

# Minutes

## Local Homelessness Advisory Committee

Thursday 17 June 2021

In accordance with the Local Homelessness Advisory Committee's Terms of Reference, the Committee will be disbanded once Council has endorsed the final Local Homelessness Strategy 2021-2023.

At its Ordinary Council meeting held on 29 June 2021, Council resolved to adopt the final Local Homelessness Strategy 2021-2025 therefore there will be no further Committee meetings.

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CR SALLY PALMER  
A/CHAIRPERSON

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**Minutes** of the Local Homelessness Advisory Committee of the Bayswater City Council which took place in the Committee Room, City of Bayswater Civic Centre, 61 Broun Avenue, Morley on Thursday 17 June 2021.

## 1 OFFICIAL OPENING

Due to the absence of the Chairperson, the Director Community and Development Mr Des Abel called for nominations for Acting Chairperson.

Ms Maria McAtackney nominated Cr Giorgia Johnson who declined the nomination. Cr Sally Palmer nominated herself as Acting Chairperson. As there were no further nominations, Cr Sally Palmer took the chair and declared the meeting open at 05:34 pm.

## 2 ACKNOWLEDGEMENT OF COUNTRY

In accordance with the City of Bayswater's Reflect Reconciliation Action Plan November 2019-November 2020, the Presiding Member will deliver the Acknowledgement of Country.

### Noongar Language

*Ngalla City of Bayswater kaatanginy baalapa Noongar Boodja baaranginy, Whadjuk moort Noongar moort, boordiar's koorra koorra, boordiar's ye yay ba boordiar's boordawyn wah.*

### English Language Interpretation

*We acknowledge the Traditional Custodians of the Land, the Wadjuk people of the Noongar Nation, and pay our respects to Elders past, present and emerging.*

The Acting Chairperson, Cr Sally Palmer acknowledged the Traditional Custodians of the land, the Whadjuk people of the Noongar nation, and paid respects to Elders past, present and emerging.

## 3 ATTENDANCE

### Members

Cr Sally Palmer  
Cr Giorgia Johnson  
Ms Maria McAtackney  
Mr Razif Ismail

### Non-Voting Members

Mr Des Abel	Director Community and Development
Ms Karen Quigley	Manager Community Development
Ms Michele Fletcher	Coordinator Community Development
Ms Philippa Gray	Administrative Officer

### Observers

### Leave of Absence

Cr Stephanie Gray                      Chairperson

### 3.1 Apologies

Cr Lorna Clarke  
 Ms Leah Watkins  
 Ms Kathryn Snell Deputy Chairperson  
 Ms Kathy Blitz-Cokis  
 Mr Aaron McGregor

### 3.2 Approved Leave Of Absence

Councillor	Date of Leave	Approved by Council
Cr Stephanie Gray	1 June 2021 to 30 July 2021 inclusive	Ordinary Council Meeting: 25 May 2021

## 4 DISCLOSURE OF INTEREST SUMMARY

In accordance with section 5.65 of the *Local Government Act 1995*:

A member who has an interest in any matter to be discussed at a Council or Committee meeting that will be attended by the member must disclose the nature of the interest -

- in a written notice given to the CEO before the meeting; or
- at the meeting immediately before the matter is discussed.

Nil.

## 5 DELEGATED AUTHORITY BY COUNCIL

There are no items appearing in this agenda for which the Local Homelessness Advisory Committee has been granted delegated authority by Council in accordance with section 5.23(1)(b) of the *Local Government Act 1995 (WA)*; this meeting is closed to the Public.

## 6 TERMS OF REFERENCE

TERMS OF REFERENCE Local Homelessness Advisory Committee	
<b>Definition of Homelessness</b>	The City of Bayswater refers to homelessness as defined by the Bureau of Statistics (ABS), which is: <i>“...when a person does not have suitable accommodation alternatives they are considered homeless if their current living arrangement:</i> <ul style="list-style-type: none"> <li>• <i>is in a dwelling that is inadequate; or</i></li> <li>• <i>has no tenure, or if their initial tenure is short and not extendable; or</i></li> <li>• <i>does not allow them to have control of, and access to space for social relations.” (ABS, 2012)’.</i></li> </ul>
<b>Meeting occurrence:</b>	Quarterly, or as required.
<b>Day of Meeting:</b>	When suitable
<b>Time of Meeting:</b>	When suitable
<b>Location of Meeting:</b>	City of Bayswater, Civic Centre, 61 Broun Avenue Morley

	WA 6062
<b>Liaison Officer:</b>	Director Community and Development or nominated officer
<b>Purpose of Committee:</b>	<p>The Local Homelessness Advisory Committee:</p> <ul style="list-style-type: none"> <li>• Provides appropriate and considered strategic advice and feedback relating to homelessness matters within the City of Bayswater that can be dealt with at a local government level to inform the development of the City's draft Local Homelessness Strategy;</li> <li>• Provide advice and recommendations on how the City of Bayswater Local Homelessness Strategy and cascading actions can align to the Department of Communities' 10 year Strategy on Homelessness 2020-2030; and</li> <li>• Receives reports on the City's Local Homelessness Strategy development progress.</li> </ul>
<b>Role of Representatives</b>	<p>The roles and responsibilities of the City of Bayswater representatives on this Committee are:</p> <ul style="list-style-type: none"> <li>• Member in own right; and</li> <li>• Spokesperson for City of Bayswater.</li> </ul>
<b>Elected Members:</b>	<ul style="list-style-type: none"> <li>• Four Councillors</li> <li>• All other Councillors are deputies</li> </ul>
<b>Non-Council Members:</b>	<p>Up to six community representatives who satisfy one or more of the following criteria:</p> <ul style="list-style-type: none"> <li>• Individuals who work with or for homelessness service providers with their main operations based within the City of Bayswater;</li> <li>• Individuals who advocate on behalf of people experiencing homelessness on a professional level; and</li> <li>• Individuals with a lived experience of homelessness.</li> </ul>
<b>Non-Voting Members:</b>	<ul style="list-style-type: none"> <li>• Director Community and Development;</li> <li>• Manager Community Development; and</li> <li>• Other officers as required.</li> </ul>
<b>Terms of Membership</b>	<ul style="list-style-type: none"> <li>• Councillors – from date of Committee establishment until final Council endorsement of the Local Homelessness Strategy.</li> <li>• Non-Council members - from the date of appointment by Council until final Council endorsement of the Local Homelessness Strategy.</li> </ul>
<b>Delegated Authority</b>	Nil.
<b>Sitting Fees</b>	Nil (included as part of the annual Sitting Fees paid to Councillors).

