the City's ability to refer residents to appropriate support services.	• Manager Community Development					Operational
	(c) Recruit and train volunteers to deliver tailored responses that respond to people who are homeless or are at risk of homelessness.	• Manager Community Development					8,000 (2,000 p/a)
1.6 Assist to connect Aboriginal people without short term accommodation in the City of Bayswater, with social and housing support services.	(a) Work with relevant agencies and local service providers to identify ways the City can assist to connect Aboriginal people coming to the City of Bayswater from Country to access short-term housing and support services.	• Manager Community Development					Operational

City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan

PRIORITY 2: SAFETY FOR PEOPLE EXPERIENCING HOMELESSNESS							
Goal: Keep people safe							
Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
2.1 Connect people experiencing homelessness to health, legal and social support services.	(a) Maintain funding of Nyoongar Outreach Services to deliver culturally assertive outreach case management services in the City of Bayswater.	• Manager Community Development					100,000 (25,000 p/a)
	(b) Encourage local agencies to register and maintain information on Ask Izzy*, as a centralised tool to be promoted on the City's website.	• Manager Community Development • Manager Library and Customer Services					Operational
2.2 Optimise local public facilities and amenities to promote personal care, safety and wellbeing.	(a) Install a suitable storage locker facility at the Library Resource Hub for temporary storage of personal belongings to enable dignified connection with community or employment service providers.	• Manager Community Development • Manager Rangers and Security • Manager Building Works					5,000 (once-off)
	(b) Investigate the extent of community need for providing shower / change room facilities in partnership with local service providers and advocate for service provision from a mobile service provider, as necessary.	• Manager Community Development					Operational
	(c) Map information to promote the City's public toilet facilities, water refill stations, mobile recharge points and Wi-Fi hot-spots and make this information available in a range of accessible formats.	• Manager Community Development • Manager Strategic Planning and Place • Manager Asset and Mapping Services					2,000 (once-off)
2.3 Foster community empathy to positively respond to people experiencing homelessness.	(a) Continue to promote local service providers that specifically support people at risk of or experiencing homelessness in the City's 'Caring for our Community' publication.	• Manager Community Development					8,000 (2,000 p/a)
	(b) Deliver training for local businesses through the City's Community UpSkiller program to increase awareness and effectively respond to people experiencing homelessness.	• Manager Community Development • Manager Strategic Planning and Place					6,000 (3,000 p/a)
	(c) Identify and widely promote inspiring local business champions delivering social initiatives that help to breakdown stigma and stereotypes for people experiencing homelessness.	• Manager Community Development • Manager Strategic Planning and Place • Manager Communications and					Operational
	(d) Engage local homelessness charities to participate in the City's annual Christmas Food Appeal to support disadvantaged residents and families in the City of Bayswater.	• Manager Community Development					Operational

* Ask Izzy is designed to link people experiencing homelessness with food services, shelter, health services and other vital support services.

City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan

PRIORITY 3: EXITING HOMELESSNESS						
Goal: Increase access to safe and sustainable housing						
Strategy	Deliverable	Responsibility	Timeframe			
			21/22	22/23	23/24	24/25
3.1 Encourage affordable and diverse housing through local controls, such as rates and planning.	(a) Offer rate exemptions for charitable housing service providers that are providing accommodation to people experiencing homelessness, in accordance with the Local Government Act.	<ul style="list-style-type: none"> Manager Financial Services 				Operational
	(b) Investigate potential social/affordable housing options when considering future use of sites identified in the Land Acquisition and Disposal Strategy.	<ul style="list-style-type: none"> Manager Strategic Planning and Place 				Operational
	(c) Continue to promote and incentivise affordable housing as a part of the town planning scheme review, new developments and precinct plans in accordance with the draft local planning strategy.	<ul style="list-style-type: none"> Manager Strategic Planning and Place Manager Development Approvals 				Operational
	(d) Invite relevant service providers to submit an expression of interest in vacant community leasing facilities, as they arise.	<ul style="list-style-type: none"> Manager Strategic Planning and Place 				Operational
	(e) Advocate to all tiers of government for increased affordable and social housing in the City of Bayswater	<ul style="list-style-type: none"> Office of the Chief Executive Officer Manager Marketing and Communications Manager Strategic Planning and Place 				Operational

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PRIORITY 4: SERVICE COORDINATION AND ADVOCACY							
Goal: Contribute toward strengthening the homelessness service sector							
Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
4.1 Monitor and respond to homelessness within the City of Bayswater.	(a) Advocate and work with local homelessness service providers to support funding applications that aim to improve service delivery in the City of Bayswater.	• Manager Community Development					Operational
	(b) Contribute to WALGA discussion papers and relevant submissions to inform State Government decision makers.	• Manager Community Development					Operational
	(c) Partner with local service providers and other local government authorities in delivering Connections Week initiatives to gather information and add to the <i>By-Name List</i> with an aim to assist relevant agencies to provide housing and other supports to people experiencing homelessness.	• Manager Community Development					15,000 (5,000 p/a)
	(d) Utilise and enhance the City of Bayswater City Spatial online portal, as a systems tool to manage data when participating in Connections Week initiatives.	• Manager Asset and Mapping Services • Manager Community Development					Operational
	(e) Improve statistical reporting of people experiencing homelessness within the City of Bayswater using a centralised information system.	• Manager Rangers and Security • Manager Library and Customer Services • Manager Community Development					Operational
	(f) Coordinate inter-agency homelessness meetings to share knowledge, identify and address local service gaps and improve responses to end homelessness.	• Manager Community Development					2,000 (500 p/a)
	(g) Continue to be an organisational member of Shelter WA and attend relevant industry homelessness forums to keep up to date with contemporary trends across the sector.	• Manager Community Development					1,200 (300 p/a)

9. PREVIOUS MATTERS DEALT WITH NOT ON THE MINUTES

Nil.

10. GENERAL BUSINESS**10.1 Local Homelessness Forum 2021**

Manager Community Development enquired if any Committee member would be attending the upcoming National Homelessness Forum 2021. Committee members present confirmed that they would not be attending the forum but would forward the program to the Manager Community Development for her information. The City will consider attendance if the program is relevant to local government and if budget permits.

11. CONFIDENTIAL ITEMS

Nil.

12. NEXT MEETING

The next meeting of the Local Homelessness Advisory Committee will take place in the Embleton Room, City of Bayswater Civic Centre, 61 Broun Avenue, Morley on 17 June 2021 commencing at **5:30pm**.

13. CLOSURE

There being no further business to discuss, the Chairperson, Cr Stephanie Gray declared the meeting closed at 6.12pm.