**FREQUENTLY ASKED QUESTIONS**

**COVID-19**

The City of Bayswater’s Immunisation Clinics are an essential service and will continue to remain open during this time. The City takes Covid-19 very seriously and we are continuing to work hard to keep you, your family and our community safe.

**DOES THE CITY OF BAYSWATER OFFER FREE VACCINATIONS?**

The City of Bayswater offers free vaccinations each Monday and twice a month on a Wednesday on a rotational basis. The immunisation timetable with the clinic locations and dates are on the City's website.

**WHAT VACCINATIONS ARE OFFERED AT THE CHILD HEALTH IMMUNISATION CLINICS?**

The immunisation clinics welcome all children from 6 weeks up to <20 years old and can also provide certain vaccinations for adults. Some of the following vaccinations offered are: Diphtheria; Tetanus; Pertussis (Whooping Cough) ; Polio; Measles; Mumps, Rubella, Hepatitis B, Chickenpox, Influenza, Pneumococcal, Meningococcal Group C and Meningococcal Group ACWY.

**WHAT TIME ARE THE CLINICS OPEN?**

The immunisation clinics are open from 1pm to 2.15pm and no appointment is necessary.

**DO I NEED TO BRING ANYTHING WITH ME WHEN I ATTEND THE CLINIC?**

Yes, if you are having your baby/child vaccinated, please bring in your child’s immunisation record card, which is usually kept in your baby's purple book. If you are an adult who is attending the clinic then please bring your immunisation records with you.

**ARE THE IMMUNISATION CLINICS FREE?**

Yes, the immunisation clinics are free for all babies from 6 weeks up to the age of 20 and can also provide certain immunisation for adults. Please ensure you bring your Medicare Card with you on the day.

**I DON’T HAVE A MEDICARE CARD, ARE THE VACCINATIONS STILL FREE?**

Yes, the vaccinations are free even if you do not have a Medicare Card.

**WHO ADMINISTERS THE VACCINES?**

The vaccines are administered by the City's Doctor with the assistance of our Registered Nurse.

**CAN MY CHILD STILL BE VACCINATED IF THEY ARE UNWELL?**

A mild, common illness, such as a cold, should not delay immunisation. If your child has a temperature or has had a temperature in the last 24 hours then it is best to delay vaccination until they are well. If you are unsure if your child has a temperature, please advise the staff as this can be checked on the day before the vaccine is administered.

**WILL MY CHILD EXPERIENCE ANY SIDE EFFECTS AFTER BEING VACCINATED?**

Your child may experience minor side effects following vaccination. Most side effects are normal and last no more than a couple of days. Common side effects experienced can be pain, redness and/or swelling at the injection site, and/or a mild fever.

**DOES MY CHILD NEED TO BE VACCINATED?**

Immunisation is a simple, safe and effective way of protecting children against serious diseases and is highly recommended.

**DOES THE CITY OF BAYSWATER VACCINATE STUDENTS IN HIGH SCHOOL?**

Each year the Health Department in conjunction with the City of Bayswater offer all Year 7 students free vaccinations for Diphtheria, Tetanus, Whooping Cough and Human Papillomavirus.

All year 10 students within the City of Bayswater are currently being offered a free Meningococcal ACWY vaccination.

Consent forms are distributed to all Year 7 and Year 10 students at the start of each year through your school. The forms are to be completed by the child’s parent/guardian and should be promptly returned to school.

**HOW DO I GET A COPY OF MY CHILD’S IMMUNISATION HISTORY?**

You can obtain a copy of your child's immunisation history records by:

* Creating a myGov account
* Using your Medicare online account via myGov (external site)
* Using the Express Plus Medicare mobile application (external site)
* Phoning the Department of Human Services on 1800 653 809
* Attending a Medicare Service Centre

An enquiry for a person over 14 years of age cannot be made without that individuals consent.

**IS MEDICARE NOTIFIED THAT MY CHILD HAS BEEN VACCINATED AT THE CITY'S CHILD HEALTH CLINIC?**

Yes, when your child has been vaccinated at any of the City of Bayswater's Child Health Clinics, this information is updated by the City directly onto the Australian Immunisation Register. This also applies if your child has been vaccinated by the City of Bayswater at their school.

**HOW CAN I UPDATE MY CHILD'S IMMUNISATION RECORDS ONTO MEDICARE?**

The City of Bayswater can update your child's Immunisation records onto the Australian Immunisation Register. Simply bring in your child's immunisation history record into the City of Bayswater's Civic Centre at 61 Broun Avenue Morley, or provide this information at any of the City's Child Health Immunisation Clinics.

**HOW DO I REPORT AN ADVERSE EVENT FOLLOWING IMMUNISATION?**

Although a *serious adverse event* is rare all immunisation providers in WA are required by law to report any adverse reaction following immunisation.

Parents can also report concerns about any serious reactions after immunisation by going to the following website: healthywa.wa.gov.au/WAVSS or phone 6456 0208.

**WHERE CAN I GET MORE INFORMATION?**

For more information regarding the City's Immunisation Program, please contact the City of Bayswater on 9270 4121.