**7 CONFIRMATION OF MINUTES**

**COMMITTEE RESOLUTION**

The Minutes of the Local Homelessness Advisory Committee Meeting held on 15 April 2021 which have been distributed, be confirmed as a true and correct record.

Mr Razif Ismail MOVED, Ms Maria McAtackney SECONDED

CARRIED UNANIMOUSLY: 4/0

**8 REPORTS****8.1 Draft Local Homelessness Strategy 2021-2025 Implementation Plan**

<b>Responsible Branch:</b>	Community Development
<b>Responsible Directorate:</b>	Community and Development
<b>Authority/Discretion:</b>	Executive/Strategic
<b>Voting Requirement:</b>	Simple Majority Required
<b>Attachments:</b>	1. Final LHS Implementation Plan [8.1.1 - 5 pages] 2. Local Homelessness Survey Results 2021 [8.1.2 - 2 pages]
<b>Refer:</b>	Item 10.6.2.1: OCM 27.4.2021 Item 10.6.1.1: OCM 23.2.2021 Item 10.6.5.1: OCM 27.10.2020

**SUMMARY**

For Council to consider approving the final Local Homelessness Strategy 2021-2025 implementation plan, as presented in **Attachment 1** to this report.

**COMMITTEE RECOMMENDATION****(OFFICER'S RECOMMENDATION)**

**That Council approves the final Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in Attachment 1 to this report.**

**Ms Maria McAtackney MOVED, Mr Razif Ismail SECONDED**

**CARRIED UNANIMOUSLY: 4/0**

**BACKGROUND**

At the Ordinary Council Meeting on 27 October 2020, Council resolved the following:

*“That Council endorse the updated Local Homelessness Strategy project timeframe and key community engagement activities, as detailed in Attachment 1 to this report for the final strategy to be presented to Council for adoption by no later than July 2021”.*

In accordance with the project timeframe endorsed by Council on 27 October 2020, community engagement activities were facilitated throughout November and December 2020, which helped to inform the City's draft Local Homelessness Strategy 2021-2025 implementation plan, as attached to this report.

Furthermore, at the Ordinary Council Meeting of 23 February 2021, Council resolved the following:

*“That Council:*

1. *Notes the Local Homelessness Strategy community engagement outcomes as contained in Attachment 1 to this report.*
2. *Notes that the draft Local Homelessness Strategy implementation plan will be presented to Councillors and the Local Homelessness Advisory Committee at a joint briefing in March 2021.”*

Accordingly, a joint briefing for Councillors and the City's Local Homelessness Advisory Committee members was held on 9 March 2021 to provide feedback on the City's inaugural draft Local Homelessness Strategy 2021-2025 implementation plan.

At the Ordinary Council Meeting of 27 April 2021, Council resolved the following:

*“That Council approves the draft Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in Attachment 1 to this report with the following amended clause 4.1 (d) to be released for public comment:*

*4.1 (d) Utilise and enhance the City of Bayswater City Spatial online portal, as a systems Week tool to manage data relating to 'hot spot areas' when participating in Connections initiatives.”*

The draft Local Homelessness Strategy was released for public comment for a period of two weeks from 28 April until 13 May 2021.

The complex issue of homelessness and responding to the needs of people experiencing homelessness in WA is considered to be a State responsibility. The management of homelessness issues is not considered a core business of local government. However, it is considered that local government does have a responsibility to advocate; ensure the community is educated; make referrals to appropriate agencies and work in collaboration with agencies to help end homelessness.

In December 2019, the Department of Communities released its 10 year Strategy on Homelessness 2020-2030 entitled *All Paths Lead to a Home*. The Strategy aims to be a whole-of-community plan to address homelessness in WA. Its intent is to find better ways to prevent homelessness and support those who are experiencing it.

The Strategy on Homelessness 2020-2030 highlights priority actions within the following four focus areas:

1. Improving Aboriginal wellbeing.
2. Providing safe, secure and stable homes.
3. Preventing homelessness.
4. Strengthening and coordinating our responses and impact.

The Strategy on Homelessness 2020-2030 further details the way in which local governments can contribute to the vision of the Strategy, which in various ways, the City of Bayswater is already doing, albeit in the absence of a formal Local Homelessness Strategy:

- Making information on local services and supports available and accessible;
- Ensuring Rangers and front-line staff are informed and supported to interact with people experiencing homelessness and, where appropriate, refer them to local services;
- Working with Police to support and refer people experiencing homelessness to local services and supports;
- Coordinating volunteer and charity groups through a place-based approach that better meets the needs of people experiencing homelessness; and
- Utilising land and assets to create places that are inclusive and can support vulnerable people.

The Australian Bureau of Statistics 2016 Census, estimated there were 210 persons in the City of Bayswater experiencing homelessness, this equates to 0.3% of the City's total population. The number of people experiencing homelessness in 2016 in the City of Bayswater increased by 52 people from the 2011 Census.

In 2020, the City of Bayswater participated in two Rough Sleeper Counts, an initiative that was supported by a number of local government authorities in the Perth metropolitan area. The two counts were held in March and October 2020, with a total of 23 persons found to be rough

sleeping in the City of Bayswater. 11 persons were located in March 2020 and 12 located in October 2020. This information was used to inform the City's draft Local Homelessness Strategy.

