# **Behaviour** Complaints



## Instructions for making a complaint about an alleged breach of the City of Bayswater Code of Conduct for Council Members, Committee Members and Candidates

## **Behaviour Complaint**

City of

Bayswater

Please read the City of Bayswater's Code of Conduct Behaviour Complaints Policy on our website (<u>www.bayswater.wa.gov.au</u>) before submitting a complaint. This Policy details:

- How the City of Bayswater will process and determine a Behaviour Complaint; and
- How confidentiality of the complaint will be handled.

#### To make a valid **Behaviour Complaint**:

- The allegation must relate to a breach of the behaviour standards in <u>Division 3</u> of the City of Bayswater's Code of Conduct for Council Members, Committee Members and Candidates.
- Complete all sections of the Behaviour Complaint Form attached, including any additional information that will support assessment of the complaint.
  - The Complaints Officer may contact you to clarify or ask for more information.
- The completed Behaviour Complaint Form MUST be lodged with the City of Bayswater's Complaints Officer within one (1) month of the alleged behaviour breach.

### **Rules of Conduct Complaint**

A **Rules of Conduct Complaint** refers to a breach of the Rules of Conduct outlined in <u>Division 4</u> of the City of Bayswater's Code of Conduct for Council Members and Candidates, including Council Members when acting as a Committee Member. This type of complaint is determined by the Local Government Standards Panel, administered through the Department of Local Government, Sport and Cultural Industries. Further information about Rules of Conduct Complaints may be obtained from:

- Department of Local Government, Sport and Cultural Industries: (08) 6552 7300 or <u>www.dlgsc.wa.gov.au</u>; OR
- The City of Bayswater's Complaints Officer: (08) 9272 0622 or mail@bayswater.wa.gov.au

#### Need Advice?

If you require advice in making a Behaviour Complaint, please contact the City of Bayswater's Complaints Officer on (08) 9272 0622 or by email <u>mail@bayswater.wa.gov.au</u>

# **Behaviour Complaint Form**

# City of Bayswater Code of Conduct for Council Members,

## **Committee Members and Candidates**

Name of Person Making the Complaint				
Complainant Name:				
Given Name/s and Family Name				
		Contact Details		
Residential Address:				
Postal Address:				
Phone:	Day-time:		Mobile:	
Email:				

	Co	omplaint Details:
1.	Insert Name of Person alleged to have committed a behaviour breach:	

2.	Select the position that the person was fulfilling at the time	Council Member of the City of Bayswater	
	the person committed the alleged behaviour breach:	Member of a Committee of the City of Bayswater	
		Candidate for election at the City of Bayswater	

3.	Date that the alleged behaviour	
	breach occurred:	

Location where the alleged	
behaviour breach occurred:	

5.	Which of the behaviours prescribed in Division 3 of the City of Bayswater's Code of Conduct do you allege this person has breached?								
	Clause 8. Personal integrity								
	(1) A	) A council member, committee member or candidate —							
	(a	) must ensure that their use of social media and other forms of communication complies with this code; and							
	(b	) must only publish material that is factually correct							
	(2) A council member or committee member —								
	(a	) must not be impaired by alcohol or drugs in the performance of their official duties; and							
	(b	) must comply with all policies, procedures and resolutions of the local government.							
	Clause	9. Relationship with others							
	A cound	cil member, committee member or candidate —							
	(a	) must not bully or harass another person in any way; and							
	(b	) must deal with the media in a positive and appropriate manner and in accordance with any relevant policy of the local government; and							
	(c	(c) must not use offensive or derogatory language when referring to another person; and							
	(c	) must not disparage the character of another council member, committee member or candidate or a local government employee in connection with the performance of their official duties; and							
	(e) must not impute dishonest or unethical motives to another council member committee member or candidate or a local government employee connection with the performance of their official duties.								
	Clause 10. Council or committee meetings								
	When attending a council or committee meeting, a council member, committee member or candidate —								
	(a	) must not act in an abusive or threatening manner towards another person; and							
	(b	) must not make a statement that the member or candidate knows, or could reasonably be expected to know, is false or misleading; and							
	(c	) must not repeatedly disrupt the meeting; and							
	(C	) must comply with any requirements of a local law of the local government relating to the procedures and conduct of council or committee meetings; and							
	(e	) must comply with any direction given by the person presiding at the meeting; and							
	(f	must immediately cease to engage in any conduct that has been ruled out of order by the person presiding at the meeting.							

6.	State	the	full	details	of the	alleged	breach.
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7. List any additional information you have provided as part of this complaint: Please ensure all information relevant to the alleged breach has been attached. This information will be the basis on which the complaint is considered.

8.		ave you made any efforts to resolve the complaint with the Respondent? lease note, you MUST complete this section		
YES If yes, please describe the efforts that you have made.		If yes, please describe the efforts that you have made.		
NO			If no, please include a brief statement explaining why you have not made any efforts to resolve the issue with the person complained about.	

9.	<b>Desired outcome of the Complaint</b> <i>Please explain what you would like to happen as a result of lodging this complaint</i>

COMPLAINANT please sign and date		
Signature:		
Date:		

#### Please submit completed Behaviour Complaint to:

The City of Bayswater's Complaints Officer:

Email: <u>mail@bayswater.wa.gov.au</u>

Mailing Address: PO Box 467 MORLEY WA 6943

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In person: 61 Broun Avenue, Morley

OFFICE USE ONLY:	Received by the Council appointed Behaviour Complaints Officer
Authorised Officer's Name:	
Authorised Officer's Signature:	
Date received:	