

INFORMATION SYSTEMS AUDIT 2022 – REPORT ADDRESSING SIGNIFICANT MATTERS RAISED BY THE OAG

The City of Bayswater was a participant in the Information Systems Audit – Local Government Entities completed by the Office of the Auditor General (OAG).

In a report issued to the City, the OAG identified two significant matters that require attention by the City.

1. NETWORK SECURITY

Recommendation:

Based on assessment of risk, the City should:

- implement appropriate segregation between network segments
- implement appropriate controls to prevent and detect the use of unauthorised IT devices.

Agreed Action:

The City will cost and scope the work required to security harden the City's network around network segregation.

2. CYBER SECURITY AWARENESS TRAINING

Recommendation:

The City should review their cyber security awareness program to ensure that individuals are aware of their personal responsibilities for cyber security.

The awareness program should be updated regularly so it stays in line with City's policies and procedures and any new or emerging threats. It should also incorporate any lessons learned from cyber security incidents along with relevant details from cyber security standards and good practices.

Agreed Action:

The City will distribute Cyber Awareness Training as part of HR induction process for new staff members and setup quarterly phishing campaigns.