## **EXTERNAL CONSULTATION**

### Local Homelessness Advisory Committee (LHAC)

The City's LHAC were consulted regarding the community engagement activities planned to inform the City's Local Homelessness Strategy. At its first meeting on 22 October 2020, the Committee provided valuable feedback such as the facilitation of focus groups with persons with lived experiences within the City. Committee members also participated in the Community Engagement Workshop held on 10 December 2020 and a joint Councillor and LHAC briefing on 9 March 2021.

### Shelter WA

Shelter WA is the state's independent peak body that advocates for social and affordable housing, and ending homelessness. Shelter WA's vision is that all people living in Western Australia have housing that enables them to thrive. Shelter WA was consulted to inform the City's engagement activities and to facilitate the City's Community Engagement Workshop on 10 December 2020, at the City's Civic Centre. Shelter WA was also instrumental in summarising the City's community engagement activities and key findings, which were presented to Council on 23 February 2021. These community engagement findings have informed the development of the City's draft Local Homelessness Strategy implementation plan.

### Focus Groups – Persons with lived experience of homelessness

Two separate focus groups were held with persons with lived experience of homelessness at Orana House and 55 Central on 24 and 27 November 2020 respectively. Valuable feedback on personal experience within the City of Bayswater was captured to inform the City's draft Local Homelessness Strategy. The comments captured at these two focus groups were presented to Council on 23 February 2021.

### Community Engagement Workshop – December 2020

The City held a community engagement workshop on 10 December 2020 with key stakeholders. The workshop was facilitated by Shelter WA, with the assistance of Aha! Consulting. Workshop attendees included Councillors, City staff and representatives from:

- Western Australia Local Government Association (WALGA);
- 55 Central;
- United Way WA;
- Orana House;
- Northern Suburbs Legal Centre;
- Mission Australia;
- Access Housing;
- Ruah Community Services;
- Foundation Housing;
- Silver Chain;
- St Vincent De Paul;
- Services Australia;

- Morley Senior High School;
- Perth Homeless Support Group Inc.;
- WA Primary Health Alliance; and
- Holy Trinity Church.

The purpose of the workshop was to engage with service providers within the City of Bayswater to inform the development of the draft Local Homelessness Strategy.

#### Councillor and Local Homelessness Advisory Committee Briefing

On 9 March 2021, the City held a joint briefing for Councillors and the City's LHAC at the Civic Centre. The purpose of the briefing was to provide feedback on the draft Local Homelessness Strategy 2021-2025 implementation plan before it being formally presented to LHAC and subsequently to Council on 15 and 27 April 2021 respectively.

#### Public Comment on Draft Local Homelessness Strategy Implementation Plan

The draft Local Homelessness Strategy Implementation Plan was released for public comment for a period of two weeks, from 28 April until 13 May 2021. Below is a summary of the public comment outcomes.

- A total of 177 people visited the City's Engage Bayswater website to read about how the City's Local Homelessness Strategy Implementation Plan was developed.
- A total of 63 people downloaded the City's draft Local Homelessness Strategy Implementation Plan document to self-inform.
- A total of 41 people familiarised themselves with the draft Local Homelessness Strategy Implementation Plan survey and of those, nine people made contributions.
- The survey specifically asked the community to share their views about the actions proposed within the four key themes of the strategy. The majority of the feedback received reflect the following five key areas:
  - The perception that it is the State's responsibility to end homelessness and fund services, not local government.
  - General support for the community resource hub proposed in the implementation plan (strategy 1.1).
  - A housing first approach should be a focus for the City.
  - Community education and better promotion of the City's initiatives planned in the strategy.
  - Ideas in relation to stakeholders the City should be involving and engaging with to implement the strategy.

A full summary of the feedback received through the public comment phase is presented as **Attachment 2** to this report, including the City's response to feedback/comments received.

#### **OFFICER'S COMMENTS**

The intention of the City's draft Local Homelessness Strategy, as resolved by Council, is to ensure the Strategy addresses how the City can best meet the needs of those who may experience homelessness and detail actions that the City can implement to prevent homelessness in the district.

The draft Local Homelessness Strategy is made up of two sections- section A and B. Section A refers to the first half of the draft strategy that includes statements from the Mayor and Chief

Executive Officer, statistics, local demographics and an explanation of how the City developed its implementation plan- Section B. In the context of this report, the draft Local Homelessness Strategy 2021-2025 implementation plan will make up section B of the overall strategy. Section A is generally approved by the City's Executive Leadership Team and is now finalised. The Local Homelessness Strategy 2021-2025 will also be graphically designed following Council approval of the final implementation plan, as presented in this report.

The draft City of Bayswater Local Homelessness Strategy 2021 – 2025 implementation plan, as presented in **Attachment 1** has been developed following consultation with the City's LHAC, key stakeholders, people with lived experience of homelessness and City staff, as presented in the *External Consultation* section of this report.

The draft Local Homelessness Strategy 2021-2025 implementation plan is proposed to have a four-year lifespan. Importantly, it has been closely aligned to the Department of Communities' 10 year strategy entitled '*All Paths Lead to a Home*'. To that end, the actions contained within the implementation plan are in accordance with the role of local government, as detailed in the State's strategy.

During the community engagement phase undertaken to inform the draft Local Homelessness Strategy 2021-2025 implementation plan, four emerging themes were identified, which have been included in **Attachment 1**. The themes are:

- Preventing Homelessness;
- Safety for People Experiencing Homelessness;
- Exiting Homelessness; and
- Service Coordination and Advocacy.

Following a period of public comment and analysis of feedback received as detailed in **Attachment 2**, it is considered that no further amendments are required to be made to the final Local Homelessness Strategy implementation plan. .

#### City's Capacity and Role in Implementing Proposed Actions

There are 38 actions in the City's draft Local Homelessness Strategy 2021-2025 implementation plan, aligned to the above themes. The City aims to deliver these actions with existing staff resources. It is noted that while the draft implementation plan is an all organisational document, the Community Development team are responsible for implementing and supporting the majority of actions listed. Human resources are already stretched and working at capacity within the team. Therefore, the implementation of actions contained within **Attachment 1** will take priority over other actions and activities not already listed within the City strategic plans; business as usual activities; and/or other actions included in the annual budget.

As the City does not provide direct homelessness services to the community, the City's role for implementing the strategies and actions within its draft strategy will vary from being a facilitator, advocate and partner - largely focussing on supporting local service providers in building community capacity to better respond to people experiencing homelessness in our City. Through leadership, an important outcome for the City in its draft Local Homelessness Strategy will be to build a compassionate community who know how to respond and show empathy to people experiencing homelessness, with the ultimate aim being an end to homelessness within the City of Bayswater.

#### Measuring Social Impact of Proposed Actions

An Evaluation Framework has recently been released by Local Government Professionals to assist local governments to measure the impact of community development work in Western Australia. The framework will be utilised by the City to assist in measuring the social impact of

new programs and initiatives to be implemented from the draft Local Homelessness Strategy implementation plan. These findings will be reported to Council and the community as part of annual reporting cycles.

### Next Steps

Following Council approval of the final Local Homelessness Strategy 2021-2025 implementation plan, the document will be graphically designed and a soft launch of the strategy will take place during Homelessness Week, on 5 August 2021.

### LEGISLATIVE COMPLIANCE

Not applicable.

### RISK ASSESSMENT

In accordance with the City's Risk Management Framework, the officer's recommendation/following options have been assessed against the City's adopted risk tolerance. Comments are provided against each of the risk categories.

<b>Officer's Recommendation</b>	<b>That Council approves the final Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in Attachment 1 to this report.</b>		
<b>Risk Category</b>	<b>Adopted Risk Appetite</b>	<b>Risk</b>	<b>Assessment Outcome</b>
Strategic Direction	Moderate	Low	
Reputation	Low	Low	
Governance	Low	Low	
Community and Stakeholder	Moderate	Low	
Financial Management	Low	Low	
Environmental Responsibility	Low	Low	
Service Delivery	Low	Low	
Organisational Health and Safety	Low	Low	
<b>Conclusion</b>	It is considered that there are low risks associated with this option (the officer's recommendation to this report) as it meets the intent of Council's resolution to develop a Local Homelessness Strategy with input from the LHAC and other key stakeholders by June 2021.		

<b>Option 2</b>	<b>That Council approves the final Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in Attachment 1 to this report with amendments.</b>		
<b>Risk Category</b>	<b>Adopted Risk Appetite</b>	<b>Risk Assessment Outcome</b>	
Strategic Direction	Moderate	Dependent on the amendments determined by Council.	
Reputation	Low		
Governance	Low		
Community and Stakeholder	Moderate		
Financial Management	Low		
Environmental Responsibility	Low		
Service Delivery	Low		
Organisational Health and Safety	Low		
<b>Conclusion</b>	The current actions listed within the final Local Homelessness Strategy 2021-2025 implementation plan, have been developed in consultation with key stakeholders including people with lived experience of homelessness through various engagement activities, therefore, any amended or newly introduced actions would not have been workshopped previously nor have had financial implications or timeframes considered. The identified risks are therefore dependent on modification(s) to the implementation plan, as determined by Council.		

<b>Option 3</b>	<b>That Council declines the draft Local Homelessness Strategy 2021 – 2025 implementation plan, as contained in Attachment 1 to this report.</b>		
<b>Risk Category</b>	<b>Adopted Risk Appetite</b>	<b>Risk Assessment Outcome</b>	

Strategic Direction	Moderate	Low
Reputation	Low	High
Governance	Low	Low
Community and Stakeholder	Moderate	High
Financial Management	Low	Low
Environmental Responsibility	Low	Low
Service Delivery	Low	Low
Organisational Health and Safety	Low	Low
<b>Conclusion</b>	By not approving the City’s final Local Homelessness Strategy 2021 – 2025 implementation plan, Council’s resolution to approve the City’s first homelessness strategy by June 2021 would continue to be unrealised. This is considered to be a high reputation and community and stakeholder risk, as all the key stakeholders who have collaborated and being engaged to inform the strategy may feel disappointed of having given of their time to this project without a positive outcome and this may attract negative media. Equally, it may not meet the community’s expectation on the City’s position to work at ending homelessness at a local level, as discussed during recent engagement activities.	

**FINANCIAL IMPLICATIONS**

The following financial implications are applicable:

**Item 1:** Implementation costs of the City’s Local Homelessness Strategy 2021-2025

**Asset Category:** N/A **Source of Funds:** Municipal

**LTFP Impacts:** Not itemised in the LTFP.

**Notes:** The projected cost of implementing actions listed in the Local Homelessness Strategy 2021-2025 have been separated into the four year lifespan of the Strategy. These projected costs do not include the \$25,000 budgeted cost of funding Nyoongar Outreach Services, as this cost is already reflected in the City’s annual operational budget (the City has funded Nyoongar Outreach Services since 2017).

ITEM NO.	CAPITAL / UPFRONT COSTS (\$)	ONGOING COSTS (\$) ANNUAL		INCOME (\$)	ASSET LIFE (YEARS)	WHOLE OF LIFE COSTS (\$)	CURRENT BUDGET (\$)
		MATERIALS & CONTRACT	STAFFING				
1	\$32,000 for year one (2021/22)  \$26,500 for year two (2022/23)  \$42,500 for year three (2023/24)  \$39,500 for year four (2024/25)  Total for the four year strategy lifespan: \$140,500	N/A	Staff time is covered by the relevant annual budgeted wages.	N/A	N/A	N/A	Nil.

**STRATEGIC IMPLICATIONS**

In accordance with the City of Bayswater Strategic Community Plan 2017-2027 (as amended), the following applies:

Theme: Our Community  
Aspiration: An active and engaged community  
Outcome C2: Accessible services that recognise diversity.  
Strategy C2.1 Ensure the City's services and facilities are accessible and inclusive.

Theme: Leadership and Governance  
Aspiration: Open, accountable and responsive service.  
Outcome L2: Proactively communicates and consults.  
Strategy L2.1 Communicate and engage with the community.

## **CONCLUSION**

The City's inaugural Local Homelessness Strategy 2021-2025 implementation plan, has a lifespan of four financial years. The 38 actions contained in **Attachment 1**, have been developed in collaboration with key stakeholders such as the City's LHAC, local homelessness service providers, peak bodies and people with lived experience of homelessness. To that end, Option 1 is recommended.

The final Local Homelessness Strategy 2021- 2025 implementation plan takes into consideration the budget that is required per action, the Manager responsible for delivery of each action and implementation timeframes.

Following Council approval of the final Local Homelessness Strategy 2021-2025 implementation plan, a soft launch of the strategy will take place during Homelessness Week 2021.

## Attachment 1

## City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan

PRIORITY 1: PREVENTING HOMELESSNESS							
Goal: Contribute to building an informed, resilient and connected community.							
Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
1.1 Establish a one-stop-shop community resource hub.	(a) Establish a volunteer-run Library Community Resource Hub to provide information, referral to services and educational sessions to people who are/ or are at risk of homelessness.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Library and Customer Services</li> <li>Manager Building Works</li> <li>Manager Communications and Marketing</li> </ul>					10,000 (once-off)
	(b) Develop an Operational Management Plan for resourcing the Library Community Resource Hub in consultation with local service providers.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational
1.2 Actively encourage changes in community behaviour to prevent family and domestic violence, substance misuse and trauma relapse.	(a) Foster respectful relationships and non-violent behaviour through the delivery of community training in partnership with professional training providers identified through the Library Community Resource Hub.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					20,000 (5,000 p/a)
	(b) Encourage schools, community groups and sporting clubs to apply for City grants with a purpose to promote respectful relationships that address family and domestic violence.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational
	(c) Investigate partnership opportunities with specialist health and local homelessness service providers to establish, deliver and promote a trauma relapse prevention program with an aim to reduce re-presentation into crisis accommodation.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational
	(d) Collaborate with local high schools, relevant agencies and service providers to deliver programs that raise awareness in young people of how to connect to appropriate supports.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational
	(e) Establish a partnership with the Constable Care Foundation to educate children in local schools about the importance of personal safety and community safety.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Rangers and Security</li> </ul>					40,000 (20,000 p/a)
	(f) Partner with service providers and promote campaigns that positively influence, educate and help to change community attitudes and behaviours toward people experiencing homelessness.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Communications and Marketing</li> </ul>					20,000 (5,000 p/a)
1.3 Educate residents at risk of eviction on ways to maintain their tenancy.	(a) Increase resident knowledge on how to manage their tenancy through the delivery of the City's Community UpSkiller workshops in partnership with relevant stakeholders.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					1,500 (500 p/a)

## City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan

Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
<b>1.4 Contribute to reintegrating people with lived experience of homelessness with the broader community.</b>	(a) Work with employment agencies and homelessness service providers to identify community training opportunities and life skill programs for local people who are homeless or are at risk of homelessness.	• Manager Community Development					Operational
	(b) In partnership with crisis accommodation providers, investigate and apply for funding to address gaps in employment or life skills programs to increase the economic participation of people who are homeless or at risk of homelessness.	• Manager Community Development					Operational
	(c) Investigate funding opportunities in collaboration with local crisis accommodation providers to co-design a physical health and wellbeing program utilising City recreational facilities to benefit people living in crisis accommodation.	• Manager Community Development • Manager Recreation					Operational
	(d) Investigate the establishment of a Moorditj Yarning Friendship Group for women in the City of Bayswater.	• Manager Community Development					Operational
<b>1.5 Increase the knowledge of City of Bayswater frontline staff and volunteers to better understand and respond to people experiencing homelessness.</b>	(a) Co-design, develop and trial staff training packages in consultation with people with lived experience and local service providers.	• Manager Community Development					<b>20,000</b> <b>(5,000 p/a)</b>
	(b) Prepare an annual training calendar to increase staff and volunteer knowledge and strengthen the City's ability to refer residents to appropriate support services.	• Manager Community Development					Operational
	(c) Recruit and train volunteers to deliver tailored responses that respond to people who are homeless or are at risk of homelessness.	• Manager Community Development					<b>8,000</b> <b>(2,000 p/a)</b>
<b>1.6 Assist to connect Aboriginal people without short term accommodation in the City of Bayswater, with social and housing support services.</b>	(a) Work with relevant agencies and local service providers to identify ways the City can assist to connect Aboriginal people coming to the City of Bayswater from Country to access short-term housing and support services.	• Manager Community Development					Operational

**City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan**

PRIORITY 2: SAFETY FOR PEOPLE EXPERIENCING HOMELESSNESS							
Goal: Keep people safe							
Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
<b>2.1 Connect people experiencing homelessness to health, legal and social support services.</b>	(a) Maintain funding of Nyoongar Outreach Services to deliver culturally assertive outreach case management services in the City of Bayswater.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					<b>100,000</b> <b>(25,000 p/a)</b>
	(b) Encourage local agencies to register and maintain information on Ask Izzy*, as a centralised tool to be promoted on the City's website.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Library and Customer Services</li> </ul>					Operational
<b>2.2 Optimise local public facilities and amenities to promote personal care, safety and wellbeing.</b>	(a) Install a suitable storage locker facility at the Library Resource Hub for temporary storage of personal belongings to enable dignified connection with community or employment service providers.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Rangers and Security</li> <li>Manager Building Works</li> </ul>					<b>5,000</b> <b>(once-off)</b>
	(b) Investigate the extent of community need for providing shower / change room facilities in partnership with local service providers and advocate for service provision from a mobile service provider, as necessary.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational
	(c) Map information to promote the City's public toilet facilities, water refill stations, mobile recharge points and WI-FI hot-spots and make this information available in a range of accessible formats.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Strategic Planning and Place</li> <li>Manager Asset and Mapping Services</li> </ul>					<b>2,000</b> <b>(once-off)</b>
<b>2.3 Foster community empathy to positively respond to people experiencing homelessness.</b>	(a) Continue to promote local service providers that specifically support people at risk of or experiencing homelessness in the City's 'Caring for our Community' publication.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					<b>8,000</b> <b>(2,000 p/a)</b>
	(b) Deliver training for local businesses through the City's Community UpSkiller program to increase awareness and effectively respond to people experiencing homelessness.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Strategic Planning and Place</li> </ul>					<b>6,000</b> <b>(3,000 p/a)</b>
	(c) Identify and widely promote inspiring local business champions delivering social initiatives that help to breakdown stigma and stereotypes for people experiencing homelessness.	<ul style="list-style-type: none"> <li>Manager Community Development</li> <li>Manager Strategic Planning and Place</li> <li>Manager Communications and</li> </ul>					Operational
	(d) Engage local homelessness charities to participate in the City's annual Christmas Food Appeal to support disadvantaged residents and families in the City of Bayswater.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational

\* Ask Izzy is designed to link people experiencing homelessness with food services, shelter, health services and other vital support services.

**City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan**

PRIORITY 3: EXITING HOMELESSNESS							
Goal: Increase access to safe and sustainable housing							
Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
<b>3.1 Encourage affordable and diverse housing through local controls, such as rates and planning.</b>	(a) Offer rate exemptions for charitable housing service providers that are providing accommodation to people experiencing homelessness, in accordance with the Local Government Act.	<ul style="list-style-type: none"> <li>Manager Financial Services</li> </ul>					Operational
	(b) Investigate potential social/affordable housing options when considering future use of sites identified in the Land Acquisition and Disposal Strategy.	<ul style="list-style-type: none"> <li>Manager Strategic Planning and Place</li> </ul>					Operational
	(c) Continue to promote and incentivise affordable housing as a part of the town planning scheme review, new developments and precinct plans in accordance with the draft local planning strategy.	<ul style="list-style-type: none"> <li>Manager Strategic Planning and Place</li> <li>Manager Development Approvals</li> </ul>					Operational
	(d) Invite relevant service providers to submit an expression of interest in vacant community leasing facilities, as they arise.	<ul style="list-style-type: none"> <li>Manager Strategic Planning and Place</li> </ul>					Operational
	(e) Advocate to all tiers of government for increased affordable and social housing in the City of Bayswater	<ul style="list-style-type: none"> <li>Office of the Chief Executive Officer</li> <li>Manager Marketing and Communications</li> <li>Manager Strategic Planning and Place</li> </ul>					Operational

**City of Bayswater Draft Local Homelessness Strategy 2021 – 2025 - Implementation Plan**

PRIORITY 4: SERVICE COORDINATION AND ADVOCACY							
Goal: Contribute toward strengthening the homelessness service sector							
Strategy	Deliverable	Responsibility	Timeframe				Budget Estimate \$
			21/22	22/23	23/24	24/25	
<b>4.1 Monitor and respond to homelessness within the City of Bayswater.</b>	(a) Advocate and work with local homelessness service providers to support funding applications that aim to improve service delivery in the City of Bayswater.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational
	(b) Contribute to WALGA discussion papers and relevant submissions to inform State Government decision makers.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					Operational
	(c) Partner with local service providers and other local government authorities in delivering Connections Week initiatives to gather information and add to the <i>By-Name List</i> with an aim to assist relevant agencies to provide housing and other supports to people experiencing homelessness.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					<b>15,000</b> <b>(5,000 p/a)</b>
	(d) Utilise and enhance the City of Bayswater City Spatial online portal, as a systems tool to manage data relating to 'hot spot areas' when participating in Connections Week initiatives.	<ul style="list-style-type: none"> <li>Manager Asset and Mapping Services</li> <li>Manager Community Development</li> </ul>					Operational
	(e) Improve statistical reporting of people experiencing homelessness within the City of Bayswater using a centralised information system.	<ul style="list-style-type: none"> <li>Manager Rangers and Security</li> <li>Manager Library and Customer Services</li> </ul>					Operational
	(f) Coordinate inter-agency homelessness meetings to share knowledge, identify and address local service gaps and improve responses to end homelessness.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					<b>2,000</b> <b>(500 p/a)</b>
	(g) Continue to be an organisational member of Shelter WA and attend relevant industry homelessness forums to keep up to date with contemporary trends across the sector.	<ul style="list-style-type: none"> <li>Manager Community Development</li> </ul>					<b>1,200</b> <b>(300 p/a)</b>

Attachment 2

Local Homelessness - Implementation Plan Survey

Are you generally supportive of the Implementation Plan for the Draft Local Homelessness Strategy 2021-2025?	Please share your views about the actions listed in: <b>Priority 1 - Preventing Homelessness. Goal - Contribute to building an informed resilient and connected community. What do you like?</b>	What could be improved?	Please share your views about the actions listed in: <b>Priority 2 - Safety for People Experiencing Homelessness. Goal - Keep people safe. What do you like?</b>	What could be improved?	Please share your views about the actions listed in: <b>Priority 3 - Exiting Homelessness. Goal - Keep people safe. What do you like?</b>	What could be improved?	Please share your views about the actions listed in: <b>Priority 4 - Service Coordination and Advocacy. Goal - Contribute toward strengthening the homelessness service sector. What do you like?</b>	What could be improved?	Do you have any general comments relating to the Draft Local Homelessness Implementation Plan 2021-2025?	Which of the following describes you?	City of Bayswater response
Unsure	Education in schools	Professional assistance at the resource hub not only volunteers. Fremantle has a homelessness support staff member office within the library.			Encourage affordable housing	Build affordable small/temporary or permanent housing.			I don't imagine homelessness will reduce with this plan. Housing and services seem to be necessary	Resident	Community education, including education in local schools is a focus of the strategy. The proposed community resource hub will also be a collaboration with local service providers, as experts in the field. Encouraging and advocating for additional and affordable housing are actions in the strategy.
Yes	Referral service and education	Work with health to overcome acceptance of alcohol. Educate about harm to promote better choices than alcohol.	Any help to lower the cost of accommodation. Increase social housing, encourage respect of others and housing.	Build homes. Follow with encouragement to not be addicted to gamble or fast food. Use on cooking kitchen, have hostels for locals not just no virus, hard to stay in.	WALGA	Quote - Esra Taft Bension - Need to have people remove themselves out of the slums - not try to take slum out of people.	Like idea - Move d successful transition to being occupier (rent) support service which encourage the need to change attitude and involvement and input into accommodation!	Marriage of have normal not encourage both sides. Very little government coverage. Answer to physical, emotional, mental health, spiritual is to never give up.	Get up early, sleep, eat, read scripture, pray learn have a goal to help people to smile, running out of time, to be happy.	Resident	Community education is a focus of the strategy.
Yes	1.1, 1.3, 1.4 and 1.6	1.2 (b) schools ad clubs would need to see best practice examples of this to be able to action this. 1.5 (a) are there existing training providers, rather than spending time/cost developing locally	2.1, 2.2 and 2.3		3.1		4.1		How can residents help and support the plan.	Resident	Community education, including clubs, businesses and groups is a focus of the strategy. Residents will then be able to assist to raise awareness in the community about how people experiencing homelessness can be assisted to ensure we continue to foster a caring community.
Yes		Should be paid not volunteers - this is hard work. That something is being done - focus on relationships, focus on helping the Indigenous community. More funding (this is a serious and expensive issue). It's pretty ambiguous (perhaps specify a couple of things to do well instead of lots of vague stuff).	More facilities being utilized for them is good. Nyongar Outreach and training local businesses is great.	Don't put more focus on already overworked charities (business and council step up - they gain the most from the less visible homelessness.	Rate exemptions are good Affordable housing needs to be expended in face of gentrification.	Increase lobbying - encourage state gov't to increase funding for vulnerable people.	More reporting and monitoring to capture scale of problem Keep up with Shelter WA and changes.	More funding to improve response.	More funding needed - its a big win for Council if you help lessen this issue.	Resident, Service provider	The proposed community resource hub will also be a collaboration with local service providers, as experts in the field, not only volunteers. Advocating for additional and affordable housing are actions in the strategy. The City will be measuring the social impact of key actions within the strategy and will assist local providers with funding opportunities, as required.
No	very little - this is a State Govt responsibility!	Remove deliverables that should be provided by the State Govt (and reduce costs to ratepayers)!	Not much - this is a State Govt responsibility and should be funded by the State Govt (eg Nyongar Outreach Services)!	Remove deliverables that should be provided by / paid by the State Govt (and reduce costs to ratepayers)!	Like idea - Move+A4:17d successful transition to being occupier (rent) support service which encour+FBage the need to change attitude and involvement and input into accommodation!	Reduce costs (rates) to ratepayers!!!	Provide more assistance to move homeless persons to suitable accommodation in a timely manner!	Less duplication of State Govt services!!!	1. Too costly for ratepayers!!! 2. No measurable deliverables!!! 3. Draft Implementation Plan includes too many services that are the State Govt's responsibility!!! 4. The City's Security Watch Officers should have a bigger role in 'cleaning up' the City's business precincts!!!	Business	While the main responsibility of homelessness rests with the State Government, Local Government also has an important role as a contributor, which is articulated in the 10 year state plan to end homelessness. The City will be measuring the social impact of key actions within the strategy.
Yes		Case workers to support people who are at risk of homelessness. Drug and alcohol treatment support and mental health support and referrals.		Increased public CCTV/surveillance so that people experiencing homelessness can sleep in an area that they know is safe. Provision of several public shower facilities.		Courses and programs for daily living skills to support reintegration into housing.		Interagency networking, referral and supports from AOD and mental health service providers.		Service provider	Over the course of the four year lifespan of the strategy, the City will work closely and in collaboration with local homelessness service providers to respond to local issues through assertive outreach, case management, provision of crisis accommodation, education campaigns and interagency networking, including mental health service providers, as suggested.
Unsure	Acknowledgement that there's a problem	2016 data is dramatically incorrect. There are 10 times the amount of homeless people in our area. This makes the policy look ridiculous. I believe there are around 2000 homeless people in the area and many more who may have somewhere to sleep for now, but are living in extreme poverty and distress. Many are medically and physically disabled, elderly and frail. The homeless kitchen in Maylands provided meals, a Doctor, clothes washing and free meals.	Shelters such as those in Wellington Square for The Rise	Shopfront clients are now begging, hungry and going through bins. They don't have access to free meals, medical attention, financial help, groceries, nor clothes washing. The time for action has passed.	55 Central is still financially out of reach for the homeless. The homeless can't afford meals there.	\$140,000 council spend will not help the situation. Councillor education, social housing would help.		Bayswater Council has shown no inclination to work with local service providers and now the only place to get free meals and see a doctor is permanently closed.	Opportunity to support existing services was not taken. In fact, Catherine Erhardt actively worked against them. This has left more social problems, more hunger, illness and loneliness. Shame Bayswater, shame.	Resident, Service provider	The City has worked closely with local service providers in the development of the strategy, this has included understanding the community needs and demand arising from the Shopfront's move to an alternate location. Services once provided by the Shopfront in Maylands have now been duplicated at 55 Central in Maylands and the Salvation Army in Morley. The City will continue to work closely with local homelessness service providers over the four year lifespan of the strategy. Community education is a focus of the strategy.
Unsure									I am overall confused. Isn't housing and mental illness and crisis accommodation something the state looks after and funds. I think if you add another layer, what appears to be an already disjointed approach by state gov't would be more so. If rather see existing state programmes being supported by local gov't, than for ratepayers money to be thrown at a problem that isn't ours to solve, nor do we have the resources. Support by way of information and making it easy for state services to operate in Bayswater is far more important than re inventing the wheel and further distracting from the Dalton by adding another layer. I note some of your services require volunteer time. If you can't afford it, don't set it up. That's unfair on expectations on all sides and disrespects the value of workers and particularly the users of the services. Are they not worth professional experience? Otherwise it's just Luo service. Noble attempt, but too broad and most of those items are not in your remit. Give support to existing services that could use the support and be fast more effective.	Resident	While the main responsibility of homelessness rests with the State Government, Local Government also has an important role and this is articulated in the 10 year state plan to end homelessness. The City will utilize a place-based approach through strengthening service coordination and advocacy together with local homelessness service providers over the four year lifespan of the strategy.
Yes	the one-stop hub idea is great	Many young ppl at risk of homelessness may not be attending school regularly. Current 'truancy' practices are outdated & punitive, and need to be trauma-informed.	facilities for shower, storage etc - great initiative	CoB could deliver information to general public breaking down stereotypes (eg don't call the police if someone's camped at a local park & not actually causing trouble)	All of it		all the ideas listed are good	Would like to see a way general public can contribute to statistics of homelessness (without having to report to police).		Resident	Preventing homelessness through community education is a priority focus area within the strategy.
Unsure	The overarching sentiment is admirable	The priority is very aspirational, given the solutions are primarily victim focused responses, rather than systemic housing responses.	The priority is good as it addresses immediate needs	The deliverable need to be more holistic	The goal is welcomed	Sounds like nothing much new is being suggested. The deliverables are a bit vague and non committal. Seems a bit disconnected from the reality, which is that homelessness people are unlikely to afford or have access to even 'affordable housing'	That you have identified relevant issues.	Some more substance and measurable outcomes re needed.	I commend you on taking the initiative, however some of the main issues, drivers and impacts of homelessness appears overlooked. Many of the deliverables are immeasurable in terms of their outcome.	I am an interested resident in a neighboring area, with an interest and professional experience in housing related matters	The City has worked closely with local service providers and industry experts in the development of the strategy. The City will be measuring the social impact of key actions within the strategy.

Yes	Community hub with access to resources & service providers at library is great!	More involvement and engagement with landlords of rental properties, investors and real estate managers in city of Bayswater, about more sustainable or flexible renting, instead of just providing upskilling workshops to at-risk residents (that doesn't help when you're in crisis or couch surfing, your priority is to get any work or where to sleep tonight!).	Encouraging community education about homelessness	More ways to engage with the community about these plans & resources, more social media, promote within the community (at shops, letterbox drops) Expand the knowledge of homelessness beyond just 'sleeping rough'.	Advocacy to all levels of gov. for better housing in WA.	Tell big developers to rack off! Reinvest in small local businesses to encourage local employment and build better community relationships.	Making access to resources more accessible.	Coordinate and centralise outreach services with surrounding councils, connect people resources better, eg. easier access to information about where food kitchens are, or street doctor, etc. so people experiencing know where they can go each night for dinner or washing services.	Just that people experiencing homelessness are just as much part of our community as people in homes, and our community should care about others experiencing hardship.	Resident	Community education for local businesses is a focus of the strategy. Encouraging and advocating for additional and affordable housing are actions in the strategy. Over the course of the four year lifespan of the strategy, the City will work closely and in collaboration with local homelessness service providers to respond to local issues through assertive outreach, case management, provision of crisis accommodation, education campaigns and interagency networking for better local service coordination, as suggested.
Unsure	Homelessness needs to be addressed as it is increasing. How...is the problem. I like to see creative ways where this is a responsibility for all and not just a few.	The idea of hubs is great however I feel they should be spread through all suburbs and not just a combined one for the City of Bayswater. Being all clumped together can result in anti social behaviour and local residents (who pay the rates) should be considered.	Places where people can safely have their items secured for a short term is giving them a sense of belonging and security. This would need to be monitored though...how? Who?		Small groups is the way to go.....				Please consider carefully all elements in a community/suburb before selecting. Don't just look at transport or already existing facilities but consider families, local businesses, sporting complexes, shopping centres. The RISE has been mentioned but this is also a facility where young parents come with children to the gym, library etc. I strongly supporting homelessness but would like to see hubs set up in all (or combined) suburbs from the list, below where it becomes everyone's responsibility and City of Bayswater allocates a councillor to the hubs.	Resident	The proposed community resource hub will be the first for the City, with its location still to be determined. The proposed lockers for safe storage of items within the community resource hub would be monitored by the City.

Visitors	41
Contributors	9
Registered	0
Unverified	0
Anonymous	8
Admin	1
<b>SUBMISSIONS</b>	<b>12</b>

**9 PREVIOUS MATTERS DEALT WITH NOT ON THE AGENDA**

Nil.

**10 GENERAL BUSINESS****10.1 Launch Of The City's Local Homelessness Strategy 2021-2025**

The City plans to launch its inaugural Local Homelessness Strategy 2021-2025 in collaboration with local service providers during Homelessness Week, in August 2021.

**10.2 Final Local Homelessness Advisory Committee Meeting**

The final Local Homelessness Strategy 2021-2025 is being presented to Council for approval on 29 June 2021. Therefore, in accordance with the Local Homelessness Advisory Committee's Terms of Reference, the Committee will be disbanded once Council has endorsed the final Strategy.

**11 CONFIDENTIAL ITEMS**

Nil.

**12 NEXT MEETING**

Not applicable if the final Local Homelessness Strategy 2021-2025 is endorsed by Council on 29 June 2021, in accordance with the Committee's Terms of Reference.

**13 CLOSURE**

There being no further business to discuss, the A/Chairperson, Cr Sally Palmer, declared the meeting closed at 06:14 pm.